



... the best of the best of the Northwest.

WALLA WALLA CITY COUNCIL
Work Session Agenda
January 10, 2022 - 4:00 p.m.

Limited seating will be available for public attendance. Attendees must wear face masks or face shields to attend. Live video and audio stream of the meeting is available on the City's website at <https://www.wallawallawa.gov/government/city-council>. Members of the public also may attend and participate in this regular meeting by using this [Zoom meeting link](#) or by calling 253-215-8782 and entering meeting ID 886 6089 7999#.

Mission: Dedicated to enhancing the quality of life in Walla Walla.

1. CALL TO ORDER

2. ACTIVE AGENDA

- A. **30 Mins.** Presentation of the 2021 Resident Satisfaction Survey Results: William SaintAmour, Cobalt Community Research
- B. **30 Mins.** Police Body Cameras discussion.
- C. **30 Mins.** Text amendment to Walla Walla Municipal Code Section 20.100.040(F) footnote number three (3) to allow for the first floor conversion of hotels and motels to residential dwelling units within the Central Commercial zoning district.

3. OTHER BUSINESS

4. ADJOURNMENT

Values: Service, Integrity, Collaboration, Equity, Leadership, and Community

The City of Walla Walla complies with Title VI, ADA, and other applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, religion, veteran status, sexual orientation, gender identity, or sex.



ar-4479

30 Mins.

City Council - Work Session

Meeting Date: 01/10/2022

Item Title: Presentation of 2021 Resident Satisfaction Survey Results

Submitted For: Elizabeth Chamberlain, Support Services

Add'l Contributors:

Project No:

Funding/BARS No.:

Financial Comments:

N/A

Information

HISTORY:

Since 2013, the City of Walla Walla has conducted a statistically valid resident satisfaction survey. Beginning with the 2015 survey, the survey has been conducted annually. The City utilizes the resident satisfaction survey as a report card for city operations, evaluating strengths and opportunities for improvement, as well as what priorities should be considered in the City's Strategic Plan.

[Click here for a copy of the entire citizen satisfaction survey report.](#)

PLAN COMPLIANCE:

CITY MANAGER COMMENTS:

Approved for City Council workshop discussion.

Attachments

Summary Report 2021 Resident Satisfaction Survey

2021 Cross Tabulation Data

2021 Resident Survey Written Comments

City of Walla Walla Engagement and Priority Assessment

January 2022 – City Council



Background on Cobalt Community Research

- 501c3 not for profit research coalition
- Mission to provide research and education
- Developed to meet the research needs of schools, local governments, and nonprofit organizations

Measuring Where You Are: Why Research Matters

- Understanding community values and priorities helps you plan and communicate more effectively about City decisions
- Perception impacts behaviors you care about
- Understanding community perception helps you improve and promote the City
- Community engagement improves support for difficult decisions
- Reliable data on community priorities aids in balancing demands of vocal groups with the reality of limited resources
- Bottom line outcome measurement of service and trust: Good administration requires quality measurement and reporting



Study Goals

- Support budget and strategic planning decisions
- Explore service compared with baseline measures
- Identify which aspects of community provide the greatest leverage on Residents' overall satisfaction – and how satisfaction, in turn, influences the community's image and Resident behaviors such as volunteering, remaining in the community, recommending it to others and encouraging businesses to start up in the community
- Benchmark performance against a standardized performance index regionally and nationally
- Compare performance to 2013-2020 Resident surveys

Bottom Line

- City continues to outperform benchmarks in most areas and generally held steady when compared to 2020
- 2021 ACSI Score = 62 (65 in 2020)
 - Washington (25,000-100,000 residents) = 60
 - West = 63
 - National = 62
- 2021 Local Government Management Score = 68 (69 in 2020)
 - Washington (25,000-100,000 residents) = 62
 - West = 66
 - National = 63
- There are several areas where improvement can have significant impact on engagement.

2021 Drivers:

City Government Management
Economic Health
Transportation Infrastructure
Shopping
Parks/Recreation

2020 Drivers:

City Government Management
Economic Health
Fire and Emergency Medical Services
Shopping
Parks/Recreation

Bottom Line

- Almost 60% support police non-emergency response changes; only 15% oppose
- Resident scores showed solid progress for availability of services in Spanish
- Only 6% of residents say they did not use parks/recreation services
- Top funding priorities: Street maintenance, police services, fire services, ambulance

American Customer Satisfaction Index:

Sample of Private Sector Companies Measured



- Allstate
- Albertsons
- Apple, Inc.
- Bank of America
- Bell South (U.S.)
- Best Buy (U.S.)
- Blue Cross and Blue Shield
- Charter Communications
- Citibank
- Coca-Cola (U.S.)
- Comcast
- Dell
- DIRECTV
- Facebook
- FedEx
- Ford Motor Company
- General Electric
- General Motors
- Google
- Hilton
- Home Depot
- Kellogg
- McDonald's
- Microsoft
- MillerCoors
- Netflix
- Nike
- Sears Roebuck and Co.
- Southwest Airlines
- Sprint
- Starbucks
- Target
- Verizon
- Wal-Mart
- Yahoo!

American Customer Satisfaction Index:

Sample of Public Sector Agencies Measured



IRS



- Department of Education, Federal Student Aid
- Department of Energy
- Federal Emergency Management Administration
- Federal Trade Commission
- General Services Administration
- Health Resources and Services Administration
- Internal Revenue Service
- Municipal-owned Utilities
- National Aeronautics and Space Administration
- National Weather Service
- National Recreation Reservation Service
- Pension Benefit Guarantee Corporation
- Small Business Administration
- Veterans Affairs

Scores in Context

Cobalt Community Research Government Benchmarks	2021 U.S. Benchmark	2021 West Benchmark	2021 WA Benchmark
Scale 0-100 (Perfect=100)	Overall	Overall	Overall
Local Government	63	66	58
Community Satisfaction	62	63	59
School Satisfaction	61	62	58
County Government Satisfaction	59	61	54
State Government Satisfaction	55	58	52
Federal Government Satisfaction	65	-	-
ACSI National Index Overall (includes private)	74	-	-
Walla Walla 2021 Local Government Overall	68		

Methodology

- Random sample of 2,000 residents drawn from utility billing records and consumer records
- Utilized www.random.org, a well-respected utility used internationally by many universities and researchers to generate true random numbers
- Performed a random stratified sample based on ward, with an equal representation of 500 surveys sent to each
- Conducted using two mailings in September and October 2021
- Valid response from 416 residents, providing a solid response rate and a conventional margin of error of +/- 4.7 percent in the raw data and an ACSI margin of error of +/- 1.9 percent
 - **Note:** National surveys with a margin of error +/- 5% require a sample of 384 responses to reflect a population of 330,000,000
- Results are weighted to adjust ward representation to proportions in utility billing records

Preserving Voice: Looking Into Detail

2021 Walla Walla Resident Study Rating Questions Response Count 416 +/- 4.7% (+/-1.7% ACSI)		911 Fire and Police Dispatch				Community Events					
		Dispatch Overall	Respectful treatment of callers	Thoroughness in gathering critical information	Caring and compassionate	Events Overall	Range of cultural offerings	Strong and vibrant arts community	Quality sporting events to attend	Variety of festivals and community events	Opportunities for cross-cultural engagement
2013 Overall Satisfaction		85	86	86	83	74	74	76	69	74	-
2015 Overall Satisfaction		86	86	86	85	76	77	79	69	78	-
2016 Overall Satisfaction		87	88	87	86	73	74	77	70	75	68
2017 Overall Satisfaction		87	89	88	84	76	77	80	74	78	72
2018 Overall Satisfaction		87	88	87	86	74	76	78	71	76	70
2019 Overall Satisfaction		87	88	88	87	75	77	79	71	76	71
2020 Overall Satisfaction		87	88	89	86	66	69	73	60	67	61
2021 Overall Satisfaction		87	88	88	84	66	68	72	61	69	62
Age	18 to 24*	67	67	67	67	56	56	56	0	89	78
	25 to 34*	78	78	83	73	44	47	51	38	40	43
	35 to 44	86	90	87	82	60	60	67	56	60	57
	45 to 54	90	90	92	88	64	64	76	61	62	57
	55 to 64	84	84	86	82	68	70	73	63	69	66
	65+	88	89	89	87	70	72	74	64	74	64

Consistent Scores
Regardless of
Demographics

Checked Scores
that Vary by
Demographics

Comparing 2020 and 2021

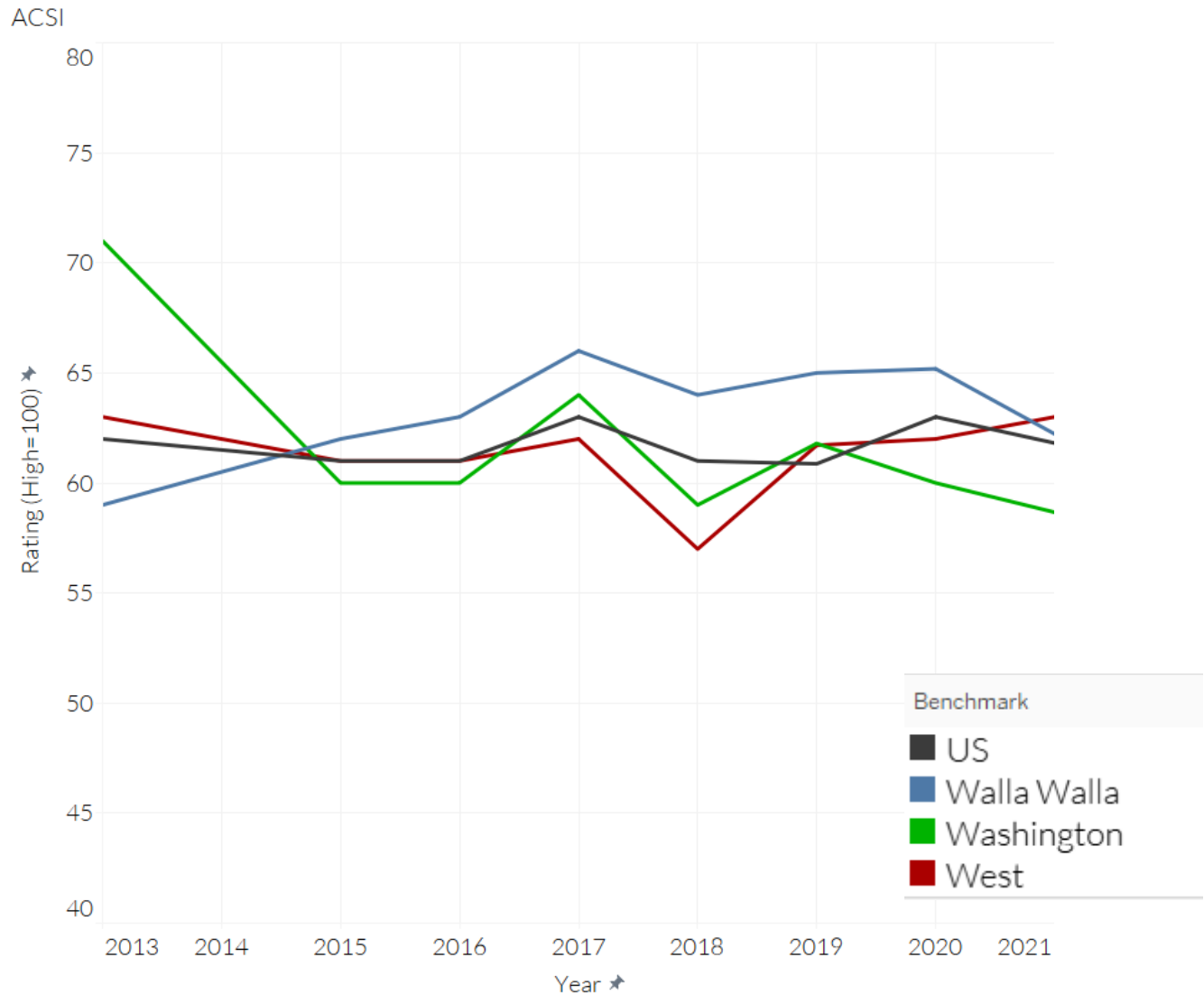
(High score = 100)

2021 areas with strong impact on overall engagement

	2021 U.S. 25-100k	2021 U.S.	2021 West 25-100k	2021 West	2021 WA 25-100k	2021 WA	2020 Walla Walla	2021 Walla Walla	Change
	25,001-	Overall	25,001-	Overall	25,001-	Overall	2020	2021	
Fire and Emergency Medical Services	83.00	78.88	85.50	80.00	82.50	81.25	82.89	82.67	↔ -0.22
Transportation Overall	64.83	63.01	69.00	65.33	65.33	61.83	65.11	61.56	↓ -3.56
Utility Services Overall	76.50	71.15	81.50	75.75	75.00	73.00	77.22	72.04	↓ -5.19
Police Department Overall	73.50	70.85	81.00	73.75	73.75	68.50	79.78	79.78	↔ 0.00
Shopping Opportunities Overall	80.00	74.41	83.75	78.75	75.00	73.00	60.00	56.94	↓ -3.06
Local Government Overall	64.92	63.14	72.08	66.33	61.67	57.67	69.49	67.52	↔ -1.97
Community Events Overall	64.80	63.11	65.40	65.80	66.00	62.40	66.00	66.44	↔ 0.44
Economic Health Overall	63.57	60.99	64.43	60.43	60.29	55.43	53.15	48.33	↓ -4.81
Parks and Recreation Overall	75.75	69.65	76.00	71.50	71.50	68.50	77.22	78.33	↔ 1.11
Library Overall	76.00	73.00	79.75	75.50	76.25	73.50	80.67	78.89	↔ -1.78

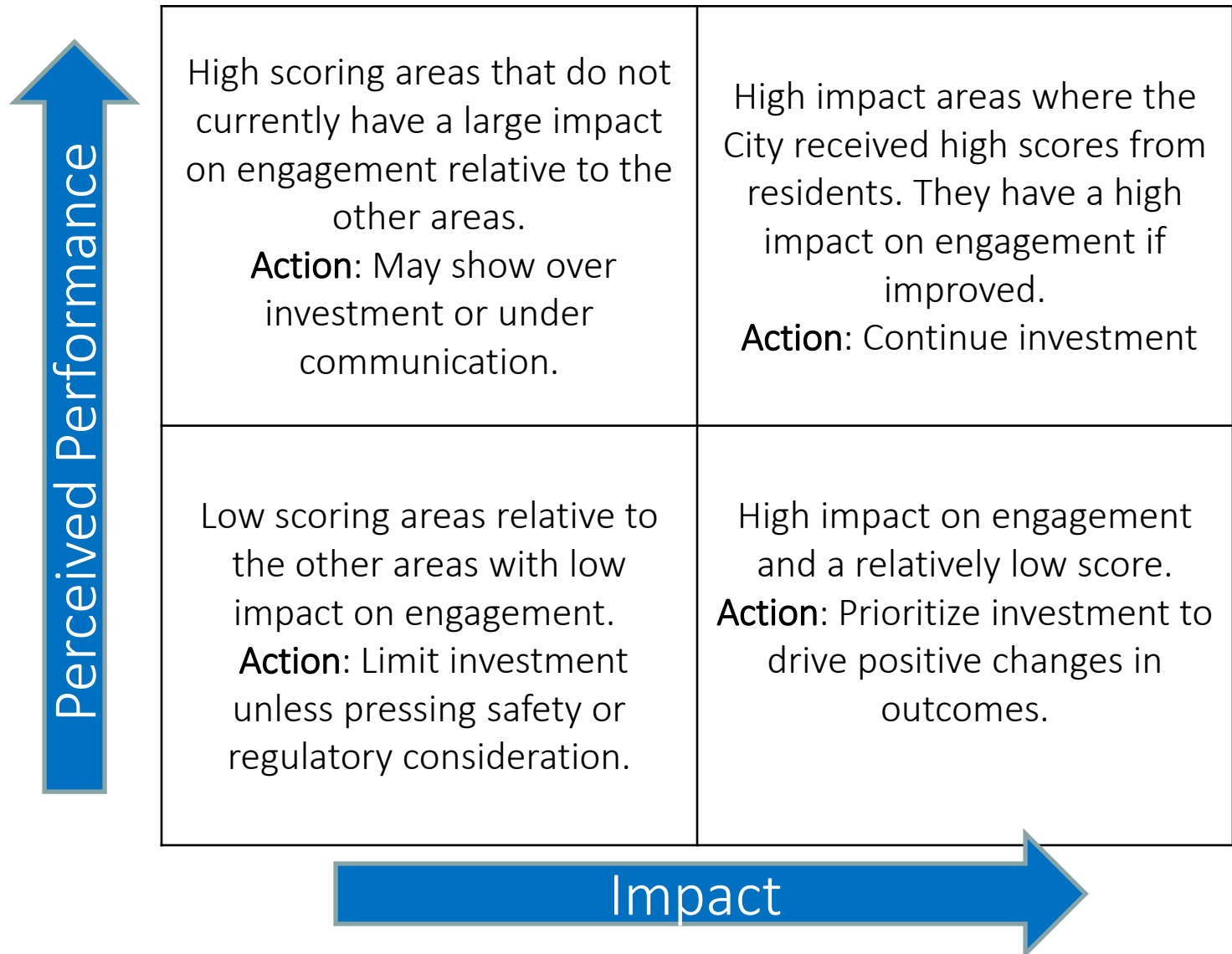
Note: Change is calculated from unrounded numbers

Community Satisfaction to Benchmarks

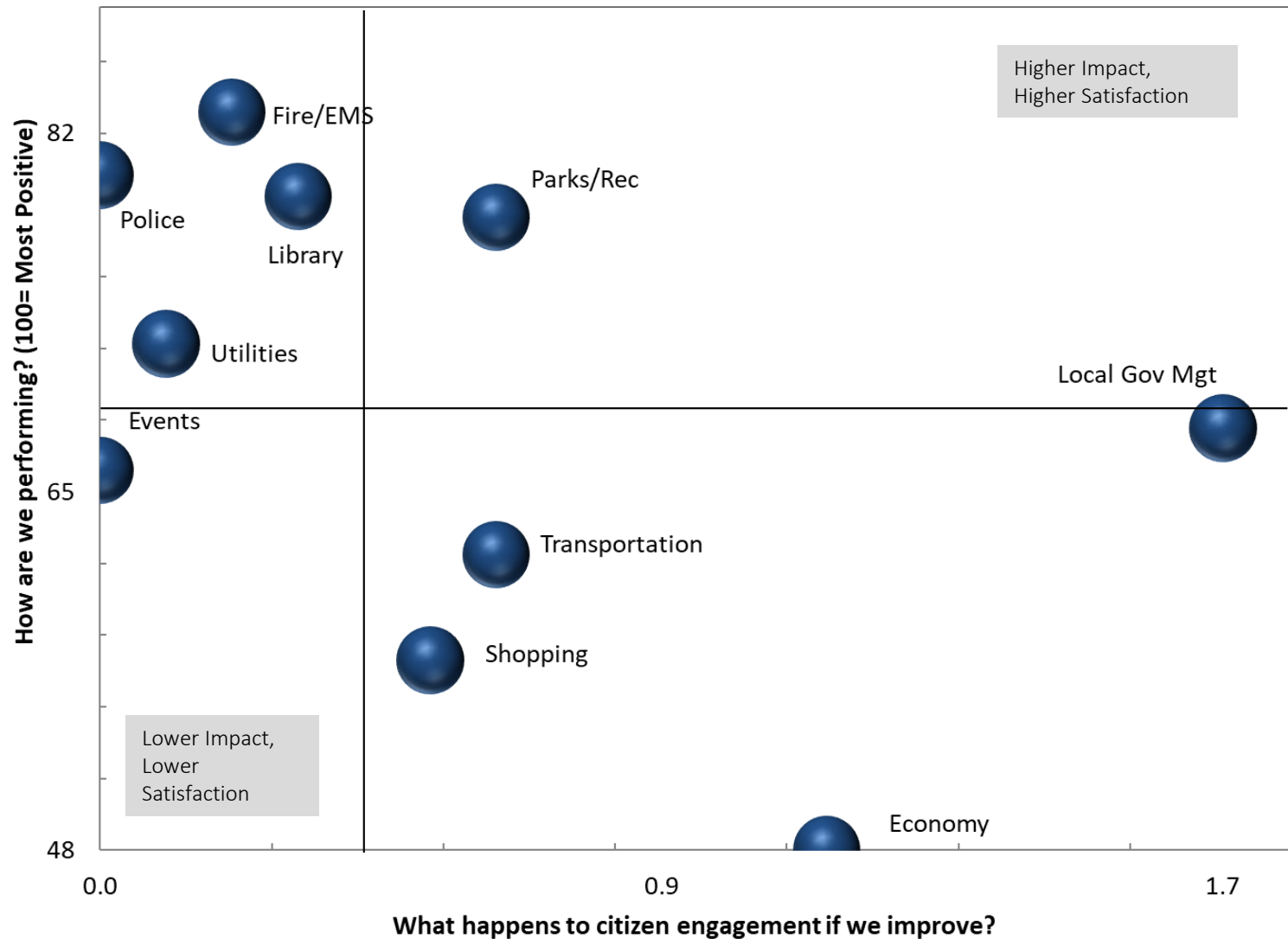


Understanding the Charts:

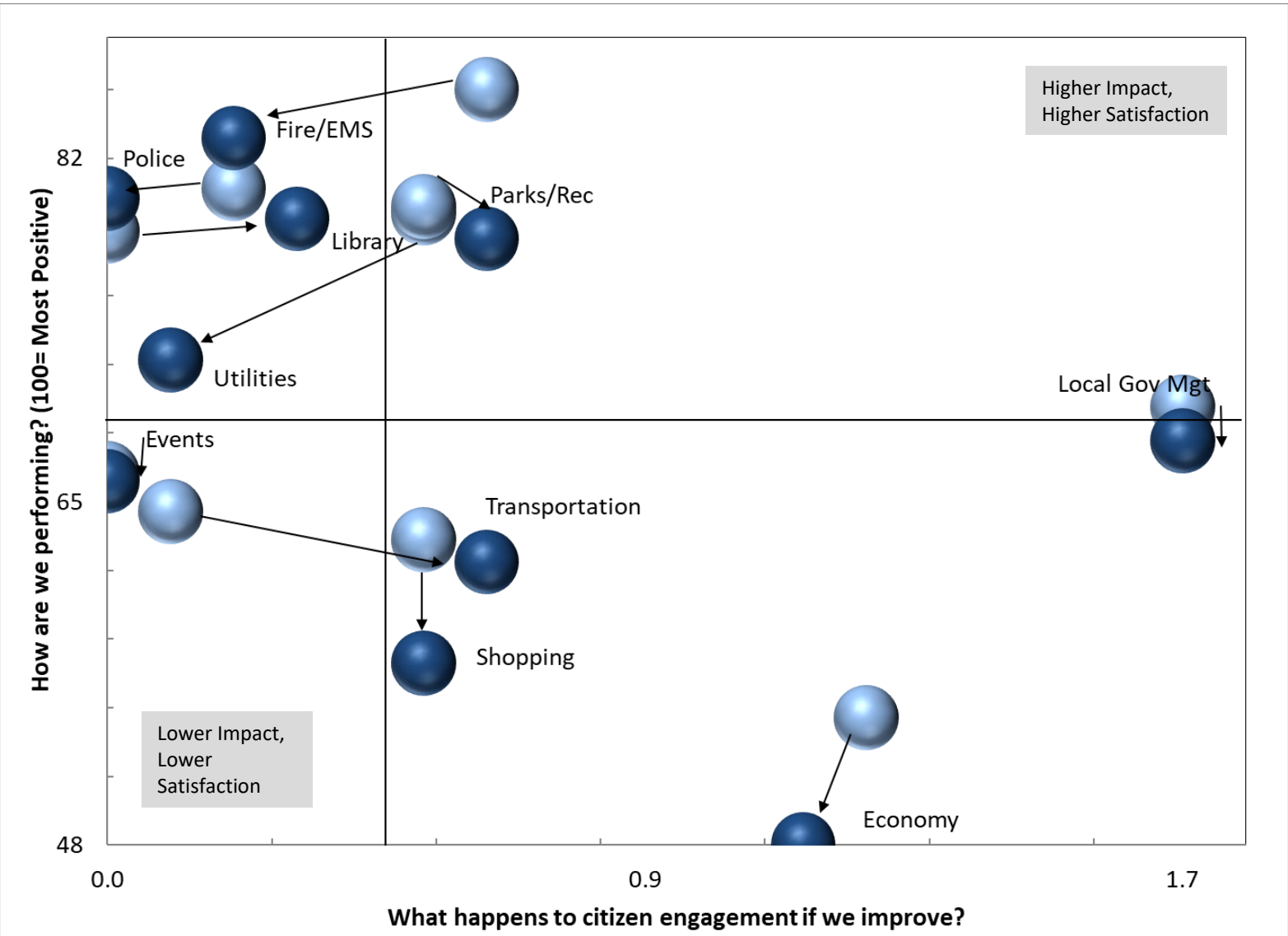
Community Questions – Long-term Drivers



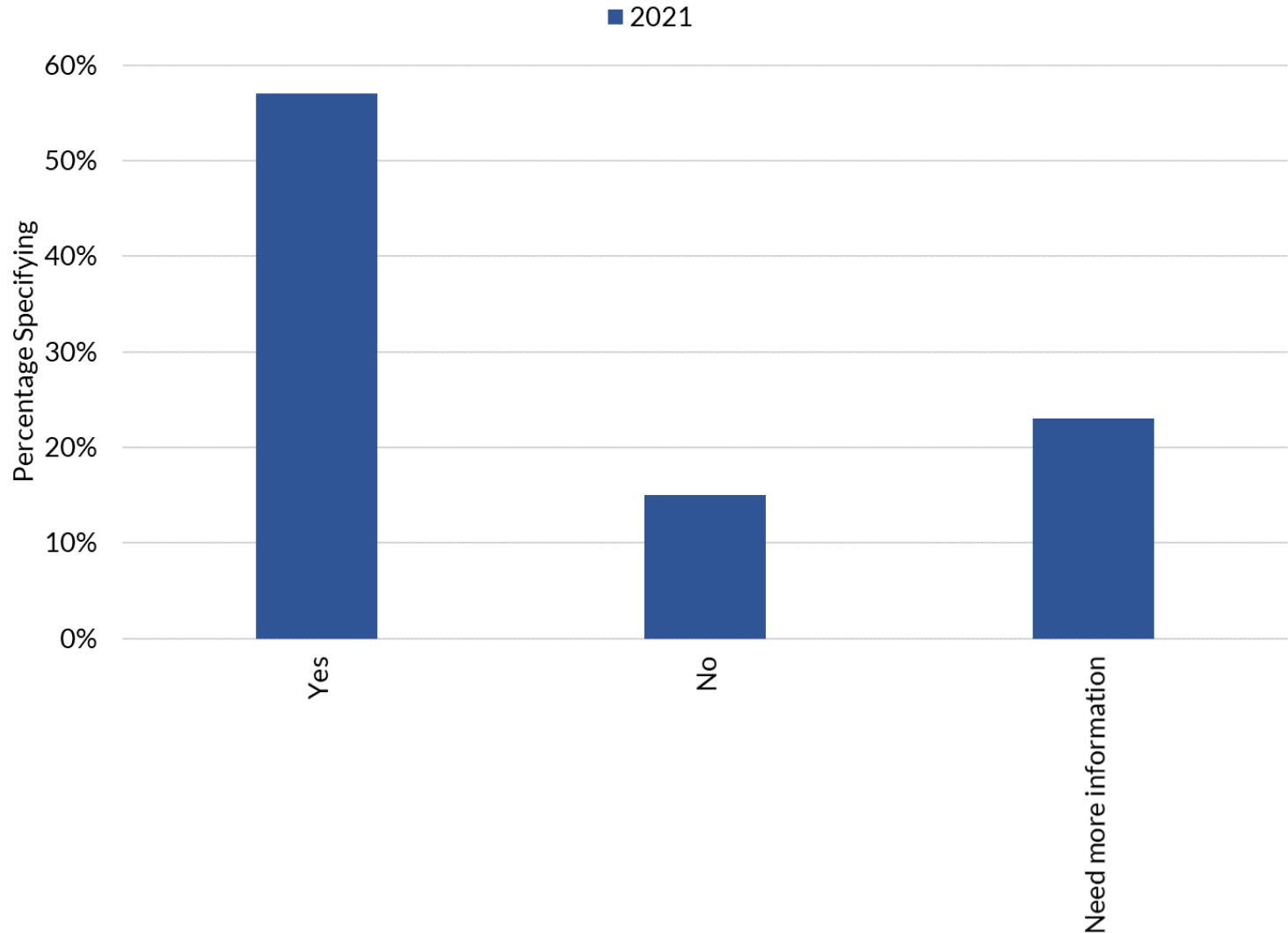
Drivers of Satisfaction and Behavior: Strategic Priorities



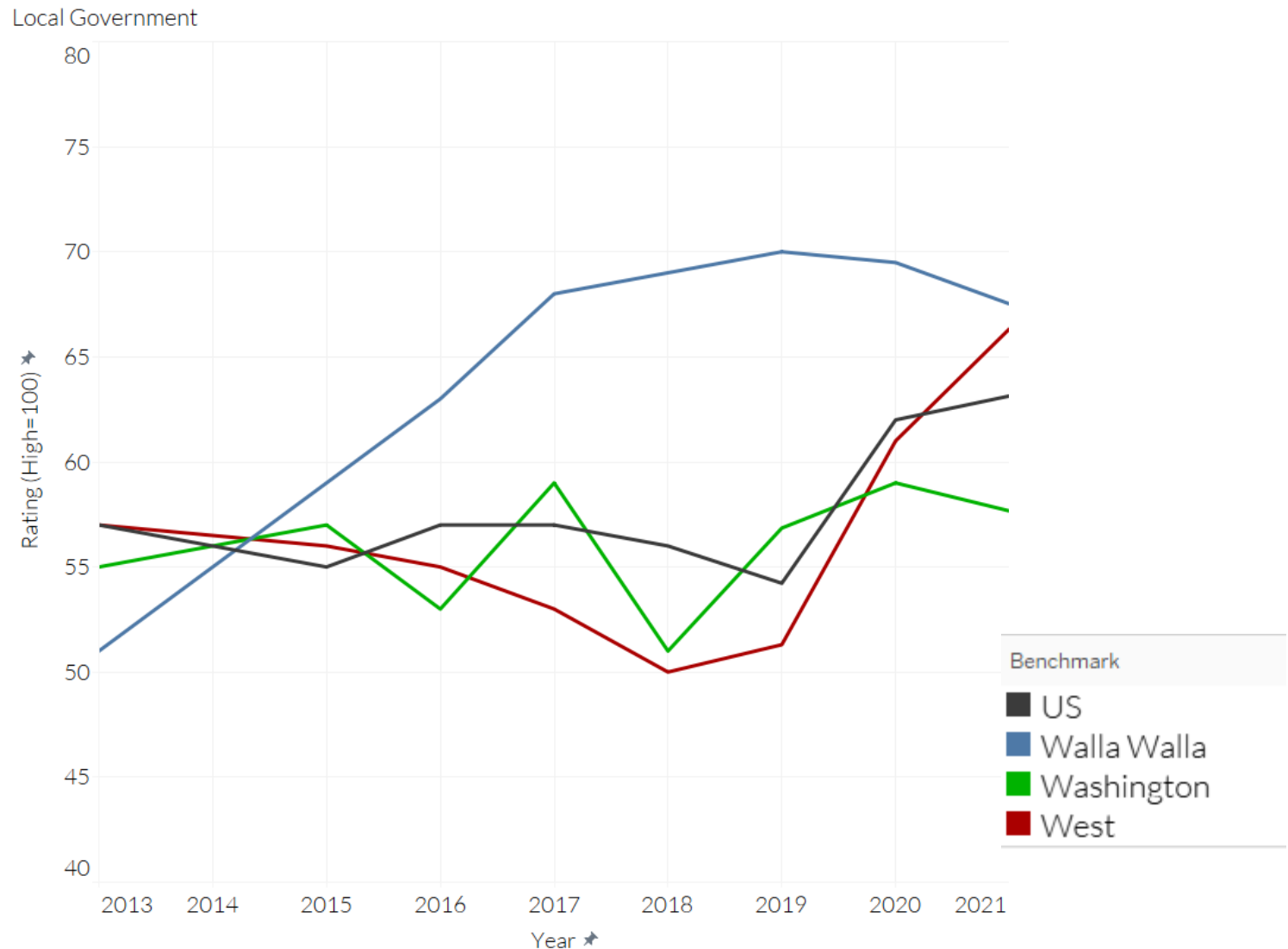
Drivers of Satisfaction and Behavior: Strategic Priorities Compared to 2020



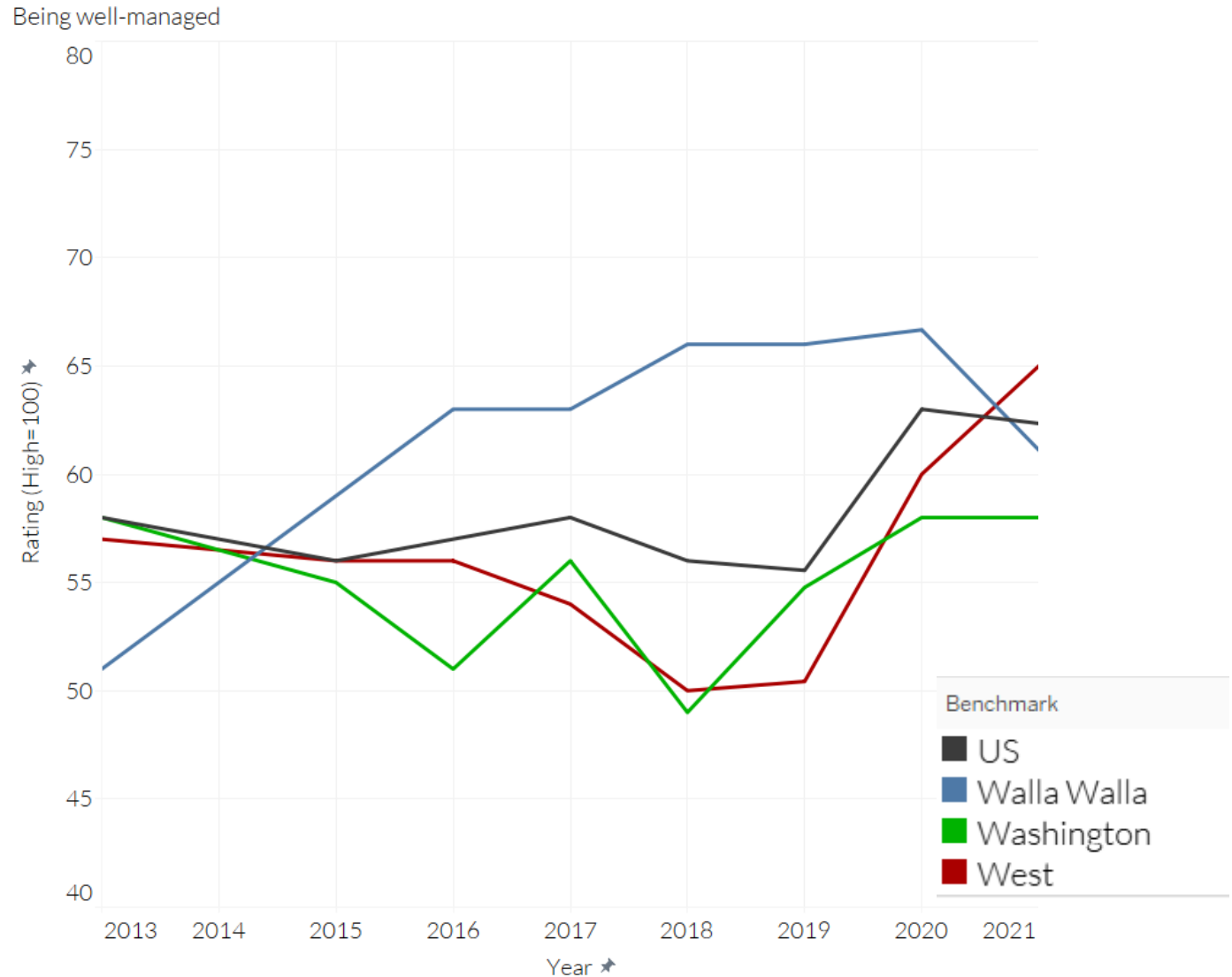
Support Public Safety Approach on Non-Violent Calls



Government Management - Overall

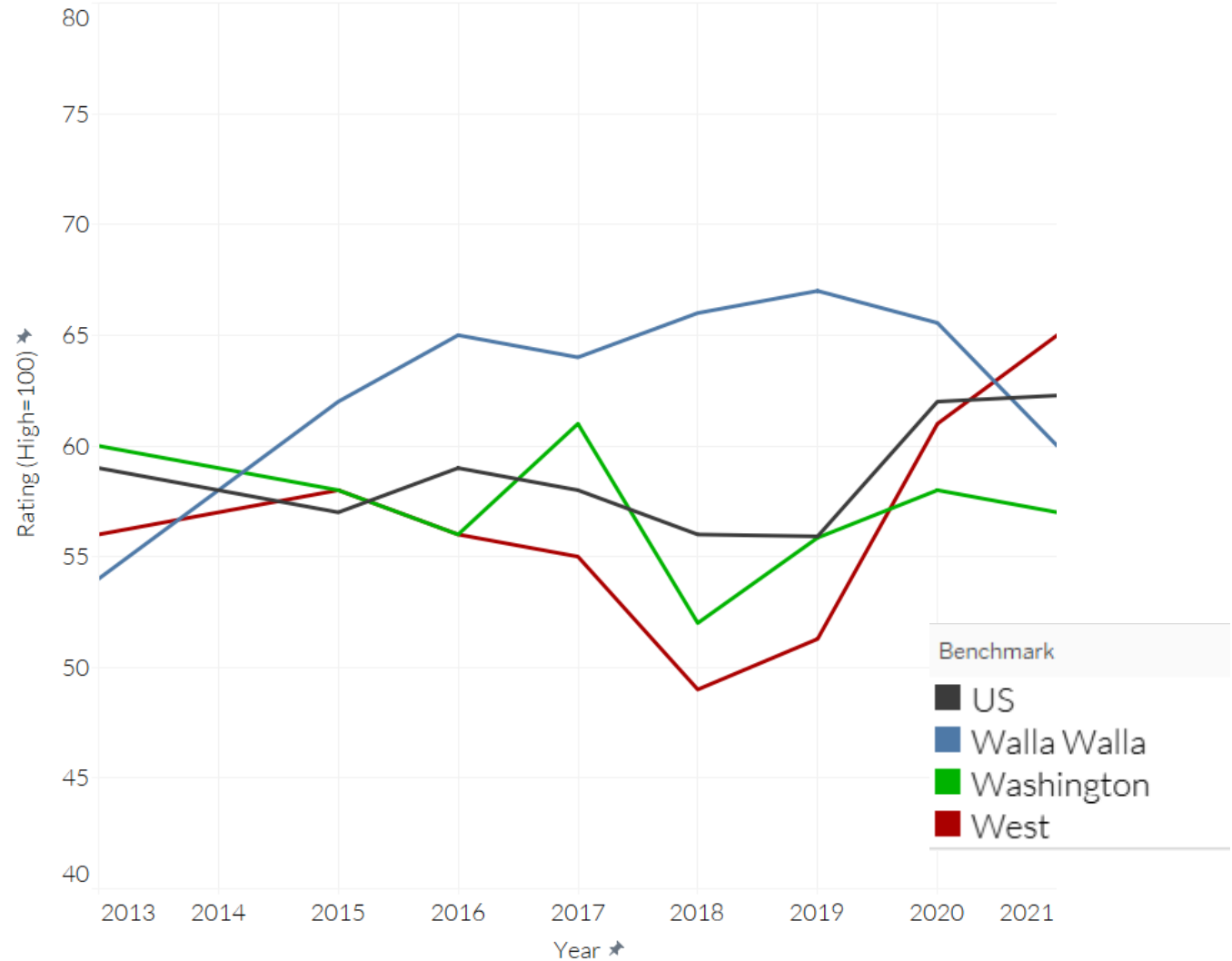


Being Well Managed - Trends



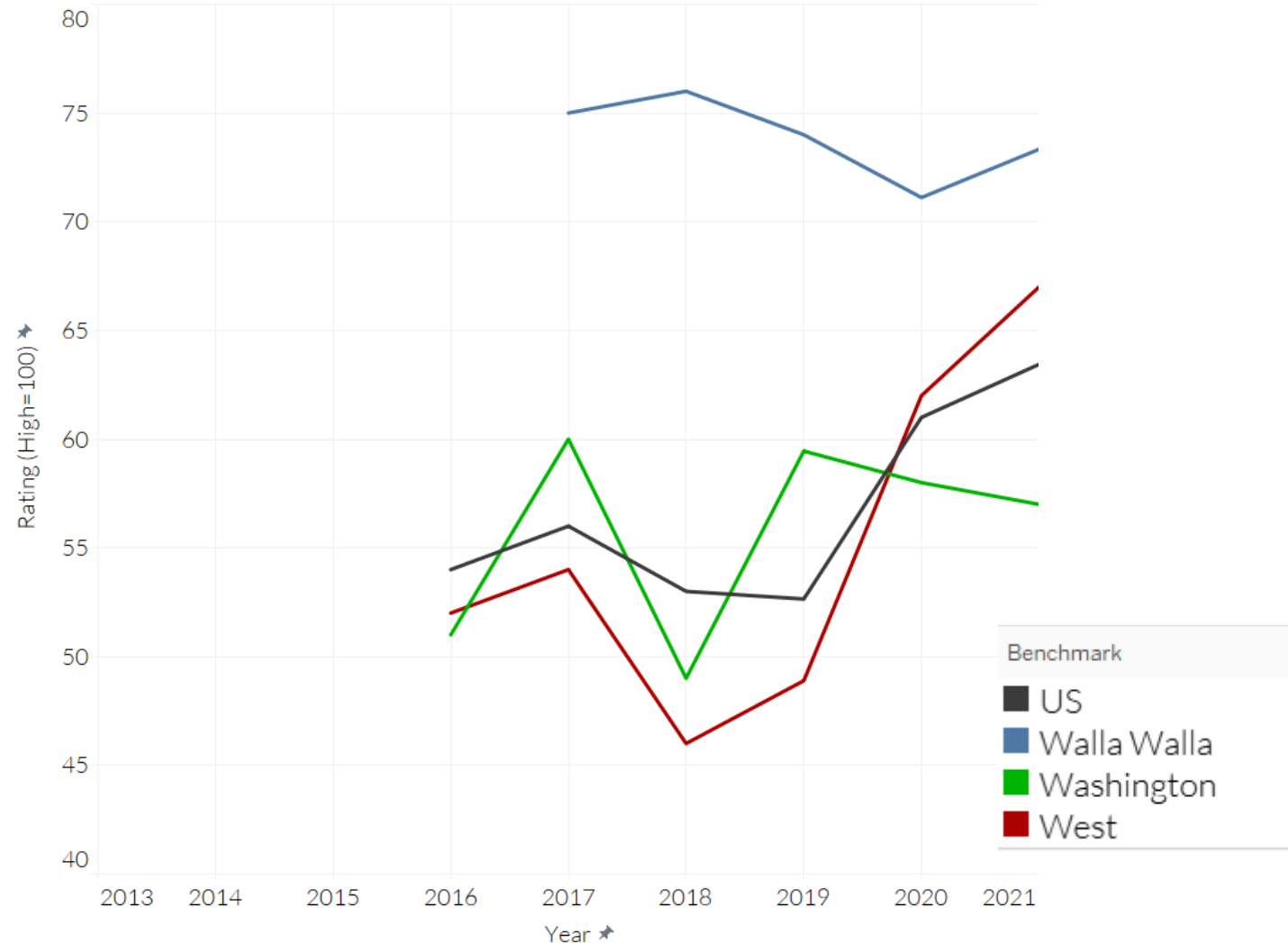
Leaders are Trustworthy - Trends

Leaders are trustworthy

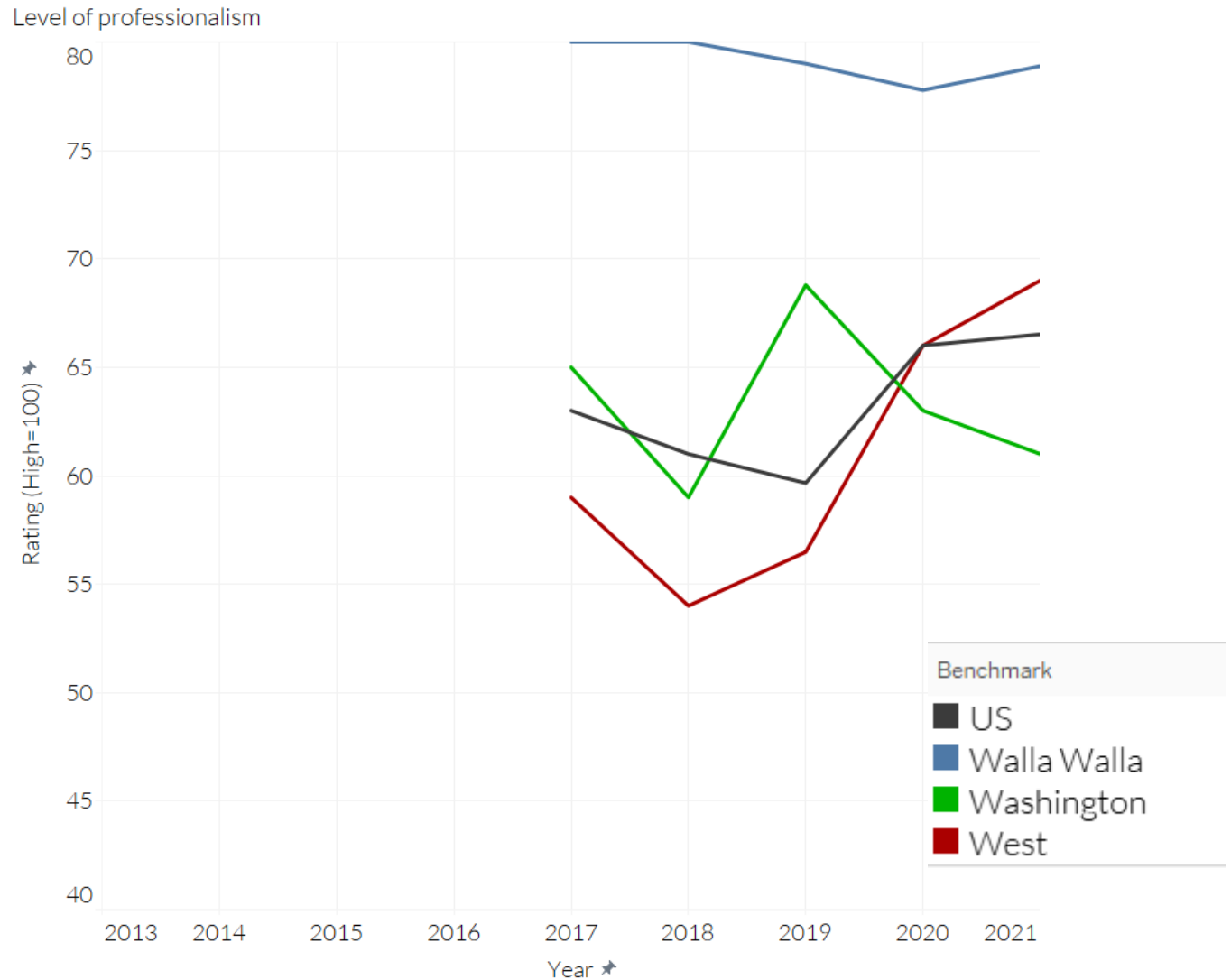


Customer Service Meeting Your Needs

Effectiveness in meeting your needs



Level of Professionalism - Trends



What are two improvements you would like to see the City implement to improve your satisfaction?

1. **Street:** People continue to express concerns with current road conditions: removing potholes and making safer travel routes for traffic; Safe bike lanes.
2. **Repair:** Continue repairs to streets and sidewalks.
3. **Afford:** People are looking for affordable housing and dining.



Areas of Opportunity for Consideration

- Develop and push key messaging now that election is over
- Drive awareness and use of street maintenance website, and make the metrics and messaging on progress more pervasive
- Build awareness and understanding of key management practices and metrics being used internally to drive decisions
- Highlight how residents have shared ideas that have been applied – great source of human interest and ground for key messages
- Consider additional messaging on the strength of the local economy and the visibility of good jobs – “More good news on our economic stability”

2021 Walla Walla Resident Study Rating Questions Response Count 416 +/- 4.7% (+/-1.7% ACSI)		Fire and Emergency Medical Services						911 Fire and Police Dispatch				Transportation Infrastructure						Utility Services						Law Enforcement						
		Fire Overall	Fire coverage for the community	Fire prevention education	Response time to fires	Response time to medical emergencies	Availability and quality of services in Spanish	Dispatch Overall	Respectful treatment of callers	Thoroughness in gathering critical information	Caring and compassionate	Transportation Infrastructure Overall	Street maintenance/repair	Road signage	Traffic congestion on the roads	Accommodation for bicycle traffic	Accommodation for foot traffic	Utilities Overall	Drinking water quality	Residential garbage collection service	Landfill services	Recycling service	Green waste collection	Availability and quality of services in Spanish	Police Overall	Respectful treatment of residents	Fair and equitable enforcement	Community presence and visibility	Response time to emergencies	Availability and quality of services in Spanish
	2013 Overall Satisfaction	85	88	78	87	87	-	85	86	86	83	53	32	62	60	62	-	81	83	84	69	81	67	-	77	78	74	-	79	-
	2015 Overall Satisfaction	87	88	77	90	89	-	86	86	86	85	57	36	63	60	63	65	82	84	86	72	82	69	-	81	82	79	-	83	-
	2016 Overall Satisfaction	87	89	78	90	90	-	87	88	87	86	61	44	66	62	68	68	82	83	85	83	75	74	-	81	83	80	79	82	-
	2017 Overall Satisfaction	86	89	77	89	88	-	87	89	88	84	62	43	66	65	70	71	84	85	87	84	72	74	-	82	84	81	81	83	-
	2018 Overall Satisfaction	87	89	78	89	90	78	87	88	87	86	61	39	67	64	71	70	81	82	86	82	64	64	74	83	84	82	81	84	80
	2019 Overall Satisfaction	87	89	79	90	89	79	87	88	88	87	60	42	66	61	66	68	80	83	86	84	66	76	83	83	85	82	82	87	79
	2020 Overall Satisfaction	83	89	73	89	89	74	87	88	89	86	65	50	68	67	70	71	77	82	87	84	61	73	76	80	82	79	80	83	74
	2021 Overall Satisfaction	83	88	73	88	88	77	87	88	88	84	62	44	67	63	66	68	72	82	84	83	44	64	73	80	82	81	77	82	77
Residency	One year or less	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	1-5 years	84	86	64	83	89	100	93	93	94	90	63	44	70	70	62	68	69	78	81	83	34	46	94	82	77	80	77	89	89
	6-10 years	77	88	64	88	84	59	95	97	96	92	61	47	67	69	58	66	66	79	80	87	42	60	51	79	82	81	74	91	66
	10 years+	83	89	74	88	88	78	86	87	87	83	61	43	67	61	67	68	73	83	86	82	46	68	73	80	82	81	77	80	78
Own/Rent	Own	83	88	74	88	88	76	88	89	89	86	62	44	68	63	66	68	73	83	86	83	44	66	76	81	83	82	77	83	79
	Rent/Lease*	83	90	66	89	86	83	78	78	81	74	56	41	62	57	61	61	61	62	74	74	37	53	62	68	69	66	74	70	63
Employment	Yes	81	88	71	88	86	73	84	84	87	82	60	39	67	63	64	64	69	78	83	80	43	63	64	77	80	78	76	80	70
	No, a different community*	79	89	44	92	88	82	84	91	86	76	65	44	69	72	66	72	68	79	80	87	30	51	81	74	77	84	72	82	56
	Not currently employed*	84	87	78	80	83	94	80	82	80	79	61	46	67	56	71	68	64	69	81	81	30	46	79	82	74	77	80	87	93
	I am retired	85	89	78	89	90	80	89	90	90	87	63	48	67	63	68	70	77	87	88	87	49	68	82	82	84	83	78	83	83
Age	18 to 24*	61	89	56	67	33	-	67	67	67	67	40	0	0	0	100	100	7	11	0	22	0	0	-	67	67	67	67	67	-
	25 to 34*	78	89	61	86	73	82	78	78	83	73	52	27	61	52	63	59	64	80	72	76	48	40	70	54	66	69	66	69	0
	35 to 44	90	92	86	88	87	100	86	90	87	82	65	46	76	68	67	68	70	70	82	82	49	64	70	74	73	69	76	76	78
	45 to 54	81	90	73	91	90	60	90	90	92	88	62	39	67	70	67	69	66	82	88	79	29	64	57	78	80	81	80	87	63
	55 to 64	80	87	68	84	87	74	84	84	86	82	60	42	68	62	62	64	71	80	81	82	41	64	78	81	83	82	78	82	81
	65+	84	88	76	89	89	81	88	89	89	87	62	48	66	63	67	69	76	86	88	86	48	67	82	83	84	84	78	83	83
Education	Some high school	87	100	67	88	91	89	87	97	88	78	71	58	77	79	71	72	74	64	84	79	67	77	74	86	84	82	82	93	89
	High school graduate*	80	87	71	84	83	72	83	82	84	81	63	42	64	59	74	76	72	73	84	83	48	68	74	80	80	81	81	80	77
	Some college	83	88	73	89	89	78	88	89	90	86	61	40	66	60	70	69	71	80	86	84	42	66	66	79	83	81	77	79	74
	College graduate	83	89	73	87	87	80	87	89	88	84	61	46	69	66	61	66	74	84	86	84	47	62	78	82	84	83	78	83	79
	Graduate degree(s)	82	89	72	89	89	71	85	87	87	82	60	46	67	64	62	63	69	84	83	79	41	62	67	76	77	76	74	82	70
HH Income	\$25,000 or less	80	87	69	87	81	76	70	74	70	64	56	41	68	59	53	58	63	72	81	74	47	52	53	73	78	67	76	77	67
	\$25,001 to \$50,000	81	87	72	87	88	71	90	90	91	88	64	48	66	61	72	72	73	81	87	83	50	63	74	78	81	81	78	79	73
	\$50,001 to \$100,000	85	90	77	90	91	78	89	90	90	86	62	43	68	64	67	68	73	83	86	86	44	69	71	80	82	82	76	83	76
	Over \$100,000	84	89	71	87	84	88	89	89	91	87	60	42	67	66	62	66	72	83	83	81	41	61	82	84	83	83	78	84	91
Marital Status	Single	84	86	72	90	91	79	88	90	90	83	65	46	72	62	74	72	70	77	80	81	46	63	73	78	79	79	76	83	72
	Married/living with partner	82	88	73	88	87	77	86	87	88	84	60	42	64	62	64	67	71	82	84	83	42	63	71	79	81	81	76	81	78
	Widowed/separated/divorced	83	90	72	88	89	76	87	89	87	86	63	50	71	66	63	66	76	84	88	86	52	68	78	81	84	82	79	82	77
	Child(ren) age 12 or under	84	94	77	93	90	67	87	90	88	82	61	41	70	67	62	63	73	82	86	83	54	68	62	74	74	72	79	79	66
HH Composition	Child(ren) over age 12	82	89	76	88	88	72	90	90	91	88	62	40	68	66	69	68	67	78	82	83	41	62	56	79	80	81	78	84	70
	Parent age 65 or older*	90	91	82	96	94	89	90	92	90	87	65	48	70	62	71	72	76	73	90	92	59	64	76	88	91	90	86	87	89
	None of these	81	88	70	87	87	76	85	86	87	83	61	44	67	62	64	68	72	83	86	82	43	63	76	80	82	81	76	81	78
	Male	83	88	72	88	89	79	89	90	90	87	62	42	67	63	68	71	74	86	87	83	47	64	78	82	83	83	78	82	82
Gender	Female	83	89	74	88	88	77	86	87	87	83	61	47	68	63	66	63	71	78	84	84	43	62	72	78	81	79	76	83	72
	Other*	78	-	78	78	78	-	-	-	-	-	59	31	60	67	77	59	61	67	92	78	8	-	-	49	63	44	44	44	-
	Asian*	89	90	76	90	88	100	94	97	94	90	56	29	64	68	57	61	56	71	73	72	37	37	44	58	62	61	56	67	44
Ethnicity	White/Caucasian	84	88	73	88	88	81	87	88	88	84	61	43	67	62	64	67	73	82	86	83	43	64	77	80	82	81	77	81	80
	Black/African American*	71	67	67	74	74	-	-	-	-	-	52	23	52	51	77	59	63	74	89	70	19	-	-	46	48	48	44	44	-
	Hispanic/Latinx*	80	90	74	88	83	66	84	82	86	83	65	53	67	62	72	70	71	79	84	82	52	68	58	72	71	70	77	79	64
	Indigenous American*	84	89	76	84	84	89	94	89	92	100	70	42																	

2021 Walla Walla Resident Study Rating Questions Response Count 416 +/- 4.7% (+/-1.7% ACSI)		Shopping Opportunities					City of Walla Walla															Community Events					
		Shopping Overall	Shopping convenience for everyday items	Shopping convenience for major items	Sufficient choices for most of your needs	Area restaurant choices	Local Government Overall	Having leaders who are trustworthy	Being well-managed	Having employees who are well-trained	Communicating effectively to the community	Spending dollars wisely	Being open to resident ideas and involvement	Having a website that meets your needs	Appreciation of resident questions and concerns	Level of knowledge	Level of professionalism	Effectiveness in meeting your needs	Overall customer service	Availability and quality of services in Spanish	Events Overall	Range of cultural offerings	Strong and vibrant arts community	Quality sporting events to attend	Variety of festivals and community events	Opportunities for cross-cultural engagement	
2013 Overall Satisfaction		53	67	43	48	-	51	54	51	61	51	40	47	56	-	71	71	66	-	-	74	74	76	69	74	-	
2015 Overall Satisfaction		59	69	50	56	-	59	62	59	66	58	47	54	65	69	73	74	68	-	-	76	77	79	69	78	-	
2016 Overall Satisfaction		61	70	53	57	-	63	65	63	68	63	53	59	65	74	77	79	72	76	-	73	74	77	70	75	68	
2017 Overall Satisfaction		62	73	53	58	-	68	64	63	68	64	54	59	66	76	77	80	75	78	-	76	77	80	74	78	72	
2018 Overall Satisfaction		72	80	62	68	71	69	66	66	72	67	54	60	70	76	78	80	74	77	82	74	76	78	71	76	70	
2019 Overall Satisfaction		67	73	56	63	74	70	67	66	72	68	55	63	72	74	78	79	74	78	79	75	77	79	71	76	71	
2020 Overall Satisfaction		60	67	50	54	69	69	66	67	70	68	60	64	71	72	76	78	71	74	67	66	69	73	60	67	61	
2021 Overall Satisfaction		57	62	44	52	69	68	60	61	68	62	52	57	67	72	77	79	73	76	74	66	68	72	61	69	62	
Residency	One year or less	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	1-5 years	60	63	43	59	74	72	63	64	70	64	58	59	71	72	79	80	73	76	100	62	61	73	56	66	54	
	6-10 years	55	58	42	50	69	64	59	61	69	64	51	57	63	73	76	74	71	74	40	61	64	67	57	63	54	
	10 years+	57	62	44	51	69	67	60	61	68	61	51	57	66	72	77	79	73	76	77	67	69	73	62	69	63	
Own/Rent	Own	57	62	44	52	70	68	61	62	69	62	52	58	68	73	78	80	74	78	72	67	69	73	62	70	62	
	Rent/Lease*	53	57	42	49	63	59	51	53	62	53	47	52	57	60	63	66	59	54	84	57	54	63	53	56	57	
Employment	Yes	53	58	41	49	66	64	53	57	66	59	50	54	64	71	74	77	71	74	67	62	62	68	57	62	59	
	No, a different community*	63	67	47	57	80	65	52	54	67	61	39	49	68	73	73	76	73	73	80	59	66	71	47	60	51	
	Not currently employed*	54	58	46	47	66	55	40	44	53	37	43	42	63	63	66	66	62	62	67	65	60	72	63	63	66	
	I am retired	59	64	47	54	71	72	68	68	72	68	56	62	68	74	79	81	74	78	86	71	73	77	67	74	64	
Age	18 to 24*	47	78	0	78	33	0	-	0	0	0	0	0	0	-	-	-	-	-	-	56	56	56	0	89	78	
	25 to 34*	53	66	39	48	58	34	26	30	40	27	20	30	37	23	30	39	29	33	73	44	47	51	38	40	43	
	35 to 44	58	62	47	54	70	67	51	59	71	62	53	59	71	67	76	79	71	69	84	60	60	67	56	60	57	
	45 to 54	56	56	42	50	74	70	63	68	71	68	58	60	73	78	81	79	77	79	61	64	64	76	61	62	57	
	55 to 64	56	61	43	51	68	73	58	60	70	64	57	59	72	86	86	88	87	88	79	68	70	73	63	69	66	
	65+	58	63	46	53	70	69	64	64	70	63	53	58	64	72	76	78	71	76	81	70	72	74	64	74	64	
Education	Some high school	64	74	60	68	56	80	68	72	84	84	58	74	83	84	84	90	90	84	82	70	59	70	68	67	87	
	High school graduate*	57	64	47	52	63	65	56	58	62	59	41	46	68	66	77	77	73	76	87	68	73	71	59	72	62	
	Some college	54	58	42	48	67	61	54	54	61	52	42	47	56	69	72	76	68	71	68	62	63	70	58	62	54	
	College graduate	60	66	47	56	71	71	61	63	72	66	58	61	68	73	79	81	77	78	80	66	66	71	63	68	63	
	Graduate degree(s)	56	60	42	51	72	69	63	67	71	67	59	62	71	77	77	78	73	78	57	70	73	77	61	73	63	
HH Income	\$25,000 or less	58	61	49	52	71	63	63	63	67	64	61	64	68	59	61	62	59	63	69	62	59	67	54	67	61	
	\$25,001 to \$50,000	59	63	49	53	70	66	61	61	68	57	47	52	58	74	77	81	73	79	76	66	66	70	62	70	61	
	\$50,001 to \$100,000	56	62	41	50	69	68	60	63	70	62	54	59	68	72	78	78	73	73	73	69	71	76	64	70	64	
	Over \$100,000	60	66	46	57	72	70	62	61	69	66	56	59	71	73	77	82	74	80	82	64	67	72	58	67	59	
Marital Status	Single	60	66	49	53	73	65	54	60	68	62	56	59	64	68	70	76	69	71	72	63	60	69	60	66	62	
	Married/living with partner	56	62	43	52	68	67	59	60	67	60	49	56	66	73	78	79	73	76	71	66	69	72	61	69	60	
	Widowed/separated/divorced	58	62	47	52	71	72	68	67	73	69	61	62	68	73	78	79	73	78	86	68	70	74	62	70	64	
HH Composition	Child(ren) age 12 or under	59	62	46	52	76	62	51	56	64	58	49	50	64	63	69	74	68	69	73	62	61	69	60	61	58	
	Child(ren) over age 12	59	64	48	54	69	66	56	57	68	57	50	53	68	74	76	80	77	80	64	64	63	69	60	66	63	
	Parent age 65 or older*	58	64	42	50	74	78	70	69	81	70	64	67	73	84	88	88	86	82	89	71	72	73	63	73	71	
	None of these	56	61	44	52	68	68	61	62	68	62	52	58	66	73	77	78	72	74	74	68	70	73	62	70	62	
Gender	Male	60	67	47	57	69	69	63	64	70	63	53	57	66	72	78	80	73	76	79	68	70	73	63	70	62	
	Female	56	59	44	49	72	68	58	60	67	63	53	58	69	74	77	79	76	78	72	66	66	72	61	69	61	
	Other*	7	0	14	14	0	45	16	11	22	8	0	0	37	89	89	89	89	89	-	20	-	44	8	8	-	
Ethnicity	Asian*	49	56	42	53	46	70	43	43	59	50	34	64	68	87	90	87	90	90	100	42	38	51	43	44	36	
	White/Caucasian	57	62	44	52	70	67	60	61	67	62	52	57	66	71	76	78	72	74	79	67	68	72	62	69	62	
	Black/African American*	21	19	22	33	11	19	11	8	22	0	11	-	63	-	-	-	-	-	-	29	33	48	19	14	-	
	Hispanic/Latinx*	63	70	53	63	66	73	67	69	73	67	57	71	71	86	82	80	80	82	70	64	63	68	61	66	60	
	Indigenous American*	48	48	39	49	56	59	39	44	71	48	46	68	72	52	60	70	58	66	78	63	70	68	44	53	80	
	Other*	45	53	33	38	56	59	39	48	57	41	41	40	51	79	82	82	82	87	40	62	67	68	43	62	72	
Language Spoken	English	56	61	43	52	69	67	60	61	68	62	52	57	66	72	77	79	73	76	72	66	68	72	61	69	62	
	Spanish*	66	71	56	63	72	70	67	72	72	64	54	63	69	77	74	78	73	80	70	65	64	70	59	70	60	
	Other*	57	67	17	61	83	56	67	67	44	22	28	44	56	67	56	78	67	78	-	42	56	44	44	33	33	
City Ward	West	55	59	43	50	68	73	62	68	73	64	59	60	72	80	81	84	80	84	77	70	67	71	68	73	69	
	Central	59	66	44	54	72	69	63	66	69	66	61	64	67	73	74	79	70	74	76	64	67	71	54	70	60	
	East	57	61	46	52	70	66	58	58	67	59	47	52	63	72	78	78	73	76	76	67	69	74	62	67	61	
	South	56	63	42	51	66	66	61	62	69	66	54	59	70	68	72	76	69	71	59	66	68	70	62	69	62	
	Don't know	58	64	47	54	68	66	57	59	66	62	53	56	71	74	71	76	69	71	78	69	70	73	63	70	68	

*Cohort has lower response level which may increase score

2021 Walla Walla Resident Study Rating Questions Response Count 416 +/- 4.7% (+/- 1.7% ACSI)		Economic Health							Parks and Recreation					Library					
		Economy Overall	Cost of living	Quality of jobs	Affordability of housing	Availability of jobs	Stability of property values	Strength of local economy	Parks and Recreation Overall	Facilities that meet your needs	Park cleanliness and grounds care	Quality of recreational programs	Variety of recreational programs	Library Overall	Library facility	Library programs	Hours of operation	Adequacy of materials to meet your needs	Customer service provided by library staff
2013 Overall Satisfaction		49	51	46	43	38	57	54	77	75	81	73	70	72	-	78	63	75	-
2015 Overall Satisfaction		55	56	52	49	46	61	61	78	78	83	74	71	73	80	79	67	77	-
2016 Overall Satisfaction		54	55	51	46	46	62	62	77	76	82	75	72	78	81	80	71	78	85.7778
2017 Overall Satisfaction		57	57	54	46	49	64	65	80	79	83	77	76	79	83	83	74	80	87
2018 Overall Satisfaction		58	54	57	44	52	60	66	80	79	83	76	74	79	76	79	81	82	86
2019 Overall Satisfaction		55	54	55	40	50	60	67	80	80	84	79	75	82	84	84	79	82	88
2020 Overall Satisfaction		53	53	52	41	47	63	62	77	79	84	74	71	81	82	80	77	78	87
2021 Overall Satisfaction		48	46	49	30	54	52	59	78	79	83	77	74	79	80	77	74	78	86
Residency	One year or less	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	1-5 years	57	56	57	40	62	61	66	81	81	87	79	76	83	83	79	81	84	89
	6-10 years	46	47	42	29	44	57	59	76	74	82	76	73	78	73	76	74	77	90
	10 years+	48	43	49	29	56	51	58	78	79	83	76	74	78	80	77	73	77	84
Own/Rent	Own	49	47	50	31	56	53	60	80	80	84	78	77	79	80	77	74	79	87
	Rent/Lease*	35	21	41	17	49	33	51	66	67	73	66	58	74	76	78	73	64	78
Employment	Yes	45	37	48	24	56	48	58	78	78	82	78	73	77	77	77	71	74	86
	No, a different community*	51	56	46	33	53	60	60	83	84	84	82	79	87	90	88	79	83	93
	Not currently employed*	38	32	40	31	40	43	39	69	71	79	62	66	78	82	71	72	78	84
	I am retired	52	52	52	36	57	57	61	79	80	84	76	76	79	80	76	76	78	84
Age	18 to 24*	0	0	0	0	0	0	0	69	78	67	67	67	-	-	-	-	-	-
	25 to 34*	38	29	34	22	51	41	52	75	78	78	78	67	89	91	90	87	86	91
	35 to 44	43	30	49	21	53	47	60	77	78	81	77	73	78	82	84	72	70	82
	45 to 54	45	37	44	20	53	56	61	79	76	87	79	77	82	80	79	77	84	92
	55 to 64	51	46	51	31	59	57	61	78	80	83	76	73	76	77	72	70	77	87
	65+	50	52	51	34	53	52	59	79	79	84	76	76	79	80	76	76	78	84
Education	Some high school	48	27	60	41	61	68	31	83	77	91	80	84	68	89	56	71	49	76
	High school graduate*	45	40	39	24	53	52	59	83	86	84	81	79	87	87	82	88	89	91
	Some college	45	41	43	27	54	50	57	73	74	82	69	68	79	78	78	74	79	86
	College graduate	50	46	53	31	54	52	61	80	80	83	79	77	78	80	77	71	76	86
	Graduate degree(s)	51	51	51	31	54	57	60	79	79	84	78	77	78	79	74	76	77	86
HH Income	\$25,000 or less	39	33	38	26	46	41	49	74	72	83	72	68	77	80	74	74	76	81
	\$25,001 to \$50,000	47	43	52	31	56	49	53	74	73	82	71	68	80	81	81	74	77	87
	\$50,001 to \$100,000	48	44	48	27	54	53	61	80	80	84	79	78	78	78	76	73	78	84
	Over \$100,000	54	52	51	36	59	59	64	80	81	84	78	78	80	81	77	76	78	88
Marital Status	Single	43	33	47	21	49	48	58	79	82	83	76	74	78	77	78	76	77	82
	Married/living with partner	49	46	48	31	54	56	60	78	78	82	76	74	78	81	74	73	77	86
	Widowed/separated/divorced	50	51	53	31	57	47	59	79	78	87	78	74	81	79	81	76	80	88
HH Composition	Child(ren) age 12 or under	46	39	43	26	51	56	63	81	81	84	81	78	84	87	84	80	79	88
	Child(ren) over age 12	46	41	47	28	52	54	56	81	81	86	79	77	77	79	73	72	74	84
	Parent age 65 or older*	51	50	57	28	62	48	59	79	81	86	80	71	88	89	94	82	84	92
	None of these	49	47	49	31	54	53	60	77	78	82	74	73	78	78	76	73	77	84
Gender	Male	51	49	50	32	54	58	63	80	81	84	78	77	78	79	76	74	77	86
	Female	46	42	50	27	56	49	54	77	77	82	77	73	82	82	82	76	81	89
	Other*	16	0	0	0	66	0	29	79	78	92	67	-	59	100	-	-	22	56
Ethnicity	Asian*	41	22	52	18	67	41	47	69	70	74	73	59	78	82	82	76	71	80
	White/Caucasian	48	46	49	30	54	52	59	78	78	83	76	73	79	80	77	73	78	86
	Black/African American*	22	0	16	0	77	0	41	76	70	86	70	78	-	-	-	-	-	-
	Hispanic/Latinx*	51	38	49	38	62	58	60	80	74	86	81	79	86	88	82	87	86	90
	Indigenous American*	44	32	46	18	70	44	53	86	82	88	82	93	77	81	83	56	74	89
	Other*	36	37	32	12	37	43	54	87	90	90	84	83	76	76	69	82	72	83
Language Spoken	English	48	46	48	30	54	52	59	78	79	83	77	74	79	80	77	74	78	86
	Spanish*	51	37	50	36	63	62	59	78	72	83	79	77	80	83	74	76	79	86
	Other*	45	50	44	39	44	39	56	78	78	78	-	-	84	83	78	78	89	94
City Ward	West	49	39	51	29	57	60	56	79	79	84	80	74	81	80	77	80	81	88
	Central	46	47	44	29	51	49	56	76	78	83	72	71	76	79	74	69	74	86
	East	48	44	50	29	56	50	60	79	80	83	77	76	81	81	80	76	79	88
	South	51	49	50	36	56	59	60	78	77	83	78	74	76	79	72	77	76	79
	Don't know	46	44	49	28	54	46	57	75	78	83	72	68	81	82	81	72	81	87

*Cohort has lower response level which may increase score

2021 Walla Walla Resident Study Rating Questions Response Count 416 +/- 4.7% (+/-1.7% ACSI)		Overall				Future Actions					City Image														
		ACSI	Satisfaction	Expectations	Ideal	Recommend the community as a place to live	Remain living here five years from now	Be a community volunteer	Encourage someone to start a business here	Support current local elected officials	Image Overall	A safe place to live	An enjoyable place for children	An enjoyable place for young adults	An enjoyable place for senior residents	An inclusive place for everyone	A physically attractive city	Well maintained in my neighborhood	A great place to live	A great place to have a business	Growing responsibly	A safe place to bike and walk	A safe place to walk at night	A perfect community for me	A place that supports and celebrates diversity
2013 Overall Satisfaction		59	64	55	59	69	79	58	58	56	68	72	71	56	80	-	79	-	75	60	60	69	56	68	-
2015 Overall Satisfaction		62	66	58	62	73	80	58	59	57	69	70	72	61	79	-	78	71	77	62	62	65	54	70	-
2016 Overall Satisfaction		63	68	60	61	73	81	59	60	62	71	71	71	58	80	67	78	72	77	62	64	70	59	71	68
2017 Overall Satisfaction		66	72	62	65	75	83	61	63	64	72	75	77	64	81	70	81	72	79	66	66	71	63	74	70
2018 Overall Satisfaction		64	69	60	63	75	82	60	60	60	72	77	77	66	80	67	80	72	79	67	69	72	61	72	70
2019 Overall Satisfaction		65	70	63	64	76	82	63	63	65	72	75	77	64	82	69	82	76	81	66	66	72	61	73	71
2020 Overall Satisfaction		65	70	62	63	72	80	56	59	63	71	78	74	63	81	67	80	73	78	64	66	72	63	72	67
2021 Overall Satisfaction		62	67	60	60	69	78	58	57	57	68	76	72	59	79	63	78	68	76	61	62	69	61	68	64
Residency	One year or less	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	1-5 years	67	71	67	64	78	79	66	70	59	74	82	83	67	81	63	83	76	81	74	71	73	72	71	61
	6-10 years	58	63	54	56	62	66	64	53	54	65	76	72	56	73	63	76	68	69	60	62	61	57	61	59
	10 years+	61	66	59	60	68	80	56	56	57	68	74	71	58	79	64	78	67	76	60	60	70	60	69	66
Own/Rent	Own	63	68	60	61	69	80	59	59	58	69	77	73	59	80	64	78	69	77	62	62	70	61	69	64
	Rent/Lease*	49	51	48	48	57	53	42	36	46	57	62	54	50	70	50	77	56	64	47	49	60	52	56	53
Employment	Yes	60	64	58	58	64	71	56	54	51	65	73	69	54	78	61	74	64	72	59	59	67	60	63	61
	No, a different community*	66	67	63	67	77	90	69	67	58	71	79	80	63	86	54	78	60	81	66	64	84	72	73	58
	Not currently employed*	50	51	48	50	54	62	60	43	51	62	66	68	48	70	59	76	64	71	61	57	61	61	58	54
	I am retired	65	69	62	63	72	83	59	59	62	71	78	76	63	80	68	81	72	78	63	64	70	61	72	69
Age	18 to 24*	74	89	56	78	0	0	0	0	0	52	0	0	0	100	67	67	67	33	78	78	78	78	11	78
	25 to 34*	46	44	43	50	61	71	49	41	30	56	63	63	47	86	48	62	49	67	41	42	70	54	48	40
	35 to 44	59	64	58	56	62	73	56	52	47	65	74	66	53	80	59	76	66	72	61	62	69	63	60	54
	45 to 54	66	76	63	59	68	71	71	60	61	69	80	77	57	86	59	80	62	76	60	62	69	66	70	61
	55 to 64	63	67	61	60	71	72	54	58	56	69	74	71	58	77	64	78	71	76	64	66	69	61	69	68
Education	65+	63	68	60	62	69	83	59	58	61	70	77	76	63	79	68	80	70	78	62	62	69	60	71	67
	Some high school	59	58	62	58	76	76	46	53	44	75	77	79	70	84	67	79	76	80	68	77	77	76	72	66
	High school graduate*	62	64	61	61	68	80	41	59	46	68	71	59	53	77	63	81	70	73	57	66	78	61	66	72
	Some college	58	63	56	56	68	77	49	54	56	67	76	69	56	77	63	77	63	74	57	59	71	61	69	66
	College graduate	66	70	64	62	72	81	64	61	60	70	78	77	62	82	68	79	70	79	63	61	68	61	70	63
HH Income	Graduate degree(s)	62	66	59	62	66	76	66	54	58	67	74	74	58	79	60	76	71	73	62	63	64	58	66	60
	\$25,000 or less	54	58	50	54	60	77	49	48	49	60	70	66	48	77	53	76	53	67	53	54	64	50	60	54
	\$25,001 to \$50,000	62	68	60	58	70	79	53	62	60	68	74	70	61	77	64	79	64	74	64	64	69	58	70	68
	\$50,001 to \$100,000	63	67	60	61	68	78	60	57	58	69	76	73	60	80	66	79	69	78	61	60	67	59	70	66
	Over \$100,000	65	69	61	64	72	80	64	59	58	71	79	77	60	82	64	78	74	78	63	66	74	69	69	61
Marital Status	Single	61	64	58	61	69	80	64	61	58	70	74	72	59	82	62	80	69	74	62	63	76	67	69	69
	Married/living with partner	61	66	59	60	68	76	58	56	54	68	76	72	58	78	63	77	68	74	61	61	69	61	67	61
	Widowed/separated/divorced	64	70	62	61	70	83	54	60	61	70	77	73	62	81	66	81	70	79	64	63	67	54	73	69
HH Composition	Child(ren) age 12 or under	61	67	58	58	71	72	61	57	48	70	78	73	60	88	64	80	68	77	62	62	71	70	70	60
	Child(ren) over age 12	59	64	56	58	63	73	61	56	58	67	73	72	56	79	62	77	64	72	61	60	71	61	64	61
	Parent age 65 or older*	69	70	63	72	78	83	54	66	70	76	83	79	62	83	69	88	76	84	66	72	80	66	79	80
	None of these	62	67	60	60	69	79	58	57	57	68	76	72	60	78	63	77	69	76	60	61	68	59	69	64
Gender	Male	63	67	61	62	72	81	59	59	57	71	78	76	63	80	68	78	70	78	63	63	73	69	70	66
	Female	62	68	59	60	66	76	57	57	58	67	73	70	53	79	61	79	67	73	60	63	66	53	69	64
	Other*	51	49	78	26	3	48	31	3	3	35	78	34	33	0	34	16	60	26	3	33	62	3	14	97
	Asian*	51	53	59	42	54	66	41	49	37	55	64	50	42	68	56	63	52	67	48	52	60	30	54	66
Ethnicity	White/Caucasian	62	67	59	60	69	79	57	57	57	68	76	72	59	79	63	78	68	76	61	62	69	61	68	63
	Black/African American*	39	37	67	14	16	48	19	19	0	38	67	19	37	-	27	0	44	37	11	29	86	27	14	100
	Hispanic/Latinx*	62	67	62	57	64	72	62	51	59	67	76	69	62	84	58	71	67	74	57	62	74	61	63	66
	Indigenous American*	56	58	61	49	58	77	62	59	44	62	70	53	50	86	49	54	68	69	50	52	91	57	50	67
	Other*	63	69	66	56	58	59	73	43	36	67	82	78	56	81	76	73	69	69	43	41	69	62	61	77
Language Spoken	English	62	67	59	60	69	78	58	57	57	68	76	72	59	79	63	78	68	76	61	61	69	60	68	63
	Spanish*	63	67	59	63	73	74	71	63	60	71	77	77	69	81	61	78	68	79	68	67	72	63	71	58
	Other*	44	44	44	44	61	78	89	61	44	50	83	61	67	50	39	83	67	44	33	33	39	44	28	22
City Ward	West	65	69	63	62	73	83	66	66	58	74	78	81	68	82	73	79	62	80	72	70	73	64	72	76
	Central	63	68	58	64	72	80	61	56	57	67	77	74	56	79	59	80	69	78	60	60	66	59	69	54
	East	62	67	60	59	68	78	54	56	57	69	76	71	59	79	66	79	68	76	60	61	71	61	69	68
	South	61	64	60	59	64	76	61	60	57	66	73	71	58	78	60	73	73	73	59	61	64	60	64	58
	Don't know	60	66	57	57	68	77	53	51	56	67	74	72	60	77	68	78	71	74	57	56	69	53	64	62

*Cohort has lower response level which may increase score

2021 Walla Walla Resident Study Rating Questions Response Count 416 +/- 4.7% (+/-1.7% ACSI)			Public Safety						Streets and Infrastructure						Other City Services										Internet Access							
			Ambulance services	Building inspection	Building permitting	Responsiveness to code complaints	Crime prevention program	Fire services	Police services	Bicycle lanes and paths	Drinking water	Sidewalks	Street lighting	Street maintenance	Tree maintenance/replacement	Billing and payments	City communications with residents	City parks	Compost services	Curbside recycling	Garbage collection	Green waste collection	Landfill services	Library services	Mountain View Cemetery	Parks and Recreation programs and classes	Park rest rooms	Your ability to access high-speed broadband	Speed of your internet connection for your household needs	The reliability of your internet connection for your household needs	Variety of providers available for internet access	Cell phone reception
	2013 Overall Satisfaction	82	63	59	54	70	84	78	62	82	59	60	32	-	-	54	79	66	68	82	69	78	78	83	72		-	-	-	-	-	-
	2015 Overall Satisfaction	86	64	60	57	61	86	80	67	83	63	63	38	-	-	60	81	68	71	84	72	79	81	82	74		-	-	-	-	-	-
	2016 Overall Satisfaction	88	68	63	58	67	88	83	68	81	66	67	43	-	77	67	82	72	76	85	74	81	82	83	78	71	-	-	-	-	-	-
	2017 Overall Satisfaction	86	71	66	61	71	88	83	70	84	67	67	43	-	79	70	84	73	76	84	74	80	83	83	81	71	-	-	-	-	-	-
	2018 Overall Satisfaction	88	69	66	61	71	90	86	73	82	67	66	42	63	78	70	82	68	67	83	64	81	83	84	78	69	-	-	-	-	-	-
	2019 Overall Satisfaction	88	70	62	61	71	90	87	69	82	64	66	41	62	78	72	83	74	71	84	76	82	86	84	81	71	-	-	-	-	-	-
	2020 Overall Satisfaction	86	68	61	59	70	87	81	68	79	64	68	48	61	78	70	84	68	64	84	74	81	84	84	77	73	-	-	-	-	-	-
	2021 Overall Satisfaction	87	68	62	57	70	87	80	63	79	61	63	42	56	77	68	84	66	50	83	67	80	80	84	78	70	69	69	69	49	74	
Residency	One year or less	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	1-5 years	87	73	66	46	73	82	79	59	78	61	61	44	64	74	71	88	53	42	80	49	74	87	90	79	79	74	71	72	40	71	
	6-10 years	84	69	66	63	66	84	81	57	76	54	59	43	50	73	66	82	73	53	82	73	79	79	81	77	66	66	66	64	44	74	
	10 years+	87	67	61	57	70	87	80	66	80	62	64	41	54	77	67	84	67	50	83	69	80	79	84	77	69	69	69	69	50	76	
Own/Rent	Own	87	68	62	57	70	87	81	64	81	62	64	42	57	78	69	86	66	50	83	69	80	81	86	79	71	70	70	70	49	74	
	Rent/Lease*	90	81	67	63	70	93	73	53	58	58	57	40	44	60	52	71	58	50	69	51	68	67	74	64	60	58	54	53	34	67	
Employment	Yes	83	69	61	57	68	88	79	61	74	59	62	38	52	73	66	82	63	49	81	64	78	78	81	78	66	66	67	67	42	72	
	No, a different community*	91	74	62	60	87	94	82	70	80	68	58	47	56	73	66	87	57	42	76	62	87	92	73	69	62	64	66	32	74		
	Not currently employed*	81	67	58	60	62	72	79	61	62	59	56	36	29	52	49	76	39	32	72	37	72	76	79	68	67	58	56	51	29	58	
	I am retired	88	66	63	56	70	87	81	66	84	64	67	46	61	80	71	87	70	52	86	71	82	80	87	78	76	74	73	73	60	78	
Age	18 to 24*	22	22	22	22	22	22	22	33	33	33	67	0	0	0	0	78	0	0	0	0	0	0	0	0	0	89	89	89	89	89	
	25 to 34*	87	73	50	47	68	87	74	58	73	58	58	24	42	57	40	80	44	49	64	49	76	91	90	63	58	54	54	27	84		
	35 to 44	83	82	76	83	76	93	74	60	71	62	62	46	57	76	67	81	68	58	81	62	76	78	74	79	63	70	66	63	37	72	
	45 to 54	87	74	66	58	70	89	89	64	82	57	60	37	57	69	68	86	60	43	87	67	79	84	89	86	69	64	68	68	34	67	
	55 to 64	84	68	62	64	67	82	79	63	76	63	63	41	58	79	71	84	66	44	82	67	82	83	87	77	72	66	67	68	44	72	
	65+	87	64	61	51	70	88	81	66	82	62	66	44	56	79	69	86	69	51	84	70	80	78	84	78	72	72	73	72	72	59	77
Education	Some high school	100	100	72	100	67	78	74	57	58	53	58	61	51	59	64	84	67	64	80	71	71	68	71	66	70	38	51	61	40	54	
	High school graduate*	88	79	69	68	73	88	82	76	80	69	71	41	54	76	63	82	58	49	79	59	82	83	87	63	77	74	74	76	60	86	
	Some college	88	68	62	53	64	87	82	66	78	61	64	37	52	73	64	84	63	48	82	69	81	81	84	72	67	63	64	64	50	70	
	College graduate	86	63	59	57	71	86	81	61	80	61	62	43	59	79	70	86	66	52	84	66	81	80	86	81	70	71	70	70	40	74	
	Graduate degree(s)	84	66	62	53	72	89	76	60	81	59	62	44	53	77	69	83	68	47	83	67	77	80	82	79	70	73	72	72	53	78	
HH Income	\$25,000 or less	77	70	69	62	69	80	66	46	68	49	52	43	44	63	62	76	60	49	78	57	73	74	77	66	68	54	60	60	33	61	
	\$25,001 to \$50,000	88	68	60	62	62	86	80	67	81	68	66	44	59	80	64	84	59	52	84	68	78	79	83	78	71	67	66	67	43	76	
	\$50,001 to \$100,000	87	67	62	53	73	89	83	64	79	60	63	40	54	76	68	86	71	52	83	71	81	82	88	80	70	70	70	71	51	78	
	Over \$100,000	87	72	62	57	72	86	80	62	81	62	64	43	59	78	70	86	63	44	82	63	79	79	81	77	68	73	72	71	50	73	
Marital Status	Single	92	66	50	60	69	88	79	69	73	58	62	41	58	74	68	84	58	52	77	57	77	80	82	73	62	64	60	59	27	78	
	Married/living with partner	86	69	62	54	68	87	80	64	80	62	62	40	56	77	68	84	66	46	82	66	80	80	86	78	69	69	70	69	51	73	
	Widowed/separated/divorced	87	68	70	64	73	87	83	60	81	64	66	47	56	78	70	84	70	60	87	73	83	82	86	80	80	70	71	73	48	74	
	Child(ren) age 12 or under	89	81	72	77	78	93	79	61	79	62	63	41	59	74	69	88	66	59	81	71	83	87	88	80	71	64	64	64	41	79	
HH Composition	Child(ren) over age 12	84	62	60	61	70	87	80	63	73	57	63	39	50	69	61	81	53	46	81	66	80	73	77	76	61	63	64	67	48	71	
	Parent age 65 or older*	93	71	74	56	77	94	83	71	69	66	64	50	61	76	70	89	61	59	91	67	80	77	83	78	74	79	78	80	67	84	
	None of these	86	67	60	51	67	86	80	63	81	62	63	42	54	78	68	84	68	49	82	67	79	80	84	78	71	70	70	70	49	74	
	Male	88	68	59	57	70	87	81	67	83	66	67	41	59	77	68	86	67	50	82	67	80	79	83	78	70	71	70	70	51	76	
Gender	Female	84	68	68	61	67	86	80	63	73	59	59	43	54	77	69	84	63	52	83	68	78	83	88	78	72	68	68	69	44	74	
	Other*	78	44	44	-	-	100	78	33	74	22	37	16	14	86	71	86	-	3	100	-	78	44	-	78	37	66	100	100	66	77	
	Asian*	87	86	86	89	61	96	76	47	70	44	40	27	31	87	63	81	72	46	77	47	73	74	74	66	53	62	57	63	33	77	
Ethnicity	White/Caucasian	86	67	61	54	69	87	80	63	79	62	63	41	54	77	68	84	66	49	83	67	80	79	84	77	70	69	69	69	49	74	
	Black/African American*	78	-	-	-	33	100	67	44	81	41	37	16	26	78	56	74	-	27	97	-	70	78	78	78	33	100	100	100	66	89	
	Hispanic/Latinx*	84	86	82	78	73	91	78	62	74	64	64	52	54	72	68	82	64	53	86	68	81	86	84	81	62	70	70	70	58	78	
	Indigenous American*	88	44	67	49	71	92	79	70	87	57	57	37	63	81	66	86	81	46	93	96	74	83	90	84	59	80	80	73	57	80	
	Other*	94	57	49	69	60	90	83	62	77	53	64	32	58	78	66	83	71	67	90	68	82	79	87	89	61	59	70	73	34	74	
Language Spoken	English	87	68	62	57	69	87	80	63	79	61	63	4																			

2021 Walla Walla Resident Study Rating Questions Response Count 416 +/- 4.7% (+/- 1.7% ACSI)		How do you contact City employee/officials					How frequently do you use the parks and recreation			How frequently do you use Walla Walla's local library?			Funding Priorities for the next few years																										
		None	In-person conversation	Telephone	Email	Social media	Other	Never	Fewer than 6 times a year	6-12 times a year	More than 12 times a year	Never	Fewer than 6 times a year	6-12 times a year	More than 12 times a year	Ambulance services	Building inspection	Building permitting	Responsiveness to code complaints	Crime prevention program	Fire services	Police services	Bicycle lanes and paths	Sidewalks	Street lighting	Street maintenance	Tree maintenance/replacement	City communications with residents	City parks	Compost services	Curbside recycling	Garbage collection	Green waste collection	Landfill services	Library services	Mountain View Cemetery	Parks and Recreation programs and classes	Park rest rooms	
2013 Overall Percentage Specifying		43%	33%	40%	12%		2%	9%	37%	20%	34%	34%	36%	13%	17%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2015 Overall Percentage Specifying		42%	37%	42%	13%		3%	9%	40%	20%	31%	35%	33%	13%	20%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2016 Overall Percentage Specifying		40%	38%	44%	12%	1%	2%	9%	40%	23%	29%	37%	34%	11%	18%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2017 Overall Percentage Specifying		39%	35%	44%	16%	1%	2%	8%	39%	23%	25%	8%	39%	23%	25%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2018 Overall Percentage Specifying		45%	32%	37%	11%	3%	2%	11%	38%	23%	28%	38%	31%	15%	16%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2019 Overall Percentage Specifying		35%	38%	43%	20%	3%	2%	4%	40%	20%	32%	30%	34%	16%	18%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2020 Overall Percentage Specifying		42%	27%	45%	20%	4%	3%	7%	36%	20%	31%	35%	34%	14%	13%	64%	8%	9%	19%	51%	63%	68%	27%	44%	32%	79%	28%	28%	46%	6%	31%	22%	11%	14%	27%	8%	30%	16%	
2021 Overall Percentage Specifying		35%	31%	48%	20%	3%	2%	6%	37%	24%	29%	39%	32%	11%	15%	57%	6%	9%	18%	43%	59%	69%	27%	45%	31%	82%	31%	25%	44%	8%	38%	20%	10%	14%	26%	7%	28%	17%	
Residency	One year or less	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	1-5 years	43%	18%	32%	27%	-	2%	7%	18%	38%	34%	48%	28%	7%	17%	54%	6%	11%	10%	45%	55%	50%	45%	50%	30%	86%	15%	18%	53%	23%	60%	13%	19%	7%	30%	4%	46%	8%	
	6-10 years	53%	30%	29%	22%	3%	-	2%	42%	16%	36%	22%	37%	11%	30%	45%	2%	4%	15%	54%	50%	65%	51%	53%	31%	77%	50%	27%	44%	9%	48%	19%	19%	14%	25%	6%	38%	6%	
	10+ years†	32%	32%	52%	19%	4%	3%	6%	39%	23%	27%	40%	31%	11%	13%	60%	7%	9%	19%	41%	60%	72%	21%	43%	31%	83%	30%	25%	43%	5%	34%	22%	8%	16%	26%	7%	24%	19%	
Own/Rent	Own	36%	29%	48%	20%	3%	2%	6%	36%	24%	30%	39%	32%	11%	15%	59%	6%	8%	18%	42%	59%	71%	26%	43%	29%	82%	29%	23%	46%	8%	39%	20%	10%	15%	27%	8%	27%	15%	
	Rent/Lease†	40%	34%	47%	10%	9%	4%	8%	44%	13%	30%	43%	28%	8%	16%	42%	6%	12%	13%	49%	61%	50%	40%	65%	58%	89%	48%	48%	41%	4%	37%	21%	13%	7%	19%	-	50%	47%	
Employment Location	Yes	34%	33%	50%	21%	3%	2%	2%	33%	25%	33%	36%	35%	12%	12%	54%	5%	13%	17%	49%	57%	66%	34%	48%	29%	85%	32%	24%	49%	11%	42%	22%	13%	14%	24%	6%	31%	20%	
	No, a different community†	33%	27%	44%	27%	13%	-	5%	27%	18%	51%	38%	24%	18%	21%	24%	-	17%	13%	13%	34%	37%	32%	57%	54%	66%	31%	38%	67%	19%	64%	16%	27%	13%	21%	-	42%	24%	
	Not currently employed†	26%	51%	36%	8%	-	8%	8%	13%	49%	30%	45%	17%	30%	8%	54%	8%	8%	-	36%	34%	55%	34%	62%	28%	70%	53%	41%	30%	-	36%	26%	17%	13%	17%	13%	30%	17%	
	I am retired	37%	28%	47%	19%	3%	3%	8%	44%	22%	23%	41%	30%	8%	18%	64%	8%	4%	20%	42%	65%	76%	20%	39%	29%	83%	27%	23%	40%	4%	32%	20%	6%	15%	30%	8%	24%	13%	
Age	18 to 24†	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	100%	-	-	-	100%	-	-	-	-	100%	100%	-	100%	100%	-	100%	-	-	-	-	-	-	-	-
	25 to 34†	41%	25%	39%	34%	14%	-	-	11%	20%	69%	55%	6%	15%	24%	37%	5%	14%	-	55%	36%	67%	37%	25%	37%	75%	16%	59%	77%	23%	44%	20%	19%	-	28%	15%	53%	32%	
	35 to 44	32%	46%	52%	20%	2%	-	6%	25%	14%	48%	22%	49%	8%	17%	40%	10%	17%	16%	39%	38%	40%	33%	58%	27%	86%	33%	22%	53%	9%	34%	18%	7%	5%	27%	-	40%	37%	
	45 to 54	24%	29%	62%	30%	-	3%	3%	24%	37%	30%	29%	38%	16%	12%	66%	0.02	12%	11%	43%	66%	60%	45%	72%	42%	79%	28%	28%	45%	13%	40%	12%	13%	12%	22%	4%	39%	7%	
	55 to 64	43%	35%	39%	15%	4%	3%	4%	32%	35%	28%	47%	27%	11%	13%	52%	5%	9%	18%	45%	57%	69%	34%	46%	26%	85%	36%	22%	42%	10%	51%	27%	18%	17%	23%	5%	24%	14%	
	65+	34%	27%	49%	19%	3%	3%	7%	45%	19%	24%	39%	32%	9%	16%	63%	7%	6%	21%	43%	64%	76%	20%	37%	31%	82%	30%	22%	41%	4%	33%	21%	7%	17%	29%	9%	24%	15%	
Education	Some high school	-	58%	67%	25%	-	-	17%	42%	17%	-	58%	-	17%	-	42%	25%	50%	-	17%	42%	42%	33%	67%	42%	58%	42%	25%	25%	-	-	17%	-	17%	17%	-	42%	67%	
	High school graduate†	49%	18%	34%	3%	7%	-	13%	37%	30%	12%	54%	30%	11%	-	73%	6%	6%	30%	61%	55%	78%	16%	32%	31%	73%	31%	37%	29%	6%	27%	8%	6%	10%	8%	10%	22%	29%	
	Some college	41%	20%	48%	11%	1%	2%	9%	43%	22%	23%	59%	20%	9%	9%	74%	6%	10%	23%	50%	74%	80%	20%	45%	37%	88%	29%	31%	39%	4%	30%	20%	9%	19%	20%	10%	27%	18%	
	College graduate	27%	39%	54%	25%	5%	3%	2%	34%	26%	34%	33%	36%	16%	14%	51%	7%	8%	16%	44%	52%	63%	31%	44%	25%	85%	30%	26%	56%	13%	37%	23%	11%	13%	33%	5%	31%	12%	
	Graduate degree(s)	39%	31%	41%	27%	4%	3%	5%	33%	23%	35%	19%	42%	7%	28%	45%	5%	4%	11%	31%	56%	65%	35%	49%	31%	78%	33%	13%	42%	6%	55%	23%	14%	13%	33%	3%	30%	14%	
	\$25,000 or less	41%	18%	40%	-	-	-	20%	42%	13%	19%	40%	25%	17%	13%	63%	-	7%	13%	36%	54%	55%	44%	52%	40%	83%	34%	19%	17%	4%	18%	29%	15%	14%	31%	4%	16%	33%	
HH Income	\$25,001 to \$50,000	31%	30%	60%	12%	4%	3%	5%	53%	30%	12%	36%	39%	15%	10%	64%	3%	6%	27%	51%	61%	68%	10%	38%	41%	75%	26%	39%	35%	4%	31%	18%	5%	13%	25%	10%	24%	19%	
	\$50,001 to \$100,000	33%	30%	47%	21%	3%	2%	3%	33%	26%	33%	36%	32%	10%	18%	57%	7%	9%	20%	43%	61%	69%	24%	46%	28%	86%	35%	20%	50%	11%	40%	20%	12%	14%	29%	7%	35%	13%	
	Over \$100,000	37%	35%	45%	32%	6%	4%	4%	31%	21%	40%	44%	28%	6%	17%	52%	6%	12%	9%	41%	53%	69%	42%	48%	25%	81%	28%	22%	51%	8%	48%	23%	14%	16%	28%	3%	30%	20%	
	Single	36%	23%	48%	16%	6%	3%	8%	27%	28%	33%	31%	39%	17%	13%	49%	4%	10%	21%	35%	52%	63%	11%	56%	26%	88%	16%	26%	49%	7%	29%	10%	5%	6%	21%	4%	39%	16%	
Marital Status	Married/living with partner	34%	34%	49%	24%	4%	3%	4%	38%	22%	32%	41%	29%	10%	16%	54%	6%	10%	18%	45%	57%	68%	32%	45%	31%	80%	32%	25%	44%	9%	42%	19%	13%	15%	26%	8%	27%	17%	
	Widowed/separated/divorced	41%	25%	44%	10%	2%	2%	9%	37%	27%	20%	37%	36%	11%	13%	71%	6%	5%	15%	43%	67%	72%	19%	37%	31%	85%	34%	24%	43%	5%	32%	28%	7%	15%	32%	5%	24%	15%	
	Child(ren) age 12 or under	32%	31%	49%	21%	7%	-	-	23%	30%	43%	22%	35%	16%	20%	45%	10%	16%	2%	48%	54%	55%	46%	52%	20%	80%	28%	25%	61%	7%	38%	21%	11%	10%	42%	-	48%	26%	
HH Composition	Child(ren) over age 12	26%	34%	65%	27%	2%	-	2%	34%	24%	34%	29%	31%	24%	9%	60%	11%	17%	10%	41%	63%	73%	28%	45%	31%	90%	36%	22%	48%	4%	29%	24%	7%	21%	29%	5%	36%	21%	
	Parent age 65 or older†	45%	1																																				

2021 Walla Walla Resident Study Rating Questions Response Count 416 +/- 4.7% (+/- 1.7% ACSI)		Public Safety non violent calls			How do you prefer to receive information from the City?							
		Yes	No	Need more information	Union-Bulletin	Utility bill insert	Email	City website	Newsletter	Facebook/social media	Mobile phone apps	Text message
2013 Overall Percentage Specifying		-	-	-	64%	72%	27%	28%	48%	12%	-	-
2015 Overall Percentage Specifying		-	-	-	64%	72%	27%	26%	45%	15%	-	-
2016 Overall Percentage Specifying		-	-	-	46%	60%	25%	26%	36%	16%	5%	-
2017 Overall Percentage Specifying		-	-	-	45%	60%	32%	21%	25%	15%	6%	-
2018 Overall Percentage Specifying		-	-	-	42%	56%	29%	26%	28%	17%	4%	9%
2019 Overall Percentage Specifying		-	-	-	44%	63%	36%	31%	29%	20%	9%	13%
2020 Overall Percentage Specifying		-	-	-	38%	52%	36%	25%	27%	17%	7%	11%
2021 Overall Percentage Specifying		57%	15%	23%	39%	62%	35%	27%	31%	17%	8%	11%
Residency	One year or less	-	-	-	-	-	-	-	-	-	-	-
	1-5 years	67%	8%	25%	29%	63%	39%	26%	37%	8%	6%	20%
	6-10 years	63%	11%	21%	42%	42%	54%	26%	17%	17%	11%	11%
	10 years+	55%	16%	23%	40%	64%	32%	27%	32%	19%	8%	10%
Own/Rent	Own	58%	15%	23%	40%	63%	35%	27%	31%	17%	8%	11%
	Rent/Lease*	47%	25%	28%	20%	42%	37%	23%	39%	29%	9%	19%
Employment Location	Yes	56%	19%	21%	28%	50%	36%	30%	29%	27%	10%	13%
	No, a different community*	69%	8%	19%	19%	59%	39%	39%	36%	33%	8%	25%
	Not currently employed*	58%	-	30%	38%	42%	30%	38%	40%	17%	13%	13%
	I am retired	57%	14%	25%	49%	73%	34%	21%	33%	7%	7%	8%
Age	18 to 24*	-	100%	-	-	-	-	-	-	-	-	100%
	25 to 34*	60%	36%	5%	19%	39%	30%	23%	9%	56%	23%	19%
	35 to 44	64%	11%	20%	21%	46%	58%	30%	29%	47%	11%	12%
	45 to 54	52%	5%	35%	15%	41%	50%	36%	44%	37%	11%	17%
	55 to 64	53%	16%	27%	37%	66%	30%	24%	37%	14%	5%	12%
	65+	58%	16%	21%	49%	68%	31%	25%	30%	7%	7%	9%
Education	Some high school	58%	25%	17%	17%	83%	25%	25%	33%	25%	-	-
	High school graduate*	41%	33%	20%	20%	50%	25%	12%	35%	8%	6%	8%
	Some college	55%	16%	26%	31%	64%	19%	21%	28%	16%	7%	11%
	College graduate	55%	16%	25%	41%	66%	52%	35%	39%	21%	10%	15%
	Graduate degree(s)	66%	7%	19%	52%	60%	39%	27%	24%	18%	9%	9%
HH Income	\$25,000 or less	60%	7%	27%	46%	65%	11%	10%	39%	7%	6%	11%
	\$25,001 to \$50,000	60%	9%	24%	35%	59%	31%	23%	32%	20%	7%	9%
	\$50,001 to \$100,000	60%	16%	21%	46%	65%	37%	30%	31%	15%	8%	11%
	Over \$100,000	60%	17%	20%	33%	57%	44%	32%	34%	24%	12%	15%
Marital Status	Single	50%	19%	25%	22%	59%	38%	27%	29%	34%	6%	8%
	Married/living with partner	58%	17%	21%	39%	60%	38%	30%	34%	18%	9%	10%
	Widowed/separated/divorced	60%	8%	27%	48%	69%	25%	19%	26%	9%	8%	14%
HH Composition	Child(ren) age 12 or under	63%	17%	17%	30%	41%	38%	30%	27%	41%	5%	14%
	Child(ren) over age 12	50%	13%	34%	30%	60%	40%	28%	27%	20%	11%	13%
	Parent age 65 or older*	44%	10%	36%	50%	57%	27%	21%	41%	20%	-	11%
Gender	None of these	59%	16%	21%	41%	63%	34%	25%	33%	12%	9%	11%
	Male	57%	17%	22%	43%	62%	40%	33%	32%	16%	9%	8%
	Female	59%	12%	23%	35%	62%	32%	22%	28%	21%	8%	14%
	Other*	65%	35%	-	-	35%	-	-	65%	-	-	-
Ethnicity	Asian*	69%	16%	16%	8%	68%	32%	16%	16%	31%	-	-
	White/Caucasian	57%	15%	23%	39%	62%	37%	27%	31%	18%	9%	12%
	Black/African American*	100%	-	-	35%	-	-	-	65%	-	-	-
	Hispanic/Latinx*	70%	3%	26%	31%	41%	19%	25%	32%	27%	10%	-
	Indigenous American*	87%	13%	-	33%	46%	29%	29%	-	25%	-	16%
	Other*	40%	29%	31%	40%	71%	29%	-	-	-	9%	-
Language Spoken	English	57%	15%	24%	39%	62%	35%	27%	32%	17%	8%	11%
	Spanish*	71%	4%	25%	22%	49%	33%	29%	31%	20%	12%	4%
	Other*	50%	-	50%	100%	50%	100%	50%	100%	50%	-	-
City Ward	West	68%	11%	22%	38%	68%	24%	27%	27%	11%	5%	16%
	Central	57%	12%	21%	48%	63%	48%	28%	46%	16%	4%	9%
	East	54%	16%	25%	35%	61%	30%	27%	26%	17%	10%	11%
	South	61%	18%	19%	43%	58%	42%	24%	34%	22%	8%	10%
	Don't know	51%	17%	21%	37%	57%	35%	17%	25%	16%	5%	13%

*Cohort has lower response level which may increase score vari

2021 Walla Walla Resident Study Rating Questions Response Count 416 +/- 4.7% (+/-1.7% ACSI)		How do you get Local News?					Preferred Social Media							Internet Provider							Internet Usage								
		TV stations	Radio stations	Papers	Internet/social media	None of these	Facebook	Twitter	YouTube	Instagram	Snapchat	Nextdoor	None	No access	DSL (dial up)	Cable Modem	Fiber	Mobile/wireless	Satellite	Not sure	Business	Education	K-12	Personal/general use	Streaming/gaming	Video conferencing (Zoom, Teams, Facetime, etc.)	Medical care appointments	None of these	
2013 Overall Percentage Specifying		43%	20%	68%	36%	4%	50%	5%	21%	5%		43%		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
2015 Overall Percentage Specifying		44%	23%	65%	40%	5%	54%	8%	21%	7%		42%	17%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
2016 Overall Percentage Specifying		41%	18%	59%	39%	4%	54%	7%	20%	10%	4%	38%	27%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
2017 Overall Percentage Specifying		43%	18%	61%	36%	3%	48%	6%	16%	11%	5%	30%	35%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
2018 Overall Percentage Specifying		45%	22%	55%	37%	4%	49%	6%	16%	13%	4%	30%	33%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
2019 Overall Percentage Specifying		38%	18%	55%	44%	6%	50%	8%	20%	19%	3%	28%	17%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
2020 Overall Percentage Specifying		37%	18%	49%	43%	3%	46%	7%	17%	17%	3%	25%	20%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
2021 Overall Percentage Specifying		33%	14%	56%	37%	6%	51%	8%	27%	18%	4%	15%	32%	3%	3%	66%	6%	40%	5%	5%	35%	33%	9%	87%	36%	54%	39%	6%	
Residency	One year or less	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	1-5 years	32%	15%	46%	41%	6%	64%	9%	32%	34%	-	28%	17%	-	2%	68%	6%	43%	6%	6%	53%	35%	4%	94%	52%	71%	45%	4%	
	6-10 years	19%	17%	60%	33%	11%	43%	11%	16%	20%	4%	24%	27%	2%	-	60%	9%	38%	6%	4%	34%	33%	11%	87%	39%	68%	46%	2%	
	10 years+	35%	14%	57%	37%	6%	50%	7%	27%	15%	5%	13%	35%	4%	3%	67%	6%	40%	4%	5%	33%	32%	10%	86%	33%	50%	38%	6%	
Own/Rent	Own	32%	14%	59%	36%	5%	50%	9%	27%	16%	4%	15%	33%	3%	3%	68%	6%	40%	5%	5%	36%	32%	7%	86%	35%	54%	38%	6%	
	Rent/Lease*	46%	19%	25%	46%	20%	73%	-	26%	26%	12%	21%	17%	-	-	59%	4%	38%	6%	8%	22%	39%	37%	93%	46%	60%	48%	4%	
Employment Location	Yes	29%	16%	40%	52%	8%	63%	13%	35%	27%	7%	16%	20%	-	3%	66%	7%	42%	6%	5%	47%	41%	18%	88%	44%	66%	31%	2%	
	No, a different community*	27%	30%	43%	69%	8%	77%	15%	38%	33%	15%	20%	8%	-	4%	91%	-	43%	5%	-	70%	51%	17%	100%	83%	83%	29%	-	
	Not currently employed*	49%	-	53%	17%	13%	45%	13%	-	30%	-	21%	26%	-	-	70%	13%	34%	-	-	51%	42%	8%	100%	59%	59%	80%	-	
	I am retired	35%	12%	71%	23%	4%	38%	3%	21%	7%	2%	15%	45%	7%	3%	63%	6%	37%	4%	7%	20%	23%	1%	84%	22%	41%	44%	10%	
Age	18 to 24*	-	-	-	-	100%	-	-	100%	100%	100%	-	-	-	-	-	100%	-	-	-	-	-	100%	100%	100%	100%	100%	-	
	25 to 34*	5%	19%	28%	72%	14%	70%	14%	44%	34%	9%	9%	16%	-	-	69%	-	40%	-	-	47%	40%	20%	86%	66%	56%	16%	-	
	35 to 44	10%	7%	24%	67%	15%	65%	11%	37%	30%	9%	27%	16%	-	-	2%	66%	9%	42%	6%	-	56%	40%	39%	100%	72%	74%	29%	-
	45 to 54	38%	24%	37%	66%	2%	73%	22%	49%	49%	16%	18%	13%	-	-	81%	2%	40%	3%	-	58%	48%	25%	91%	65%	74%	34%	-	
	55 to 64	44%	17%	50%	36%	3%	59%	9%	23%	21%	5%	15%	22%	-	3%	69%	7%	46%	7%	5%	34%	31%	4%	92%	35%	59%	34%	2%	
	65+	33%	12%	71%	24%	5%	39%	4%	20%	6%	1%	14%	45%	6%	4%	63%	5%	36%	4%	8%	27%	29%	2%	81%	22%	46%	44%	10%	
Education	Some high school	-	-	17%	42%	42%	58%	-	42%	42%	25%	-	42%	-	-	67%	-	33%	-	17%	42%	58%	25%	83%	42%	33%	33%	17%	
	High school graduate*	52%	10%	41%	27%	5%	48%	-	19%	16%	7%	3%	44%	12%	5%	63%	5%	23%	6%	5%	20%	24%	16%	83%	26%	38%	22%	7%	
	Some college	43%	14%	46%	33%	9%	53%	6%	19%	11%	1%	13%	34%	5%	5%	61%	5%	41%	7%	4%	26%	24%	3%	82%	28%	37%	38%	8%	
	College graduate	33%	15%	62%	45%	3%	52%	7%	33%	25%	4%	20%	32%	1%	1%	69%	8%	49%	2%	6%	40%	33%	10%	92%	43%	63%	37%	4%	
	Graduate degree(s)	16%	14%	68%	36%	5%	50%	15%	29%	15%	6%	18%	24%	1%	-	70%	6%	35%	5%	5%	43%	42%	12%	87%	41%	72%	50%	4%	
HH Income	\$25,000 or less	46%	10%	41%	25%	4%	33%	-	22%	7%	6%	6%	49%	15%	3%	46%	4%	40%	-	10%	13%	34%	7%	68%	36%	33%	35%	20%	
	\$25,001 to \$50,000	42%	8%	58%	36%	1%	47%	5%	15%	16%	2%	13%	47%	3%	7%	61%	2%	35%	6%	6%	25%	26%	7%	89%	30%	42%	36%	7%	
	\$50,001 to \$100,000	33%	16%	60%	35%	6%	54%	5%	28%	18%	2%	16%	27%	3%	1%	65%	7%	44%	3%	5%	33%	31%	7%	86%	28%	55%	42%	4%	
	Over \$100,000	23%	16%	53%	51%	10%	57%	17%	36%	23%	10%	21%	24%	1%	2%	74%	10%	41%	7%	3%	55%	40%	16%	93%	54%	72%	38%	3%	
Marital Status	Single	29%	15%	35%	53%	5%	62%	12%	25%	37%	8%	10%	25%	-	2%	58%	3%	43%	-	9%	37%	28%	16%	80%	33%	40%	17%	13%	
	Married/living with partner	34%	13%	56%	41%	5%	51%	10%	28%	18%	5%	16%	31%	2%	3%	70%	6%	39%	5%	4%	38%	35%	9%	91%	40%	62%	45%	3%	
	Widowed/separated/divorced	33%	18%	66%	21%	8%	47%	1%	24%	9%	2%	15%	39%	7%	4%	60%	7%	40%	5%	8%	24%	27%	5%	81%	26%	40%	33%	9%	
HH Composition	Child(ren) age 12 or under	18%	11%	38%	60%	11%	68%	17%	43%	28%	16%	17%	23%	-	2%	64%	7%	47%	2%	-	48%	48%	37%	96%	67%	76%	36%	-	
	Child(ren) over age 12	23%	17%	62%	39%	7%	59%	11%	31%	23%	6%	9%	26%	2%	4%	64%	11%	39%	2%	-	44%	57%	32%	87%	56%	61%	34%	2%	
	Parent age 65 or older*	46%	15%	66%	28%	-	69%	-	29%	18%	6%	10%	25%	3%	-	57%	10%	53%	13%	4%	33%	45%	3%	86%	40%	49%	29%	3%	
Gender	None of these	36%	14%	56%	34%	6%	45%	6%	22%	14%	2%	17%	37%	4%	3%	67%	5%	36%	4%	7%	32%	25%	2%	85%	27%	51%	41%	7%	
	Male	30%	14%	61%	37%	6%	42%	7%	28%	17%	4%	10%	38%	3%	4%	67%	9%	35%	5%	4%	39%	35%	10%	88%	36%	53%	38%	6%	
	Female	37%	14%	53%	41%	5%	63%	10%	24%	21%	3%	22%	25%	4%	1%	66%	1%	47%	2%	6%	35%	29%	7%	85%	38%	57%	39%	6%	
	Other*	35%	35%	-	65%	-	65%	65%	100%	65%	65%	-	-	-	-	-	100%	-	-	-	65%	100%	65%	100%	65%	100%	35%	-	
Ethnicity	Asian*	16%	-	39%	58%	18%	73%	16%	42%	42%	16%	8%	18%	-	-	76%	-	68%	-	-	68%	58%	48%	100%	66%	92%	52%	-	
	White/Caucasian	32%	14%	57%	37%	6%	51%	9%	26%	18%	4%	16%	32%	3%	3%	66%	7%	39%	5%	5%	35%	31%	9%	88%	36%	55%	40%	6%	
	Black/African American*	-	-	-	65%	65%	65%	65%	65%	65%	65%	-	35%	-	-	100%	-	-	-	-	100%	100%	100%	100%	100%	100%	-	-	
	Hispanic/Latinx*	35%	10%	44%	51%	10%	65%	13%	42%	34%	19%	3%	22%	7%	3%	64%	-	43%	4%	-	38%	67%	34%	79%	47%	68%	37%	7%	
	Indigenous American*	16%	16%	33%	57%	26%	25%	25%	25%	25%	-	75%	-	-	-	84%	-	29%	-	16%	100%	84%	38%	84%	67%	100%	13%	-	
Language Spoken	Other*	22%	7%	49%	40%	22%	26%	-	40%	-	-	7%	52%	-	7%	62%	-	40%	-	-	17%	38%	22%	86%	36%	43%	35%	-	
	English	33%	14%	57%	37%	6%	51%	8%	26%	17%	4%	16%	33%	3%	3%	66%	6%	40%	4%	5%	34%	32%	9%	87%	36%	55%	40%	5%	
	Spanish*	25%	12%	38%	59%	15%	74%	19%	36%	35%	11%	4%	23%	9%	4%	53%	5%	39%	5%	7%	21%	66%	30%	84%	25%	65%	41%	9%	
	Other*	50%	50%	50%	50%	-	50%	50%	50%	-	-	50%	0.5%	-	-	50%	-	-	-	-	50%	50%	100%	-	100%	50%	50%	-	
	West	49%	16%	46%	46%	3%	59%	-	38%	16%	-	5%	30%	5%	3%	57%	3%	46%	8%	8%	43%	38%	11%	81%	30%	65%	41%	8%	
City Ward	Central	19%	22%	69%	40%	3%	43%	7%	22%	16%	-	19%	36%	-	1%	67%	9%	36%	-	4%	54%	36%	9%	94%	43%	70%	45%	4%	
	East	38%	12%	53%	32%	6%	53%	9%	27%	18%	6%	14%	32%	4%	3%	69%	5%	43%	6%	5%	27%	29%	7%	84%	32%	45%	34%	6%	
	South	24%	11%	60%	44%	10%	49%	10%	25%	18%	6%	20%	31%	3%	3%	64%	9%	33%	5%	6%	35%	36%	14%	91%	41%	59%	48%	6%	
	Don't know	37%	13%	56%	41%	8%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

*Cohort has lower response level which may increase score vari

2021 Walla Walla Resident Survey Rating Questions Response Count 416 +/-4.7% (+/-1.7% ACSI)		2013 - Total Number of Respondents	2013 - Percentage of Respondents	2015 - Total Number of Respondents	2015 - Percentage of Respondents	2016 - Total Number of Respondents	2016 - Percentage of Respondents	2017 - Total Number of Respondents	2017 - Percentage of Respondents	2018 - Total Number of Respondents	2018 - Percentage of Respondents	2019 - Total Number of Respondents	2019 - Percentage of Respondents	2020 - Total Number of Respondents	2020 - Percentage of Respondents	2021 - Total Number of Respondents	2021 - Percentage of Respondents
Overall		595	100%	506	100%	512	100%	472	100%	368	100%	405	100%	528	100%	416	100%
Residency	One year or less	11	2%	13	3%	12	2%	4	1%	10	3%	7	2%	15	3%	-	-
	1-5 years	53	9%	41	8%	54	11%	39	9%	36	10%	53	13%	60	11%	48	12%
	6-10 years	50	9%	47	10%	47	9%	31	7%	29	8%	36	9%	52	10%	39	10%
	10 years+	469	81%	390	79%	395	78%	380	83%	288	78%	301	76%	388	73%	309	78%
Own/Rent	Own	412	84%	390	94%	357	89%	416	91%	323	88%	342	86%	478	91%	359	91%
	Rent/Lease*	78	16%	25	6%	44	11%	22	5%	24	7%	23	6%	33	6%	28	7%
Employment Location	Yes	335	58%	255	52%	262	52%	209	46%	169	46%	196	49%	230	44%	166	42%
	No, a different community*	43	7%	27	5%	42	8%	36	8%	18	5%	36	9%	44	8%	19	5%
	Not currently employed*	26	4%	17	3%	14	3%	6	1%	6	2%	2	1%	7	1%	11	3%
	I am retired	177	30%	193	39%	187	37%	203	44%	162	44%	160	40%	229	43%	195	49%
Age	18 to 24*	1	0%	2	0%	4	1%	2	0%	5	1%	2	1%	-	-	1	0%
	25 to 34*	44	8%	35	7%	49	10%	30	7%	16	4%	31	8%	35	7%	19	5%
	35 to 44	95	16%	60	12%	57	11%	46	10%	37	10%	49	12%	73	14%	36	9%
	45 to 54	99	17%	63	13%	66	13%	67	15%	45	12%	57	14%	56	11%	32	8%
	55 to 64	146	25%	117	24%	114	23%	92	20%	89	24%	78	20%	101	19%	85	21%
Education	65+	191	33%	213	43%	206	42%	208	46%	164	45%	175	44%	248	47%	214	54%
	Some high school*	22	4%	14	3%	16	3%	9	2%	4	1%	5	1%	9	2%	6	2%
	High school graduate	89	15%	72	15%	66	13%	42	9%	30	8%	28	7%	53	10%	38	10%
	Some college	145	25%	105	22%	135	27%	113	25%	102	28%	93	23%	123	23%	101	26%
	College graduate	181	31%	170	35%	157	31%	156	34%	122	33%	141	35%	164	31%	124	31%
HH Income	Graduate degree(s)	139	24%	127	26%	125	25%	132	29%	99	27%	126	32%	154	29%	116	29%
	\$25,000 or less	75	13%	49	11%	51	11%	34	7%	24	7%	19	5%	39	7%	31	8%
	\$25,001 to \$50,000	176	31%	112	25%	126	27%	93	20%	83	23%	69	17%	113	21%	79	20%
	\$50,001 to \$100,000	206	37%	196	43%	208	44%	173	38%	127	35%	165	41%	196	37%	144	36%
Marital Status	Over \$100,000	104	19%	100	22%	86	18%	126	28%	103	28%	116	29%	138	26%	114	29%
	Single	76	13%	47	10%	66	14%	38	8%	36	10%	46	12%	69	13%	43	11%
	Married/living with partner	381	67%	332	70%	326	67%	309	68%	268	73%	277	70%	351	66%	259	65%
	Widowed/separated/divorced	114	20%	98	21%	92	19%	92	20%	54	15%	64	16%	78	15%	87	22%
HH Composition	Child(ren) age 12 or under	112	19%	85	17%	82	16%	65	14%	54	15%	57	14%	79	15%	43	11%
	Child(ren) over age 12	142	24%	98	19%	90	18%	88	19%	70	19%	79	20%	98	19%	60	15%
	Parent age 65 or older*	17	3%	20	4%	17	3%	19	4%	15	4%	17	4%	24	5%	28	7%
	None of these	339	57%	310	61%	321	63%	300	66%	245	67%	248	62%	333	63%	274	69%
Gender	Male	330	59%	297	64%	290	62%	290	63%	202	55%	248	62%	302	57%	207	52%
	Female	225	41%	168	36%	180	38%	144	32%	135	37%	124	31%	172	33%	152	38%
	Other*	-	-	-	-	0	0%	0	0%	1	0%	2	1%	2	0%	2	1%
Ethnicity	Asian*	6	1%	8	2%	8	2%	6	1%	7	2%	2	1%	8	2%	10	3%
	White/Caucasian	521	88%	434	87%	443	87%	410	90%	321	87%	350	88%	439	83%	347	88%
	Black/African American*	5	1%	4	1%	3	1%	1	0%	2	1%	4	1%	2	0%	2	1%
	Hispanic/Latinx*	34	6%	34	7%	37	7%	26	6%	20	6%	23	6%	37	7%	28	7%
	Indigenous American*	14	2%	7	1%	9	2%	9	2%	14	4%	6	2%	14	3%	7	2%
Language Spoken	Other*	11	2%	12	2%	14	3%	15	3%	16	4%	16	4%	20	4%	13	3%
	English	-	-	-	-	-	-	-	-	-	-	-	-	501	95%	380	96%
	Spanish*	-	-	-	-	-	-	-	-	-	-	-	-	32	6%	23	6%
City Ward	Other*	-	-	-	-	-	-	-	-	-	-	-	-	6	1%	2	1%
	West	-	-	-	-	-	-	-	-	31	8%	22	6%	61	12%	37	9%
	Central	-	-	-	-	-	-	-	-	76	21%	56	14%	140	27%	67	17%
	East	-	-	-	-	-	-	-	-	78	21%	119	30%	181	34%	127	32%
	South	-	-	-	-	-	-	-	-	157	43%	110	28%	146	28%	86	22%
	Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	63	16%

*Cohort has lower response level which may increase score variation

Q19: Two improvements
(Left) hand turn on 2nd and Chestnut also find res street and not downtown
1) Better roads 2) Better roads
1) Downtown Parking Garage 3-4 level. 2) Street Repairs
1) Fixing sidewalks 2) More shopping choices (women's clothing/natural food groceries)
1) Improved medical specialty services 2) broaden base of business/employment
1) Property tax protection for long term, elderly homeowners 2) Street improvements continue
1) Roads 2) Listen to voters
1. Community based policing - contemplate assign patrol by ward 2. Continue trajectory of street improvements
1. Auto driver safety re biking 2. Fewer 4-way stops, more roundabouts
1. Better roads 2. Larger street signs (for us older folks)
1. Better traffic enforcement. I see flagrant violation of traffic laws on a daily basis including reckless speeds, ignoring stop signs/traffic lights, and generally unsafe driving. 2. More activities for toddlers/young children.
1. Bring in new shopping - Winco - Target - Fred Myers 2. Better leader that listen
1. Connect/develop more walking/biking trails in the region 2. Encourage shopping options for household/clothing - example: Target, Kohls, Fred Meyer
1. Drivable city streets...no potholes 2. Separate meters for house water and irrigation water
1. Keep all parklets open long term 2. Accelerate infrastructure repairs
1. Keep working street repair. 2. Keep annexing county neighborhoods and new developments.
1. Local streets really resurfaced 2. Getting citizens not to litter or leave dog crap lying around
1. More activities for the retired 2. Affordable dining
1. More family and youth focused community events and activities. 2. Programs for affordable housing to meet the needs of the folks who live and work in the wine and other industries that serve more affluent visitors and tourists.
1. More help to local small businesses and fill downtown storefront vacancies 2. More support to arts
1. More road/street repair 2. No more bike lanes!
1. More shopping options 2. Lower cost of living
1. recycle glass and plastic 2. more walking paths and sidewalks.
1. Reorganize the Arts Commission to it's more divers in opinion - they are predetermined to decommission established meaningful art in Walla Walla
1. Repair streets. So many are in bad condition 2. Consider ability to have different size garbage cans to cut down on garbage and save money/also allow service to be held.
1. Strategic attention to inequities as evidenced in Ward profiles 2. Recycling of glass and plastics
2 city council elected officials and 2 out of 3 commissioners put aside negative political actions
A city administration who cares for the city like the employees do.
A mall the people want - stores we need - not everyone drinks wine
A more diverse cultural activities environment! A place for every culture to commune.
Ability to suspend garbage pickup Ability to recycle plastic and glass
Affordable bills
Affordable housing PLEASE
Affordable housing. Strong neighborhoods
Affordable housing; homelessness
Better bike lanes
Better code enforcement, repave nonarterial streets
Better garbage, recycle

Better health care options locally, more/better bike lanes and road shoulders kept in good repair and clean of debris. Encourage greater variety of downtown events and affordable good resto's.
Better leadership to stem COVID surge; more practical spending priorities
Better recycling program
Better residential roads/ loud neighbors late at night
Better road maintenance. Safe passage to Berney Elem. On School Ave!!!!
Better roads and better newspaper
Better roads and more shopping opportunities
Better roads, shopping
Better roads. Better recycling. More transparency in City government.
Better roads; later hours of operation for bars, wineries
Better shopping - more pickleball/tennis courts/lower property taxes
Better shopping, more cultural activities (like the symphony)
Better shopping. Increase urban growth area
Better streets needed - too many bumps and holes
Better streets, street maintenance and repair
Better understanding of traffic patterns
Bicycle lanes
Bring a Target store!! Fill empty buildings with new business! More festivals and events!
Build more low income housing/try to keep property tax stable - not higher
City council meetings broadcast on local access TV station, better recycling program
City council quit being so damn liberal. Fix the streets you are breaking my car and truck by driving on these shitty roads.
City Manager and City Council are nearly USELESS. They DON'T LISTEN OR RESPOND.
City owned and run ice arena - more traffic control (police)
City streets are horrific throughout the core - eg Boyer, Poplar from Division --> west, Main from First --> west, Division, Clinton, etc. We also need a better concept of an outdoor theater with ongoing performances that bring professional acting/singing into our community at medium scale - eg, the old Fort Walla Walla amphitheater used to do this years ago.
City streets repair! Shopping options
City streets, activities for older teenagers, repair sidewalks
Civics education; voter education
Clean drinking water. Road repair where needed not for expansion
Clean up ghetto neighborhoods, big box store
Commitment to diversity and inclusion, more recycling (glass, plastic)
Concentrate on core functions of city government - primarily streets. Curb the "anything goes" zoning rules to protect existing home owners interests
Consistent road repair
Continue fixing roads and infrastructure
Continue repair of streets/sidewalks - more music downtown! Hide the garbage cans - except pickup day
Continue road improvements, urban forest
Continue street improvements. Check tree canopy for motorhomes.
Continue to repair roads
Continued road improvements. Less "good old boy" mentality
Continuing with road repair, tree trimming along streets/ivy management in parks
Cost and availability of living, more options of unique restaurants. Use empty buildings
Cost of living/communication
COSTCO!!!! Would bring more taxes to fix ROADS

Crime, roads
Do a much better job repairing streets. Stop catering solely to the 'wine' crowd.
Do better
Don,t know
Don't know
Downtown shopping
Drug and gang violence - and better shopping for families
Economic development and business recruitment. Wages in Walla Walla are falling behind housing costs. The Port's efforts in this regard have been insufficient, and the local non-profits that engage in economic development lack the resources and/or leadership to be effective.
Eliminate all programs and training in regards to inclusive, diversity and providing services in other languages
Eliminate land - locked areas
Enforce COVID-19 protocols. Reopen the library with furniture and books and magazines and classroom space; Quit running scared, making excuses, and avoiding work
Enforce homeless - its gotten terrible, cover graffiti
Expand North of Hwy 12 between airport and W.S. Pen., so to have more land for new housing, to provide affordable housing that can be privately owned by individuals. Not just publicly owned rentals or mansions for wealthy.
Faster road repair, it shouldn't take all summer to repair Park Ave and Rose St
Fix main roads, more handicap access sidewalks, things for the youth
Fix roads, get more affordable shopping venues
Fix roads, traffic flow
Fix sidewalks contact homeowners who allow their shrubs/trees to grow over sidewalks or hide signage.
Fix stop lights so people will quit running red light. Stop speeders.
Fix the roads
Fix the roads
Fix the streets. Better snow removal on side streets.
Fully fund police, fix potholes and sand during ice
Get a new planning Director
Get rid of recycling. Too many people throw waste in it and it doesn't work. Offer recycling location that those who care will take their recycling.
Glass and plastic recycling; get rid of old bright street lights (they are an eyesore at night in residential areas)
Glass recycling
Gun violence (gangs) more communication on activities
Have more police presence
Have something other than all these damn wineries and some place other than Walmart to shop
Housing - less tourism
Housing affordability and variety; Continuation of road improvements
Housing man. What the fuck.

I don't know where to put this comment but I have heard that there is consideration of changing the city's golf course to a 9 hole golf course and repurpose the excess land. In my opinion, this would be an extremely short sighted use of a valuable, fully developed city asset. The golf course adds value to the city on many fronts. It provides an affordable recreation opportunity for seniors and youth. It has been operating for over 70 years and has added much to our community. I know it is not a "park" as such but the city does not have to invest that much money to fund it and keep it operating. Our city, which has been my home since the 1970's, will be much the worse off if we lose any of the golf course.
I would like to see residents being seriously educated about COVID-19, particularly since we have one hospital available to the public that cannot handle current needs. The City should vigorously enforce mask mandates at downtown concerts and events. Housing prices are insanely high (because of sellers' and realtors' unfortunate greed). I don't know how low-income families survive here.
I would like to see the promotion of bicycles on safe roads, perhaps areas w/out vehicles, as a mean of transportation for health benefits and planet benefits. Also, more available affordable housing.
I'd like to see more arts and music festivals. Gentlemen of the Road was a high point. I'd love to see more weekends like that. I'd also like to see a city where there was more emphasis on affordable housing. It's hard for people to find a place to live here these days.
Improve condition of city streets. Improve condition of bicycle lanes.
Improve major roads, provide better services for the homeless (on major roads sleeping downtown)
Improve roads and more housing
Improvement of residential side walks, affordable housing
Increase availability of low-income housing & better street maintenance.
Infrastructure maintenance - community relations
Keep downtown as good or better! I love what you've done!
Keep working on improving total transportation system. Expedite all capital improvements - shorten start to finish. I'm a city planner - over 30 years experience.
Less emphasis on wine and tourist destination
Less garbage dumped on side of roads and more outdoor dining
Less political, fewer "rallies" in downtown central square, small/cheap garbage can option
Less winery and tourism - and improve real jobs
Library and lower housing costs
Library open on Sundays; continued street improvement
Listen to the people not the wineries!
Lower city bill rates, better financial management of fire dept
Lower gas prices - shopping mall - restaurants
Lower taxes, keep up on homelessness and get more low income housing
Lower utilities, less taxes
Lower utility bills
Main roads, side street roads, country roads are smoother than ours
Make water and garbage more affordable. Don't have so many road projects same area
Modify the urban growth area/restore responsible recycling
More ADA cross walks more bike racks downtown
More affordable for young people-seniors, diversity
More affordable housing esp/families. Nonpartisan county commissioners like city council.
More affordable housing; more compassionate attention to homelessness
More amenities for children and families, more cultural events

More bike lanes plus bike lanes that are routinely swept of debris
More bike lanes, bike paths, cycle tracks. Fewer ugly housing developments, more housing variety and infill development.
More community policing - more Spanish speaking staff
More cross-cultural engagement, more jogging/biking paths
More cultural activities other than holidays and more art events. More rental programs.
More diverse opportunities to engage youth - teens and young adults (15-25)
More downtown parking - more road repair
More family friendly activities, more restaurants (affordable)
More flexibility in planning dept. for land development and building.
More health resources
More inclusive, larger emphasis on outdoor activities
More intelligent, reasonable and ability to critically think in Mayor and most of Council
More liberal representation in local government, more funding toward education.
More parking, more stores like Macys, less wineries
More picnic tables w/shade in parks, especially Tieton, Wildwood, Menks, etc. Keep outside eating spaces on Main Street.
More police officers/continue rebuilding our streets
More positive police presence. More music events from touring artists.
More public parking, more "big box" stores, more public parking!!!
more public spaces nature trails and running paths. citywide 25 miles per hour speed limit to reduce noise including highways.
More recreational and educational summer programs for youth, more family activities downtown
More restaurants and roads
More shopping (not winery) and restaurants (not Mexican)
More shopping better roads
More sidewalks
More sidewalks and stop signs
More sports fields with more parking!
More teen activities. More family oriented facilities.
More translation of programs/services from the city in Spanish opportunities.
More tree planting. More waste services (mandatory food and yard waste composting, smaller garbage bins)
More trees and more bike and pedestrian-friendly sidewalks
More walking trails, more business in Eastgate area
Much needed street maintenance and repair. New businesses that provide living wage jobs.
Needs outings that family fun for all, put a miniature golf and skate rink
Neighborhood road improvements. Mountain biking opportunities
No idea, not involved and fairly new to the town.
No roundabouts; wider streets in residential areas
Not so much city - Washington is a horrible state.
Nothing, you want something, they raise tax to pay for it.
Of course fix the streets
Offer more arts and recreation: more services for seniors
Online bill payment - would love to avoid receiving a paper invoice each month for W/S/G and to be able to pay directly. Wish we had a real solution for recycling
Online billing services instead of paper bill - auto payment option
Open a Costco. Fill in potholes.
Our streets are a mess!! Terrible!!

Outlaw panhandling and not allow out-of-state people to purchase properties and then raise prices beyond our means of living
Panhandlers
Parking downtown for residents, bike lanes everywhere
Paved paths for disabled in parks - streets improved
Pedestrian path connectivity; fewer shootings and less crime
Performing arts center - road repairs
Phase out gasoline leaf blowers, lawn mowers, etc. Strict enforcement of parking and noise ordinances
Plant more large trees; continue road improvement
Police enforcement - bring back retail stores
Police enforcement of red light running and street repairs
Police stop speeders on my street
Police, or another entity, to handle "suspicious person" calls. Repair more streets and sidewalks.
Potholes! And overall infrastructure
Programs and activities for youth and less spending on tourist attractions.
Quit just patching streets all the time fix them
Quit trying to make walla walla into seattle. Fix the roads so you dont need 4wd to drive thru town. Get a handle on taxes using them for what they are suppose to be used for and not on wasteful projects. etc,etc.etc.
Recycle glass. Sidewalks and bike lanes.
Recycle more materials, provide more funding to the library.
Recycle plastic and glass!!!
Recycle plastics and glass
Recycling of glass and plastic! Enforcement on cleaning up unsightly properties (i.e., completely neglected overgrown yards)
Recycling parking downtown
Reduce water bill
Removal of invasive Trees of Heaven; more resources for Washington Park neighborhood
Remove City Manager because of golf course fiasco. No transparency, possible corruption?
Rent control and more bilingual services
Repair streets in residential areas. Do away with roundabouts
Repairs on streets that are dead ends or have little traffic. More multicultural activities or functions in the city.
Repairs streets, restaurants locals can afford
Replace police Chief Bieber
Replace WWPD Chief Bieber, he is insensitive and unresponsive to community concerns for police reform. Implement glass recycling program.
Residential streets - many have no sidewalks, potholes. The city only fixes main streets (for tourists!)
Respect
Resurface more streets
Return to former elections - has introduced extremism. Retire police chief. Fire code enforcement personnel. Shall never forget police hiding while hooligans silencing women's speeches. Removal of Huie. Water bill too high.
Review and moderate water bill costs. Establish some kinda sliding income scale?

Road improvements (traffic circles have been great!). Many common routes are very... rough. (3rd street, for example) Improve health system engagement in community. Even before the NPR interview (https://www.npr.org/2021/08/19/1029437843/a-lack-of-health-information-has-made-this-washington-county-a-covid-hot-spot), it seems like Walla Walla has been stand-off-ish about COVID and not focused on educating the population.
Road improvements, address homeless and drug use issues in town
Road maintenance
Road maintenance and housing/rent prices
Road maintenance and repair
Road maintenance, homeless problem.
Road paving/maintenance; affordable housing for wage earners
Road repair
Road repair (1) code enforcement
Road repair, lower rent, allow pets in rentals!
Road surface improvements, better signage at road closure process
Road/street maintenance, street signage improved
Roads
Roads - doing better
Roads w bike lanes - diversity pop. increase
Roads and cost of utilities
Roads are terrible, get more affordable shopping and dining options; Costco, Target, Olive Garden, Red Robin
Roads! Pave - don't patch
Roads...although are better/safe walking trail that is long
Safe salmon passage through middle of town/glass recycling
Safety #1, Diversion from Wine Industry PLEASE
Sidewalk inspection/repair
Spend less on tourism and downtown - more on streets
Stop changing price of the water bill without notice
Stop spending on trees spend on street repairs
Street conditions
Street lighting, visible signage , enforcement of traffic laws including bicycles, need more police
Street lights and new pavement on streets
Street maintenance
Street maintenance
Street repair, affordable housing, homelessness
Street repair, cleanliness, water rates
Street repair, parking, more for kids to do
Street repairs
Street repairs - higher COVID restrictions-masks req
Streets - poor maintenance - did 1/2 of my street then left.
Streets and activities
Streets and streets. And not a bunch of chiprock
Streets and Vets golf course.
Streets of "Clay St" need repair Christian concerts :)
Streets; activity for children under 21
Support for local art organizations. Improvements in housing opportunities.
Take care of our beautiful trees and fix streets

The city hired and keeps on a police officer with a Nazi tattoo. He was supported and called a good guy. No resolution on what he did to alter it. The police do not wear body cameras to hide what they are doing.

To see more of the City's trees maintenance

Too much wine - streets

Traffic light sensor for traffic control. Better recycling.

Use common sense - listen to local needs

Use more "in house" engineering services/expand current landfill

Value families over business - as it used to be, value citizens over tourists

Visual Art's and more Music events.

Website inadequate to substitute for staffing shortages during COVID

Work w/the part to get flights to Portland; recruit doctors

Working on roads that need repair, especially residential areas

Would love to see more kid friendly places for activities



ar-4527

30 Mins.

City Council - Work Session

Meeting Date: 01/10/2022

Item Title: Pending Award of Small Rural Tribal Body-Worn Camera Program Grant

Submitted For: Deborah Minter, Police Department

Project No:

pending

Financial Comments:

We received notice on December 29, 2021, the Walla Walla Police Department had been selected to receive a grant for \$90,000 towards the acquisition of body-worn cameras for our officers. This grant is through US Department of Justice (DOJ) and their Bureau of Justice Assistance (BJA) of the Office of Justice Programs (OJP) for small, rural, and tribal law enforcement agencies. The grant cap is \$2,000 per sworn officer and one camera per officer. Forty-five officers' times \$2,000 per position equals \$90,000. So the grant has awarded us the maximum allowable.

The total five year cost of the program is as follows:

\$448,020 cost for cameras and tasers, plus all associated supplies/equipment, storage, and all software for five years as a bundle

\$419,784 estimated full-time PDR Clerk over five years

\$867,804 estimated total expense for equipment and clerk for five years

-\$90,000 one-time OJP grant award (45 officers x \$2,000 maximum per person) reimbursed over three years

\$777,804 estimated local expense over five years

In summary, there is \$777,804 of total estimated in local expense for implementing a body-worn camera over five years. For simplicity we will simply refer to the total project as the BWC project.

Please note the above outlined equipment expense is all inclusive for the BWC project. It includes all hardware and hardware upgrades as well as all software and software upgrades, including redaction software. It also includes Tasers and Taser cartridges as Axon owns Taser. This will save us an estimated \$2,000-3,000 per year in our current budget for Tasers. See attached AXON bid.

Axon Enterprise is the vendor on the NASPO contract (OK-MA-145-015). If we purchase from them within January 2022, then they will honor the quote they issued last fall for the grant application, rather than implement a product cost increase that was supposed to take place on January 1, 2022.

All Contracts:

Yes

Federally funded contracts only:

Yes

Construction contracts only:

Not Applicable

Brief Summary of Requested Action:

The Police Department applied for a grant towards the implementation of a body-worn camera program. On December 29, 2021, we were notified we were awarded a grant. We have until January 31, 2022 at 11:59 p.m. ET to accept the grant.

The total grant amount over three years is \$90,000. AXON Enterprises is considered the gold standard for BWC programs. In order to receive the most competitive pricing, Axon requires a 5 year contract. AXON is a vendor on the NASPO contract. The cost of the 5 year, all inclusive contract with Axon is \$448,020. The grant would reimburse the City \$30,000 per year over three years for a total of \$90,000 offset of the cost.

If the City decides to start a BWC program, it is imperative that a Public Disclosure Request Records Clerk be hired to handle the PDR's that will occur. There is no capacity in our current Records Unit staffing to respond to these imminent PDR's. The five year cost of a PDR Records Clerk is estimated to be \$419,784.

The total five year cost for a BWC program would be \$876,804 minus the \$90,000 grant for a total general fund cost of \$777,804.

The average annual cost for the BWC program after subtracting the DOJ grant revenue would be an additional \$155,561. Should the Council approve the BWC project, years 1-3 would require an additional \$143,561 added to the Police Department budget. Years 4-5 would require an additional \$173,561 added to the Police Department budget

Information**HISTORY:**

Over the past several years, and especially over the past two years, there have been some very high profile, police use of force incidents nationally. This has increased the call for police body worn cameras. On July 2, 2021 the Walla Walla Police Department was notified of a grant opportunity through the US Department Of Justice (DOJ) to help local jurisdictions fund body worn camera (BWC) programs. Since the idea BWC's for the Walla Walla Police Department (WWPD) had been the topic of discussion for several months, especially within the Chief's Advisory Committee, WWPD applied for the grant. The Chief's Advisory Committee all signed a letter of support for the department's grant application.

On July 30, 2021 WWPD applied for the DOJ BWC grant for the maximum allowable amount for our department (\$90,000).

On December 29, 2022 WWPD was notified by DOJ that are grant application was successful and we were being awarded a \$90,000 grant to be paid over a three year period for a BWC program.

Over the past several years, the Police Records personnel have been working overtime to keep up with public disclosure requests (PDR) and ensure we are compliant with all police records requirements. A BWC program will certainly generate considerably more PDR's which will necessitate hiring an additional full-time PDR Clerk.

Public opinion is mixed regarding the value of BWC's. Many feel that BWC's offer greater transparency and accountability for police. However, even the ACLU of Washington State in an article published June 7, 2021 entitled, Will body cameras help end police violence? states in part:

...the evidence on whether body cameras are an effective tool for actually delivering police accountability is mixed

at best. It is equally mixed on the question of whether body cameras prevent police misconduct and violence in the first place. A comprehensive review of 70 empirical studies of body-worn cameras found that body cameras have not had statistically significant or consistent effects in decreasing police use of force. While some studies suggest that body cameras may offer benefits, others show either no impact or even possible negative effects.

The article concludes by saying:

Before spending millions of dollars on more body camera technology that will significantly increase ... police budgets, we should first examine whether that money is better spent on other services with a more meaningful impact on public safety. When so many people ... are unhoused, lack health care, and struggle to receive adequate schooling, it is worth asking whether investing limited municipal resources in body cameras will address the root problems ... , or whether that money could be invested in more promising strategies to make our communities safer.

The ACLU Washington article can be found in its entirety

at: <https://www.aclu-wa.org/story/%C2%A0will-body-cameras-help-end-police-violence%C2%A0>

The Police Officers' Guild conducted an unofficial member survey a few months ago and found that there was support for a BWC program amongst their members. The WWPd Administration is in favor of a BWC program if funded properly.

Both the Walla Walla County Sheriff's Office and College Place Police Department have implemented a BWC system within the last year and selected Axon Enterprise as their vendor.

Obtaining the necessary funding has been the significant obstacle to establishing a comprehensive BWC program. During 2021 the Chief's Advisory Committee recommended pursuing a grant to help minimize the cost of implementing such a program locally. Equipping our sworn officers with BWC takes into consideration national concerns regarding police accountability and transparency. Locally however, those concerns have been expressed on a limited basis and was never mentioned by respondents to the recent Citizen Satisfaction Survey.

Axon is the industry standard, and CPPD and the WWSO have also utilized their services for BWC services. We already utilize the Axon for taser and taser cartridges and training equipment. Utilizing their service would be beneficial for continuity and efficiency for the equipment we are already using and our agencies.

There were almost one thousand applications for this particular DOJ grant with 248 grant awards made. WWPd was part of the 25% of applicants who were awarded a grant. Should this grant be turned down, it is unlikely we will be awarded another DOJ grant for BWC equipment.

POLICY ISSUES:

The policy question at hand really boils down to a budget issue. Should the Council commit the expenditure of \$155,561 on average for each of the next five years to fund a police body worn camera program?

Should the Council approve the BWC project, years 1-3 would require an additional \$143,561 added to the Police Department budget. Years 4-5 would require an additional \$173,561 added to the Police Department budget.

The additional policy question that goes hand in hand with the budget issue, is the question of alternative/opportunity costs. As was earlier mentioned in the agenda item, the ACLU of Washington asks the question:

... it is worth asking whether investing limited municipal resources in body cameras will address the root problems ... , or whether that money could be invested in more promising strategies to make our communities safer.

PLAN COMPLIANCE:

STRATEGIC PLAN:

Strategic Initiative 2 - Fix and Improve the City's Infrastructure

Objective 1 - Use technology to provide better service and to improve management of operations

Strategic Initiative 3 - Develop a strategic communications plan

Objectives

1. Tell our story
2. Prioritize needs
3. Build relationships - Neighborhood and business engagement, Community Oriented Policing (Council Ward Patrol Officer)

Strategic Initiative 5 - Mid Term : Achieve organizational and city resiliency

Objective 1 - Long-term financial planning - for the organization

ALTERNATIVES:

1. Accept the DOJ grant of \$90,000 over three years and commit to fully funding a body worn camera program for the police department. Total general fund cost over five years would be \$777,804. Fully funding the program would allow for the hiring of a full-time PDR clerk. There is insufficient capacity to handle the increase of PDR requests a BWC program would generate.
2. Accept the DOJ grant of \$90,000 over three years and commit to fully funding a body worn camera program for the police department. Only fund the Axon enterprises contract and do not fund an additional PDR clerk position. There is no capacity for additional PDR's and this option risks failure to comply with PDR laws which are accompanied by significant fines.
3. Decline the DOJ grant. Either continue to research the funding options for a BWC program or put the idea to rest.

The other option is that we decline this Bureau of Justice Assistance of the Office of Justice Program grant award for a Small, Rural, and Tribal Body-Worn Camera grant. This is a highly competitive grant. Only one in four applications were awarded funding during the recent round of grant applications. Turning down this federal grant award makes it highly probable that we would not be awarded another BWC grant. We are unaware of another source of grant funding for a BWC project (whether private, state, or federal). We recommend prioritizing the funding of this program, so we can move forward with this critical public-safety project.

STAFF RECOMMENDATION:

Based on the financial commitment of a BWC program from the general fund over the next five years and the alternative/opportunity costs throughout the City, staff cannot recommend accepting the DOJ grant.

CITY MANAGER COMMENTS:

Approved for City Council workshop discussion.

Attachments

2021 research on other agency body cams

Advisory Board Letter of Support

Pasco Police Department (Captain Bill Paramore) Population 72,899

- They **did not have an increase** in requests. Their requests decreased. In **2019** they had **48** body cam requests with a **total of 72 hours of video redaction**. In **2020** they only had **13** body cam requests with **48.25 hours of video redaction**.
- Overall, the average time is **1 ½ hours of redaction time per 1 hour of video**.
- They **did not hire** additional staff.
- They **charge \$44.89 per hour** to do the redactions.

Additional information: They have been using the AXON system for about 2 years. He says the department rushed into using it several years ago and for the past year they have spent time cleaning up their system. Captain Paramore said there is a **huge learning curve** and **a lot of back-end work required**. All of Pasco PD was trained first and then they worked with their Legal Department to train them. For **retention**, **he says the RCW says the retention policy must be unique**. Pasco **retains** any video that has resulted in an **arrest or charges for 6 years, DUI's are for 10 years**. All other interactions, such as basic traffic stops, minor car accidents, etc. Is retained **for 90 days**. His department went with the lower end for the redaction process even though it isn't the most efficient for redactions. He believes the cost deters most people. Captain Paramore did make a point of saying that the support that they have received from AXON is terrific. They are always available and willing to help with any issues that come up. He said that the Officers were initially hesitant about wearing the cams all the time but now they tell him they wouldn't want to work without them. He also said he has heard that Seattle PD doesn't redact – they just do a daily dump of the body cameras onto YouTube.

Pierce County Sheriff (Candace and Lieutenant Rusty Wilder) Population 212,869

- They have not officially started using the body cams yet although they will be soon.
- They **currently have 3 records clerks** and are in the **process of hiring an additional 6 people** to help with the increase in requests they believe they will have. They have **also hired a fulltime IT person** who is solely working on this project.

Additional Information: Candace advised the records agents will be doing their 4-hour training in early July and will be operational after that. Axon is coming to their location to train them in person. They are **basing the expected increase** in requests based on the numbers they received from **Tacoma, PD. Tacoma had 700 requests in the first month and 1300 requests the next month**. They believe they will have similar, if not a higher number of requests.

Everett PD (Records Department and Detective Troy Moss) Population 109,766

- There **has been an increase in requests**, but the records department or Officer Moss didn't have exact numbers available.
- They did have information **since January of 2021** and they have received **36 requests**.
- **Routine responses** from PD, such as minor car accidents, traffic stops **can take 3 – 4 hours of redaction time for 1 hour of video time**. More **difficult cases** such as a murder or domestic violence type of response **can be 10 hours of redaction time to 1 hour of video**.
- They **hired a forensic detective** – Detective Moss to do all redactions. For the 36 requests since January, 2/3rd are finished and 1/3rd are still being worked on (May 2021). They **anticipate hiring another full-time person** to assist with the redactions.
- They **charge approximately \$50.00 per hour**.

Additional Information: Detective Moss advised that the process is **extremely time consuming** and **he is not able to keep up** with the volume of requests. He said **you must redact frame by frame** to get the redactions correct. They do have the redaction software that mostly recognizes faces, license plates and computer screens. He said that although those redactions are automatic, you still have to watch all of the video because it is not 100% accurate. Having those tools does save him time. He said that once you start doing the redactions, the software is pretty user friendly and easy to use. They did a 6-month test period and after that rolled out the entire program to go live after an additional 6 months.

Kent PD (Officer Lamp & Tiffany Alcorn) Population 131,118

- They **did see a big increase** in the number of requests initially but that **has subsided**.
- Tiffany says it **takes her 1 ½ hours to redact 1 hour of video**.
- Tiffany's **position was created** because of the increase in requests. There was **also another person** hired to help. The additional person does help with other duties. Tiffany is the main person doing the redactions but does have the extra person in her office helping her as well as Officer Lamp. The **City Clerk is also trained** on the redactions and will help as needed but they have generally not needed her assistance.
- Tiffany was very clear that **they only charge for the time it takes to do the actual redactions**. She was **currently watching 2000 hours'** worth of coverage due to assisting in the Seattle riots but they are only **charging for the actual redaction time – 5 to 10 minutes**. For this request with 2000 hours of video, they will only be charging \$5 - \$10. **They DO NOT charge by the hour**.

Additional Information: Tiffany advised that they do have the advanced redaction software that automatically redacts faces, computer screens and license plates. She also said that it is not 100% so you still have to watch all of the video. She also has a feature that allows her to look at videos 4X the normal speed. She said there is an **upgrade that also allows audio redaction**. Tiffany also noted that the software is user friendly and that the support from AXON is great. Their **retention** policy for **simple interactions**, accidents etc. is **60 days**. **DUI's are 10 years**. **Felonies, homicides etc.** are set up that somebody has to manually go in and delete the video – **there is no set time**. Officer Lamp advised that **when it was announced that Kent PD** was going to be **using the body cams**, they were **inundated with requests from one person**. Those seem to **have subsided** from this individual.

Spokane Valley Police Department (Sergeant Westlake) Population 97,562

- They are **not operational yet**.

Additional Information: Sergeant Westlake was **just assigned** this project **about 3 weeks** ago (May 2021). He knows that they have signed the contract and are working on getting everyone training. He has done a 4-hour training and he still needs to do an additional 4 hours of training. Each Officer in the department also needs to go through a 4-hour training. They are still working on their redaction policies and procedures. At this point, they expect to go live in August or September.

Responses from July 2021 (Gathered by Sadie Schaneman-Bonney Lake):

City of Ellensburg (Dustin Davison) Population 20,167

- They **have not seen a substantial increase** in requests.
- **Only had** since **spring 2021**
- They **hired 1 additional person** to specifically deal with all the extra video

City of Othello (Evelyn Miron) Population 8,100

- A **small increase**.
- Very **time consuming**
- They **recommend hiring at least 1 extra person**

Additional Information: They have **had the body cams for 2 years**. She said it is tricky when disclosing body cam videos. She has not had any formal training but based on RCW's they are pretty hard to obtain when requested. It does **become time consuming when you have to redact stuff**. She has found the ones who tend to request body cams are incidents dealing with custody battles, DV's and accidents. She highly recommend doing a body cam training if there is any in our area.

City of Pacific (Heather Malavotte & Nicole Schunke) Population 7,215

- Have had the **body cams for about 9 months** now.
- Have gotten a **few requests** for the footage
- The **problem arises** when you have to **do redactions**. Had one request for an uninvolved party that was requesting domestic violence call footage. The officers had gone inside the home and interviewed the victim in the bedroom. The interior of the residence is exempt but the Axon system does not allow you to redact the background easily, the system is designed to follow and redact the moving objects. This request took way longer than anticipated and was a total pain.
- Make sure that to include in fee schedule for allowed costs for redactions to requests for body cams by uninvolved parties. The standard is \$.60 per minute which was the amount decided in a Seattle study so we just cite that study in the fee schedule/ordinance.

Additional Information: Attached their ordinance that include the fees. See Page 5.

City of Walla Walla (Jodi Stephens) Population 32,793

- They **aren't operational yet**.
- **PD plans on hiring** another **full-time records employee** that will just handle records requests

City of East Wenatchee (Anna Graef & Devin Poulson) Population 13,960

- In **2021**, the City has received 235 public-records requests. Would guess 95% of these are requests for police records-Of the 235 requests, **31** have involved a specific request for **body-worn camera recordings**
- In **2020**, the City only received 274 overall requests, and **25 for recordings**.
- **So far**, the City has spent **398 hours** responding to requests. However, **one case alone took 70 hours**.
- Excluding the one case, the **average time** spent from request to disclosure is **85 minutes**.
- The City **has not had to hire** any additional staff and does not plan to do so in 2022.

Additional Information: However, as more and more people become aware that they can request recording, they **believe** the City will **receive more requests for recordings**. And with all the officers there now wearing body cams, **there will be multiple videos of the same incident** to have to go thru (just like email duplications or reply all). The **biggest time drain in redacting** a recording is **redacting driver's license information**. The officers wave the license in and out of the picture while they are talking.

City of Enumclaw (Maureen Burwell) Population 11,879

- They **have not started** using the body cams yet
- It is a discussion item going on now with potential for including in the 2022 budget

City of Buckley (Treva Percival) Population 4,788

- They **have not started** using the body cams yet

City of Puyallup (Erika Sullivan) Population 40,991

- Currently **working on implementation**

City of Everson (Melanie Dickinson) Population 2,705

- They **have not started** using the body cams yet
- There has been interest within PD for acquiring them

City of Stanwood (Sara Robinson) Population 7,068

- They **have not started** using the body cams yet
- Working on getting them

City of Port Angeles (Kari Martinez-Bailey) Population 19,832

- They **have not started** using the body cams yet

City of Brier (Carrie Snowden) Population 6,843

- They **have not started** using the body cams yet

City of South Bend (Zoe Sowa) Population 1,500

- They **have not started** using the body cams yet
- Will start soon because of the new legislation

City of Shelton (Sara Childers) Population 10,167

- They **have not** seen any real **increase**
- If you have a **good system not too time consuming**
- They **have not hired** additional staff

Additional Information: Have had body cams **since 2017**. Use Viewu and are currently looking for a new system. If you have a **good body cam system**, it's **not too time consuming, once you get it down**. They are a smaller agency (1 commissioned officer to include the Chief) there are two of them and they both do Records and Evidence, in fact they have gone down 1.

**CITY OF PACIFIC
WASHINGTON**

RESOLUTION NO. 2021 -

**A RESOLUTION OF THE CITY OF PACIFIC,
WASHINGTON, PERTAINING TO PUBLIC RECORDS;
AMENDING RESOLUTION NO. 2017-428 THE CITY'S
MASTER FEE SCHEDULE PROVISIONS FOR PUBLIC
RECORDS, AND AMENDING RESOLUTION NO. 2017-443,
THE CITY'S PUBLIC RECORDS POLICY**

WHEREAS, the Washington Public Records Act, Chapter 42.56 RCW, identifies the City's obligations to provide public records at the request of members of the public and corresponding administrative fees that may be charged; and

WHEREAS, the City's current fee schedule and public records policy were last updated in 2017, and the state legislature has made amendments to Chapter 42.56 RCW that impact the applicable fees and policy language; and

WHEREAS, the City has identified necessary amendments to the fee schedule and policy to reflect the current state of the law; and

WHEREAS, the City Council finds that these amendments are consistent with the goals and policies of the City, assist in the efficient operation of government, and are in the best interests of the residents of Pacific;

NOW, THEREFORE, THE CITY COUNCIL OF THE CITY OF PACIFIC, WASHINGTON, DOES RESOLVE AS FOLLOWS:

Section 1. The Pacific City Council hereby amends Exhibit "A" to Resolution No. 2017-428, in part, as attached hereto as Exhibit 1.

Section 2. The Pacific City Council hereby amends Resolution No. 2017-443, in part, as attached hereto as Exhibit 2.

Section 2. This Resolution shall take effect and be in full force upon passage and signatures hereon.

CITY OF PACIFIC

LEANNE GUIER, MAYOR

ATTEST/AUTHENTICATED:

LAURIE CASSELL, CITY CLERK

APPROVED AS TO FORM:

CHARLOTTE ARCHER, CITY ATTORNEY

FILED WITH THE CITY CLERK:
PASSED BY THE CITY COUNCIL:
PUBLISHED:
EFFECTIVE DATE:
RESOLUTION NO:

Exhibit 1 – Amendments to Resolution No. 2017-428

ADMINISTRATION

A. Public Records (no charge to elected officials seeking records for official purposes) **

1	Per Page (Per Side, if Double-Sided) Copy Charge	\$0.15
2	Per Page for Scanned Records	\$0.10
3	Electronic Files (existing in electronic format only)	\$0.05 per four files
	*Alternative method for Electronic Files, used at the City's discretion	\$0.10 per gigabyte
4	Digital storage media or device, used at the City's discretion	Actual cost (pre-approved by requestor)
5	Mailing costs to transmit hard-copy records and/or digital storage media or device (including envelope)	Actual cost (pre-approved by requestor)
6	Customized Service Charge (used at the City's discretion if the City estimates that the request will require the use of information technology expertise to prepare data compilations, customized electronic access services	Actual cost (pre-approved by requestor)
7	Body Camera footage – redactions (where applicable, per RCW 42.56.240(14))	\$0.60 per minute of video to be processed
		Estimate will be provided and a 10% deposit prior to the processing of request (or each installment, if applicable)

B. Miscellaneous Administrative Fees

1	Certification of One page Document	\$5.00
	Each Additional Page	\$1.00
	Each Additional Seal	\$2.00
2	Per Tape / CD Copy of Meeting Minutes	\$11.50
3	Postage	actual rate
4	Mailing Container/Envelope	actual cost
5	Mileage	IRS rate

C. Police Administrative Fees

1	Fingerprinting Cards, Up to 2	\$20.00
	Each Additional Card	\$5.00
2	Off Duty Rate for Police Services	\$74.00

Exhibit 2 – Amendments to Resolution No. 2017-443

PRA Rule 070. Costs of providing copies of public records.

(1) No fee will be charged for the inspection of public records or locating public records and making them available for copying, except as described in RCW 52.56.120(3).

(2) The City shall charge the following costs for providing copies of public records:

a) Fifteen cents per page for photocopies of public records, printed copies of electronic public records when requested by the person requesting records, or for the use of City equipment to photocopy public records;

b) Ten cents per page for public records scanned into an electronic format or for the use of agency equipment to scan the records;

c) Five cents per each four electronic files or attachment uploaded to e-mail, cloud-based data storage service or other means of electronic delivery;

d) Ten cents per gigabyte for the transmission of public records in an electronic format or for the use of agency equipment to send the records electronically. The City shall take reasonable steps to provide the records in the most efficient manner available to the agency in its normal operations;

e) The actual cost of any digital storage media or device provided by the City, the actual cost of any container or envelope used to mail the copies to the requestor, and the actual postage or delivery charge.

(3) The charges in Subsection (2) of this section may be combined to the extent that more than one type of charge applies to copies produced in response to a particular request.

(4) The City may charge a flat fee of up to two dollars for any request as an alternative to fees authorized under (2) this section when the City reasonably estimates and documents that the costs allowed under this subsection are clearly equal to or more than two dollars. An additional flat fee shall not be charged for any installment after the first installment of a request produced in installments. If the City has elected to charge the flat fee in this subsection for an initial installment, it may not charge the fees authorized in Section 2 on subsequent installments.

(5) The City shall not impose copying charges under this section for access to or downloading of records that the City routinely posts on its Website prior to receipt of a request, unless the requestor has specifically requested that the City provide copies of such records through other means.

(6) A requestor may ask the City to provide, and if requested, the City shall provide, a summary of the applicable charge before any copies are made and the requestor may revise the request to reduce the number of copies to be made and reduce the applicable charges.

(7) The City may include a customized service charge, as allowed by RCW 42.56.120(3).

(8) The City may require a deposit in an amount not to exceed ten percent of the estimated cost of providing copies for a request. If the City makes a request available on a partial or installment basis, the City may charge for each part of the request as it is provided. If an installment of a records request is not claimed or reviewed, the City is not obligated to fulfill the balance of the request. The City may waive any charge assessed for a request pursuant to City rules and regulations. The City may enter into any contract, memorandum of understanding or other agreement with a requestor that provides an alternative fee arrangement to the charges authorized in this section, or in response to a voluminous or frequently occurring request.

(9) The PRO will not charge sales tax when it makes copies or scans of public records but if the records are sent to a third party for copying/scanning, that third party may charge sales tax and the requestor will be responsible for payment of that tax as well as the third party's actual charges for copies or scans.

(10) Body worn camera recordings.

a) This policy shall govern a request for “body worn camera recording” as defined at RCW 42.56.240(14)(g)(i).

b) The City may charge the reasonable costs of redacting, altering, distorting, pixelating, suppressing, or otherwise obscuring any portion of the body worn camera recording prior to disclosure to the extent necessary to comply with the exemptions in this chapter or any applicable law. Based on the costs associated with redaction, including the software costs and staff time, the charge levied will be sixty cents per minute of recording requested. The City may require a deposit in an amount not to exceed ten percent of the estimated cost of providing the recordings which shall be paid prior to the processing of the request or installment, where applicable. The City shall charge the actual cost of digital storage media or device for transmitting the requested recordings.

c) A request for body camera footage pursuant to RCW 42.56.240(14) made by:

- a person directly involved in an incident recorded by the requested body worn camera recording; or
- an attorney representing a person directly involved in an incident recorded by the requested body worn camera recording; or
- a person or his or her attorney who requests a body worn camera recording relevant to a criminal case involving that person; or
- the executive director from either the Washington state commission on African American affairs, Asian Pacific American affairs, or Hispanic affairs; or

- an attorney who represents a person regarding a potential or existing civil cause of action involving the denial of civil rights under the federal or state Constitution, or a violation of a United States department of justice settlement agreement (subject to an explanation as to the relevancy of the requested body worn camera recording to the cause of action)

shall be exempt from the redaction costs.

June 29, 2021


54 E. Moore Street
Walla Walla, WA 99362-1172
509.527.4434
FAX 509.525.5057U.S. Department of Justice
Office of Justice Programs
Bureau of Justice Assistance**RE: Support Letter for Walla Walla Police Department Grant Application**

Dear Grant Committee:

We the undersigned, all members of the Walla Walla Police Department Chief's Advisory Committee, do hereby offer our support to the Walla Walla Police Department's application for:

BJA FY 21 Body-Worn Camera Policy and Implementation Program to Support Law Enforcement Agencies

Thank you for considering our support for this application during your grant review and selection process.


Advisory Committee Member
Advisory Committee Member
Advisory Committee Member
Advisory Committee Member
Advisory Committee Member
Advisory Committee Member
Advisory Committee Member
Advisory Committee Member
Advisory Committee Member
Advisory Committee Member
Advisory Committee Member
Advisory Committee Member



ar-4480

30 Mins.

City Council - Work Session

Meeting Date: 01/10/2022

Item Title: Review of proposed text amendment to Walla Walla Municipal Code 20.100.040 (F) footnote 3

Submitted For: Jon Maland, Development Services Department

Project No:

ZCA-21-0001

Financial Comments:

N/A

All Contracts:

Not Applicable

Federally funded contracts only:

Not Applicable

Construction contracts only:

Not Applicable

Brief Summary of Requested Action:

Fortify Holdings, LLC has applied for a privately initiated amendment to the Walla Walla Municipal Code, amending footnote 3 of WWMC 20.100.040(F). Walla Walla Municipal Code 20.100.040(F) footnote number three (3) pertaining to commercial uses, on the first floor, within the Central Commercial zoning district. Residential uses within the Central Commercial Zone are currently only allowed in the "Second story and above." (WWMC 20.100.040(F) footnote 3). The planning commission recommended approval of the amendment to read as follows: " *Second story and above, except that all floors of hotels and motels located in the Central Commercial zone be converted to residential use.*" (added text is underlined).

The applicant provided the following statements on the reason for the requested amendment and a statement about the conversion of commercial properties to residential uses.

"The proposed code amendment would allow for smaller dwelling units in the City's Central Commercial Zone and commercial core, improving flexible housing options and potentially increasing housing densities in and around the City's central business district. Conversion and upgrade of underperforming, existing hotel buildings improves residential options for City residents, improves citizen and business safety and is an efficient and flexible way to provide affordable and flexible housing consistent with Growth Management Act mandates. The code amendment would in essence allow and increase the potential that underperforming hotels would be upgraded and converted to single room occupancy or micro-units that allow City residents to live closer to where they work, potentially reducing impacts on City roads and infrastructure by having persons live where City infrastructure already is available"

"These sorts of conversions only work for underperforming hotels with low revenues and occupancy rates. The pandemic and current market conditions have given Fortify the opportunity to acquire low-end hotels and motels at a price that allows the budget necessary for the extensive renovations required to make the former hotel rooms into

quality studio apartments. Renovations for such projects often add up to as much as the price of purchasing the property. Because of the high costs of renovation and the limits to what tenants are willing to pay for studios, conversion of popular or high-end hotels would not be fiscally feasible. The acquisition cost of a desirable hotel would bar potential investors from pursuing it as a conversion project, as the sale price combined with the price of remodeling would far exceed the revenue generated by the completed project. Hotels with high occupancy rates create larger profits for its ownership than use of the same property as single room occupancy residential, making a conversion completely impractical”

Fortify Holdings, LLC represented at the December 6, 2021 Planning Commission public hearing that it is under contract to purchase the Budget Inn and Travelodge Inn with the intention of converting these hotels into studio and single family apartments with amenities for its residents. This code change would allow it to do so. At the time of writing this staff report, it is staff's understanding that sale of these properties has been completed.

Information

HISTORY:

September 21, 2021: Fortify Holdings, LLC, submitted an application for Municipal Code (Zoning Code) text amendment.

October 13, 2021: The Notice of Application and Washington State Environmental Policy Act (SEPA) checklist was circulated to the SEPA distribution list and Washington State Department of Ecology's SEPA register on October 13, 2021.

October 14, 2021: Pursuant to RCW 36.70A.106, the proposed zoning code text amendments were sent to the Washington State Department of Commerce as required for the 60-day review. The acknowledgement letter was received from the State of Washington on October 14, 2021

November 8, 2021: Notice of Application comment period concluded. No public comments were received on the proposal during this comment period.

November 15, 2021: SEPA Determination of Non-Significance (DNS) issued.

November 15, 2021: Notice of Public Hearing for the Planning Commission issued.

December 6, 2021: Public Hearing conducted by the Planning Commission.

With public comments only from Rob Jacobs and Abigail Donner who are representatives of the applicant Fortify Holdings.

The Planning Commission concluded the public hearing and voted to recommend approval of the text, as revised and presented by City Staff, to the City Council.

POLICY ISSUES:

A commentary of the Text Amendment policy issues are contained within the Staff report to the Planning Commission

PLAN COMPLIANCE:

STRATEGIC PLAN:

- 1.2 Continue process improvement skill development and identify opportunities for efficiency and effectiveness
- 4.1 Attract and support small businesses.

COMPREHENSIVE PLAN:

Community Character Goal 4 Downtown is the heart of Walla Walla, making all people feel welcome, accommodating a wide variety of civic and commercial functions, and reflecting the city's history.

Community Character Policy 4.1 Carefully protect and enhance Downtown's visual character, the most important single aspect of the city's identity, through historic preservation activities, complementary infill development, and sensitively designed public works.

Land Use Goal 3 There are a variety of uses allowed throughout Walla Walla that encourage options for housing and business.

Land Use Policy 3.1 Encourage mixed use development in Downtown that includes new housing.

Economic Development Policy 5.1 Regularly review development regulations, evaluate the impact of regulations, and the needs of local businesses.

Economic Development Goal 6 Downtown Walla Walla is full of thriving businesses and is recognized and celebrated as the center of the community.

Economic Development Policy 6.1 Retain and recruit businesses in the Central Business District.

Economic Development Policy 6.2 Encourage Downtown's continued revitalization through appropriate development, redevelopment, and rehabilitation.

ALTERNATIVES:

N/A for this work session

STAFF RECOMMENDATION:

Consider the Planning Commission recommended amendments which will subsequently come before the City Council on January 12 City Council meeting.

CITY MANAGER COMMENTS:

Approved for City Council workshop discussion.

Attachments

ZCA-21-0001 Staff Report



Zoning Code Text Amendment Level V Review Staff Report File# ZCA-21-0001 SEP-21-0025

I. GENERAL INFORMATION:

Application Date: September 21, 2021

Public Hearing Date: December 6, 2021

Applicant: Fortify Holdings, LLC.
17933 NW Evergreen Place, Suite 300
Beaverton, OR 97006

Amendment Description: The applicant is requesting a Walla Walla Municipal Code (WWMC) Text Amendment to allow, within the Central Commercial Zoning District, existing hotel buildings to be used for residential purposes or non-transient housing, defined as residential units for more than 30 days, on all floors.

Residential uses are currently allowed in the Central Commercial zone on the second story and above, and not on the first floor.

The applicant has proposed to amend the following section of the Municipal Code: Footnote 3 of Walla Walla Municipal Code 20.100.040(F)

Land Uses	Zoning Districts							
	RN	RM	PR	CC	CH	IL/C	IH	AD
Planned Residential Development (Level 4 Review)	See Title 19, Subdivisions Code							
Residential Use, Commercial Districts (3)	x	x	x	1	1	1	x	x
Satellite Dishes, Receive Only Earth Station, Residential Use (4)	1	1	x	x	x	x	x	x
Short-Term Rental Type 1 (Principal Residence)	1	1	x	1	1	x	x	x
Short-Term Rental Type 2 (Not Owner-Occupied)	x	x	x	1	1	x	x	x
Temporary Hardship Units (Mobile Home)(2)	2	2	2	x	x	x	x	x

NOTES:

1. No residential premises shall have more than four per year for a total of twelve days a year. See Section 20.118.060.
2. Subject to specific development standards. See Division V.
3. Second story and above.
4. Subject to specific development standards. See Chapter 20.170.

(Ord. 2020-51 § 11, 2020).

The applicant is requesting the following amendment, the proposed new language is **bolded**.

NOTES:

3. Second story and above, **except that all floors of existing hotels located in the Central Commercial Zone can be converted to residential use subject to compliance with then applicable building codes.**

The applicant provided the following statements on the reason for the requested amendment and a statement about the conversion of commercial properties.

“The proposed code amendment would allow for smaller dwelling units in the City's Central Commercial Zone and commercial core, improving flexible housing options and potentially increasing housing densities in and around the City's central business district. Conversion and upgrade of underperforming, existing hotel buildings improves residential options for City residents, improves citizen and business safety and is an efficient and flexible way to provide affordable and flexible housing consistent with Growth Management Act mandates. The code amendment would in essence allow and increase the potential that underperforming hotels would be upgraded and converted to single room occupancy or micro-units that allow City residents to live closer to where they work, potentially reducing impacts on City roads and infrastructure by having persons live where City infrastructure already is available”

“These sorts of conversions only work for underperforming hotels with low revenues and occupancy rates. The pandemic and current market conditions have given Fortify the opportunity to acquire low-end hotels and motels at a price that allows the budget necessary for the extensive renovations required to make the former hotel rooms into quality studio apartments. Renovations for such projects often add up to as much as the price of purchasing the property. Because of the high costs of renovation and the limits to what tenants are willing to pay for studios, conversion of popular or high-end hotels would not be fiscally feasible. The acquisition cost of a desirable hotel would bar potential investors from pursuing it as a conversion project, as the sale price combined with the price of remodeling would far exceed the revenue generated by the completed project. Hotels with high occupancy rates create larger profits for its ownership than use of the same property as single room occupancy residential, making a conversion completely impractical”

II. **SEPA STATUS:**

The Notice of Application and Washington State Environmental Policy Act (SEPA) checklist was circulated to the SEPA distribution list and Washington State Department of Ecology's SEPA register on October 13, 2021.

The City of Walla Walla Development Services has determined that this proposal will not have a probable significant adverse impact on the environment. An environmental impact statement (EIS) is not required under RCW 43.21C.030(2)(c).

Staff has reviewed the following: Submitted SEPA Checklist, dated September 21, 2021, and the existing environmental documents: Walla Walla Comprehensive Plan Final Environmental Impact Statement (FEIS), issued May 22, 2018, and Walla Walla Comprehensive Plan - Walla Walla 2040, Ordinance 2018-15, adopted June 13, 2018.

A SEPA Determination of Non-Significance was issued under WAC 197-11-340(2) and was posted and circulated on November 15, 2021, published on November 19, 2021, with a comment period ending on December 3, 2021.

III. FINDINGS OF FACT:

1. Fortify Holdings, LLC initiated the zoning code text amendment on September 21, 2021. The 60-day notice was submitted to Washington State Department of Commerce on October 14, 2021.
2. Zoning code text amendments are a Level V review under Walla Walla Municipal Code (WWMC) Chapter 20.28, which requires the Planning Commission to hold a public hearing and make a recommendation to the City Council. The City Council is the decision authority.
3. A Notice of Application was posted on the City of Walla Walla website on October 15, 2021, and was published on October 18, 2021, in the Union Bulletin as required by WWMC 20.14.065. The Notice of Application had a comment period which concluded on November 8, 2021. No public comments were received on the proposal during this comment period.
4. A Notice of Public Hearing was posted on the City of Walla Walla website on November 15, 2021, and was published on November 15, 2021, in the Union Bulletin as required by WWMC 20.14.085.
5. WWMC Chapter 20.48 , Amendments, outlines the requirements for processing text amendments as follows:

20.48.020 Who may initiate.

A. Amendments may be initiated by:

1. The City Council;
2. The City Manager;
3. The Planning Commission;
4. The Zoning Administrator;
5. Any person requesting amendment to the text of this Code;
6. Any property owner or contract purchaser or authorized agent requesting a rezone of his property; or
7. Any property owner(s) requesting annexation to the City.

20.48.030 Procedure.

- C. The City Council is responsible for the approval or denial of a rezone or text amendment. When considering a rezone request or a text amendment, the City Council will act on the request at a public meeting upon the hearing record of the initial reviewing body.

20.48.045 Review criteria prezones, area wide rezones and text amendments.

The decision on a prezone, area wide rezone, or text amendment shall be based on a legislative finding upon whether or not the proposal is consistent with and implements the Walla Walla Comprehensive Plan.

20.48.050 Record of amendments.

All amendments to the zone code will be recorded and indexed in the Development Services Department according to Section 20.14.100 of this code.

6. The proposed code text amendments, with the staff proposed revisions, are supported by the City of Walla Walla Comprehensive Plan as identified in the conclusion section of this staff report as required by RCW 36.70A.130(1)(d), which reads in part: "Any amendment of or revision to development regulations shall be consistent with and implement the comprehensive plan."
7. A SEPA Determination of Non-Significance (DNS) was issued on November 15, 2021.
8. Pursuant to RCW 36.70A.106, the proposed zoning code text amendments were sent to the Washington State Department of Commerce as required for the 60-day review on October 14, 2021. The acknowledgement letter was received from the State of Washington on October 14, 2021
9. The Planning Commission is scheduled to conduct a Public Hearing on December 6, 2021.

IV. CONCLUSIONS OF LAW:

1. Pursuant to Walla Walla Municipal Code Chapter 20.48 the following applies:

20.48.020 Who may initiate.

20.48.030 Procedure.

20.48.045 Review criteria prezones, area wide rezones and text amendments.

20.48.050 Record of amendments.

Staff Analysis:

1. Procedural Elements-

The proposed code text amendments were initiated by Fortify Holdings, LLC to revise section 20.100.040(F) of the Municipal Code.

A public hearing notice for the Planning Commission Public Hearing on December 6, 2021, was published in the Union Bulletin on November 15, 2021, and posted on the City's website on November 15, 2021. The Planning Commission shall conduct a Public Hearing and make a recommendation to the City Council.

The review criterion for a zoning code text amendment is that the amendments are consistent with and implement the Walla Walla Comprehensive Plan –

Walla Walla 2040. Staff will outline how the proposed code text amendments are consistent below in the next conclusion analysis.

Staff finds that the proposed code text amendments meet the requirements of WWMC 20.48 for process, based on the staff analysis.

2. The proposed code text amendment is supported by the Walla Walla Comprehensive Plan – Walla Walla 2040 Goals and Policies, as follows:

Community Character Policy 1.1 – Use the land use code and design guidelines to ensure that new development reinforces and is guided by the character of existing land use patterns and the architectural attributes of the applicable character areas.

Land Use Goal 1- Walla Walla grows in a responsible way that maintains or improves the quality of life for its residents.

Land Use Policy 1.1 - Accommodate new residential and commercial development in areas with available infrastructure and services.

Land Use Policy 1.3 - Encourage infill development that provides additional housing within the city.

Land Use Policy 1.4 - Review new development proposals to ensure they support the objectives of the Comprehensive Plan such as land use, transportation, community character, historic preservation, and sustainability.

Land Use Policy 1.6 - Develop Walla Walla's downtown in a way that encourages sustainability and supports community vitality.

Land Use Goal 3 - There are a variety of uses allowed throughout Walla Walla that encourage options for housing and business.

Land Use Policy 3.1 - Encourage mixed use development in Downtown that includes new housing.

Housing Goal 1 - A broad range of housing choices is available to meet the needs of people of diverse socioeconomic status, household type, and age.

Housing Policy 1.1 - Provide an array of housing choices such as apartments, small lot single-family housing, accessory dwelling units, townhomes, manufactured homes, and cottages to meet the needs of people of all incomes throughout their lifespan.

Economic Development Goal 4 - Walla Walla has a supportive environment for entrepreneurial opportunities and startup businesses.

Economic Development Policy 5.1 – Regularly review development regulations, evaluate the impact of regulations, and the needs of local businesses.

Staff Analysis:

Staff has reviewed the request and its consistency with, and implementation of the Comprehensive Plan, as follows:

Community Character Policy 1.1, Land Use Goal 1, Policies 1.1, 1.3 , 1.4 and 1.6, Land Use Goal 3, Policies, 3.1 , Housing Goal 1.1, Policies 1.1

The proposed text amendment will implement the addition of new residential units within the Central Commercial district. This will provide housing choices that are central to employment, entertainment, retail and commercial services. This will help to develop Walla Walla's downtown in a way that encourages sustainability and supports community vitality. Additionally, this Central Commercial area has existing street and transportation infrastructure and utilities to service development which is economically and environmentally sustainable.

Economic Development Goal 4 and Economic Development Policy 5.1

The proposed text amendment will encourage economic development and implement a new business model. The city is reviewing development regulations, evaluating the impact of regulations, and the needs of local businesses with this code text amendment process.

Staff recommended revisions/analysis:

Staff recommends revisions to the applicant proposed code text amendment language as follows (added terms are underlined and italicized, removed terms are stricken:

3. Second story and above, except that all floors of ~~existing~~ hotels and motels located in the Central Commercial Zone can be converted to residential use ~~subject to compliance with then applicable building codes~~.

Staff does not recommend the inclusion of the text "*existing*" as there is no need to justify a time frame. If a hotel/motel is being considered for conversion to residential use, it is already inherently an "existing" hotel/motel. Adding "existing" is not necessary nor helpful.

Staff recommends the inclusion of the text "*motels and*" in the proposed code language. The Walla Walla Municipal Code - Tables of Permitted Land Uses Section 20.100.040(G) refer to "motels and hotels" as a land use, and the Walla Walla Municipal Code does not define nor distinguish between the two. For clarity and consistency with current code language, staff recommends inclusion of this text.

Staff does not recommend the inclusion of the text "*subject to compliance with then applicable building codes*" since this amendment is applicable to the land use/zoning. Issues relating to the building code should be addressed in Title 15 (Building and Construction) of the Walla Walla Municipal Code. Removal of building code cross references from Title 20 – Zoning, is consistent with comprehensive code text amendments in 2018, where references to Building and Construction code language stated in Title 20 were removed. (See Walla

Walla Municipal Ordinance 2018-53). All new or adaptive building uses shall be compliant with applicable Building Codes.

With the staff proposed revisions, staff has no concerns on the land use actions that may occur as a result of the text amendment and its final approval. Staff believes that if the code text amendment is ultimately approved by City Council, its implementation should not have an adverse effect on commercial properties and could also provide for beneficial repurposing of hotels and motels to accommodate additional housing that is close to services and amenities downtown.

The applicant has provided a conversion statement (see above and Exhibit 3) on the minimal effect of conversion of certain motel and hotel properties. Staff has reviewed the statement and concur with the conversion statement and that implementation should not have an adverse effect on commercial motel and hotel properties but also provides for adaptive reuse of structures/properties.

The Growth Management Act (GMA) RCW 36.70A.020 goals that apply to the proposed Municipal Code Text Amendment:

Goal 1 Urban Growth. Encourage development in urban areas where adequate public facilities and services exist or can be provided in an efficient manner.

Goal 4 Housing. Encourage the availability of affordable housing to all economic segments of the population of this state, promote a variety of residential densities and housing types, and encourage preservation of existing housing stock.

The proposed text amendment will implement the addition of new residential units within the Central Commercial district, which is contained within the Urban Area. This will provide housing choices that are in close proximity to employment, entertainment, retail and commercial services. This will help to develop Walla Walla's downtown in a way that encourages sustainability and supports community vitality. Additionally, this Central Commercial area has existing streets, transportation infrastructure and utilities to service development which is economically and environmentally sustainable.

Goal 5 Economic development. Encourage economic development throughout the state that is consistent with adopted comprehensive plans, promote economic opportunity for all citizens of this state, especially for unemployed and for disadvantaged persons, promote the retention and expansion of existing businesses and recruitment of new businesses, recognize regional differences impacting economic development opportunities, and encourage growth in areas experiencing insufficient economic growth, all within the capacities of the state's natural resources, public services, and public facilities.

The proposed text amendment will encourage economic development and implement a new business model.

Goal 11 Citizen Participation. Citizen participation and coordination. Encourage the involvement of citizens in the planning process and ensure coordination between communities and jurisdictions to reconcile conflicts.

The Notice of Application was posted and published for the public and agencies to comment on the proposal. The Notice of public hearing was

posted and published for the Planning Commission's public hearing and soliciting comments from the public.

The intent is to take this input and feedback and bring forth the proposed amendments in this legislative process. Staff concludes that the proposed text amendment, with staff recommended changes, will implement the goals and policies of the City of Walla Walla Comprehensive Plan 2040.

V. **STAFF RECOMMENDATION**

Staff recommends that the Planning Commission recommend approval to the Walla Walla City Council for the applicant proposed Walla Walla Municipal Code Text Amendment to Footnote 3 of Walla Walla Municipal Code 20.100.040(F), as modified by Development Services staff, as follows: (added terms are underlined and italicized, removed terms are stricken:

3. Second story and above, except that all floors of ~~existing~~ hotels and motels located in the Central Commercial Zone can be converted to residential use ~~subject to compliance with then applicable building codes~~.



Prepared by Jon Maland, Senior Planner: _____

VI. **EXHIBITS**

1. Application
2. Proposed Text Amendment
3. Conversion statement (via email)
4. SEPA Checklist
5. Determination of Completeness October 11, 2021
6. Notice of Application October 15, 2021
7. Notice of Public Hearing November 15, 2021
8. SEPA Determination of Non-Significance (DNS) November 15, 2021
9. WA Department of Commerce Notification
10. WA Department of Commerce Acknowledgement Letter
11. Notice of Application and Notice of Public Hearing Certification



Development Services Department
permits@wallawallawa.gov
 (509) 524-4710

ZONING CODE TEXT AMENDMENT APPLICATION

Application fee is due upon submittal: \$650 – SEPA fee: \$190

An Environmental Checklist (SEPA Application) shall be submitted with this application

All legal advertising fees will be billed to the owner directly by the Union-Bulletin

Applicant Name: Fortify Holdings, LLC (Contact Person Robert Jacobs)

Phone: (503) 597-7101 E-mail address: Rob@FortifyHoldings.com

Mailing Address: 17933 NW Evergreen Place, Suite 300, Beaverton, OR 97006

Required Documents:

- ☒ Application & narrative to the questions below
- ☒ SEPA Environmental Checklist and fees
- ☐ Any other information determined necessary by the Director to adequately review the proposal

On a separate piece of paper, please answer and explain the following:

1. Section(s) of the Municipal Code proposed to be amended (include the code citation).
2. Summary of the proposed code amendment.
3. Reason(s) for the proposed code amendment.
4. Explain how the proposed code amendment conforms to the goals and policies of the City of Walla Walla Comprehensive Plan.

- ☒ I certify, by checking this box and printing my name below, that the information submitted in this application packet is true and accurate. Determination of information to be in error could result in revocation of permit.
 I understand that this application is not deemed filed until fees are paid.

Robert Jacobs, Regional Manager

 Printed Name of Applicant

Date: _____

9/21/21

DESCRIPTION OF ZONING CODE TEXT AMENDMENT

1. SECTIONS OF MUNICIPAL CODE PROPOSED TO BE AMENDED.

Footnote 3 of WVMC 20.100.040(F) (Limiting Residential Use in the Central Commercial (CC) Zone to upper floors of structures)

2. SUMMARY OF PROPOSED CODE AMENDMENT.

Applicant is a multi-family residential developer that has projects throughout the northwest and specializes in converting underperforming hotels into high-quality, single-room occupancy apartments designed to improve cities' central business districts and commercial cores. In order to pave the way for potential hotel acquisitions and renovations (including two currently in Walla Walla's Central Commercial Zone), the Applicant needs to be able to use all existing hotel units, including those on the ground or first floor for single room occupancy units. Accordingly, the Applicant proposes the narrowest possible text amendment to WVMC 20.100.040(F) and footnote 3, so that footnote 3 does **not** apply to "residential use" within the Central Commercial Zone **if** the project involves conversion of an existing hotel building to an approved residential use. Specifically, footnote 3 in WVMC 20.100.040(F) would be amended to read as follows: "Second story and above, except that all floors of existing hotels located in the Central Commercial Zone can be converted to residential use subject to compliance with then applicable building codes".

3. REASONS FOR THE PROPOSED CODE AMENDMENT.

The Applicant's proposed code amendment would allow for smaller dwelling units in the City's Central Commercial Zone and commercial core, improving flexible housing options and potentially increasing housing densities in and around the City's central business district. Conversion and upgrade of underperforming, existing hotel buildings improves residential options for City residents, improves citizen and business safety and is an efficient and flexible way to provide affordable and flexible housing consistent with Growth Management Act mandates. The code amendment would in essence allow and increase the potential that underperforming hotels would be upgraded and converted to single room occupancy or micro-units that allow City residents to live closer to where they work, potentially reducing impacts on City roads and infrastructure by having persons live where City infrastructure already is available.

4. THE PROPOSED CODE AMENDMENT CONFORMS TO THE CITY'S COMPREHENSIVE PLAN.

The proposed code amendment is consistent with the applicable provisions of the City's Comprehensive Plan including goals and policies in both its land use and housing elements. The Applicant's proposed change is consistent with the following enumerated goals and policies of the City's housing and land use elements of its Comprehensive Plan including the following: Land Use Goal 1, Policies 1.1, 1.3 and 1.6; Land Use Goal 3,

Policies 3.1 and 3.7; Housing Goal 1, Policies 1.1, 1.4 and 1.8. Attached for convenience is a summary of the statements, goals, and policies the Applicant believes directly support the proposed Code Amendment with full citations to the City Comprehensive Plan.

Smaller, single-room occupancy apartments provide affordable housing options for single individuals, and those who want access to common areas and facilities utilizing existing structures on a modest commercial footprint.

Older hotels in metropolitan areas have been hit hard by changing demographics and the COVID pandemic. The proposed code amendment has the potential to allow such hotels to be repurposed into higher quality, non-transient housing which is in high demand.

Summary of Statements, Goals and Policies

- Community Character; CC-11
 - Add a range of small-scale housing types, that are compatible neighborhoods
- Land Use Goal 1 **Walla Walla grows in a responsible way that maintains or improves the quality of life for its residents.**
 - LU Policy 1.1 Accommodate new residential and commercial development in areas with available infrastructure and services
 - LU Policy 1.3 Encourage infill development that provides additional housing within the city.
 - LU Policy 1.6 Develop Walla Walla's downtown in a way that encourages sustainability and supports community vitality
- Land Use Goal 3 **There are a variety of uses allowed throughout Walla Walla that encourage options for housing and business.**
 - LU Policy 3.1 Encourage mixed use development in Downtown that includes new housing.
 - LU Policy 3.7 Support a variety of housing types such as tiny homes, duplexes, multi-family development, cottage housing, and single family residential.
- Housing Challenges and Opportunities; Page H-13
 - A Variety of Housing Types Throughout their lifetime people have different housing needs. Walla Walla's housing inventory indicates that there may be some gaps in housing stock. A greater stock of smaller unit rental housing may be needed to serve singleperson households. This type of housing might support young adults just starting out, or seniors who wish to age in place. Building smaller unit rental housing may free up larger units and increase the number of rentals available to serve families. More zoning is need for multi-family housing, which could include new or expanded multi-family zoning, or new or expanded mixeduse zoning in commercial areas. While multi-family housing is needed in the community, there are a variety of ways to add smaller unit housing stock within the city. Zoning regulations that support additional density in single family areas, or allow a variety of unit types such as accessory dwelling units, townhomes, small lot development, cottages, and smaller multi-plexes. This type of housing is sometimes referred to as missing middle housing stock
- Housing Goal 1 **A broad range of housing choices is available to meet the needs of people of diverse socioeconomic status, household type, and age.**
 - H Policy 1.1 Provide an array of housing choices such as apartments, small lot single-family housing, accessory dwelling units, townhomes, manufactured homes, and cottages to meet the needs of people of all incomes throughout their lifespan.
 - H Policy 1.4 Develop incentives for construction of housing affordable to households with low and moderate incomes such as density bonuses, waived fees, multi-family property tax exemption, or a transfer of development rights program.
 - H Policy 1.8 Work with educational institutions to ensure the provision of adequate housing for students.

Jon Maland

From: Abigail Donner <abigail@fortifyholdings.com>
Sent: Monday, November 15, 2021 9:20 AM
To: Jon Maland
Cc: Rob Jacobs
Subject: Statement for amendment

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jon,

Here is the statement we wrote on why these sorts of conversations are not a concern for other hotels. Let me know if you have any questions or concerns!

These sorts of conversions only work for underperforming hotels with low revenues and occupancy rates. The pandemic and current market conditions have given Fortify the opportunity to acquire low-end hotels and motels at a price that allows the budget necessary for the extensive renovations required to make the former hotel rooms into quality studio apartments. Renovations for such projects often add up to as much as the price of purchasing the property. Because of the high costs of renovation and the limits to what tenants are willing to pay for studios, conversion of popular or high-end hotels would not be fiscally feasible. The acquisition cost of a desirable hotel would bar potential investors from pursuing it as a conversion project, as the sale price combined with the price of remodeling would far exceed the revenue generated by the completed project. Hotels with high occupancy rates create larger profits for its ownership than use of the same property as single room occupancy residential, making a conversion completely impractical.

Thank you!

Abigail Donner
Fortify Holdings, LLC
732 NW 19th Ave
Portland, OR 97209
C (206) 948-5560
abigail@fortifyholdings.com



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SEPA ENVIRONMENTAL CHECKLIST

Purpose of checklist:

Governmental agencies use this checklist to help determine whether the environmental impacts of your proposal are significant. This information is also helpful to determine if available avoidance, minimization or compensatory mitigation measures will address the probable significant impacts or if an environmental impact statement will be prepared to further analyze the proposal.

Instructions for applicants:

This environmental checklist asks you to describe some basic information about your proposal. Please answer each question accurately and carefully, to the best of your knowledge. You may need to consult with an agency specialist or private consultant for some questions. You may use "not applicable" or "does not apply" only when you can explain why it does not apply and not when the answer is unknown. You may also attach or incorporate by reference additional studies reports. Complete and accurate answers to these questions often avoid delays with the SEPA process as well as later in the decision-making process.

The checklist questions apply to all parts of your proposal, even if you plan to do them over a period of time or on different parcels of land. Attach any additional information that will help describe your proposal or its environmental effects. The agency to which you submit this checklist may ask you to explain your answers or provide additional information reasonably related to determining if there may be significant adverse impact.

Instructions for Lead Agencies:

Please adjust the format of this template as needed. Additional information may be necessary to evaluate the existing environment, all interrelated aspects of the proposal and an analysis of adverse impacts. The checklist is considered the first but not necessarily the only source of information needed to make an adequate threshold determination. Once a threshold determination is made, the lead agency is responsible for the completeness and accuracy of the checklist and other supporting documents.

Use of checklist for nonproject proposals:

For nonproject proposals (such as ordinances, regulations, plans and programs), complete the applicable parts of sections A and B plus the SUPPLEMENTAL SHEET FOR NONPROJECT ACTIONS (part D). Please completely answer all questions that apply and note that the words "project," "applicant," and "property or site" should be read as "proposal," "proponent," and "affected geographic area," respectively. The lead agency may exclude (for non-projects) questions in Part B - Environmental Elements –that do not contribute meaningfully to the analysis of the proposal.

A. Background [HELP]

1. Name of proposed project, if applicable: Non-project action (zoning code text amendment) to facilitate potential hotel conversion projects in the City's CC (Central Commercial) Zone
2. Name of applicant: Fortify Holdings, LLC
3. Address and phone number of applicant and contact person: 17933 NW Evergreen Place, Suite 300
Beaverton, OR 97006 Attn: Ziad Elshahili or
Robert Jacobs (503) 597-7101

4. Date checklist prepared: September 7, 2021
5. Agency requesting checklist: City of Walla Walla Planning Department (Attn: SEPA responsible official)
6. Proposed timing or schedule (including phasing, if applicable): Zoning Code Text Amendment pursuant to WWMC 20.48 et. seq.
7. Do you have any plans for future additions, expansion, or further activity related to or connected with this proposal? If yes, explain. Zoning Code Text Amendment - to allow existing hotel buildings in the City's CC Zone to be used for residential purposes or non-transient housing on all floors
8. List any environmental information you know about that has been prepared, or will be prepared, directly related to this proposal. None
9. Do you know whether applications are pending for governmental approvals of other proposals directly affecting the property covered by your proposal? If yes, explain. None
10. List any government approvals or permits that will be needed for your proposal, if known. Zoning Code Text Amendment as requested, potential building permits or Type II review by the Walla Walla Planning Department at a project stage
11. Give brief, complete description of your proposal, including the proposed uses and the size of the project and site. There are several questions later in this checklist that ask you to describe certain aspects of your proposal. You do not need to repeat those answers on this page. (Lead agencies may modify this form to include additional specific information on project description.) Zoning Code Text Amendment to remove strict application of Footnote 3 to WWMC 20.100.040(F), which allows residential use in commercial zones only if the first floor of a building is used for commercial purposes. The Text Amendment as proposed would allow the first floor of existing hotel buildings in the City's CC (see attached)
12. Location of the proposal. Give sufficient information for a person to understand the precise location of your proposed project, including a street address, if any, and section, township, and range, if known. If a proposal would occur over a range of area, provide the range or boundaries of the site(s). Provide a legal description, site plan, vicinity map, and topographic map, if reasonably available. While you should submit any plans required by the agency, you are not required to duplicate maps or detailed plans submitted with any permit applications related to this checklist. Non-project action only. The proposed Zoning Code Text Amendment would apply to all CC zoned property in the City on which existing hotels are located

B. Environmental Elements [\[HELP\]](#)

1. Earth [\[help\]](#)

a. General description of the site: N/A

(circle one): Flat, rolling, hilly, steep slopes, mountainous, other _____

b. What is the steepest slope on the site (approximate percent slope)? N/A

c. What general types of soils are found on the site (for example, clay, sand, gravel, peat, muck)? If you know the classification of agricultural soils, specify them and note any agricultural land of long-term commercial significance and whether the proposal results in removing any of these soils. N/A

- d. Are there surface indications or history of unstable soils in the immediate vicinity? If so, describe. N/A
- e. Describe the purpose, type, total area, and approximate quantities and total affected area of any filling, excavation, and grading proposed. Indicate source of fill. N/A
- f. Could erosion occur as a result of clearing, construction, or use? If so, generally describe. N/A
- g. About what percent of the site will be covered with impervious surfaces after project construction (for example, asphalt or buildings)? N/A
- h. Proposed measures to reduce or control erosion, or other impacts to the earth, if any: N/A

2. **Air** [\[help\]](#)

- a. What types of emissions to the air would result from the proposal during construction, operation, and maintenance when the project is completed? If any, generally describe and give approximate quantities if known. N/A
- b. Are there any off-site sources of emissions or odor that may affect your proposal? If so, generally describe. N/A
- c. Proposed measures to reduce or control emissions or other impacts to air, if any: N/A

3. **Water** [\[help\]](#)

a. Surface Water: [\[help\]](#)

- 1) Is there any surface water body on or in the immediate vicinity of the site (including year-round and seasonal streams, saltwater, lakes, ponds, wetlands)? If yes, describe type and provide names. If appropriate, state what stream or river it flows into.

N/A

- 2) Will the project require any work over, in, or adjacent to (within 200 feet) the described waters? If yes, please describe and attach available plans.

N/A

- 3) Estimate the amount of fill and dredge material that would be placed in or removed from surface water or wetlands and indicate the area of the site that would be affected. Indicate the source of fill material.

N/A

- 4) Will the proposal require surface water withdrawals or diversions? Give general description, purpose, and approximate quantities if known.

N/A

5) Does the proposal lie within a 100-year floodplain? If so, note location on the site plan.

N/A

6) Does the proposal involve any discharges of waste materials to surface waters? If so, describe the type of waste and anticipated volume of discharge.

N/A

b. Ground Water: [\[help\]](#)

1) Will groundwater be withdrawn from a well for drinking water or other purposes? If so, give a general description of the well, proposed uses and approximate quantities withdrawn from the well. Will water be discharged to groundwater? Give general description, purpose, and approximate quantities if known.

N/A

2) Describe waste material that will be discharged into the ground from septic tanks or other sources, if any (for example: Domestic sewage; industrial, containing the following chemicals. . . ; agricultural; etc.). Describe the general size of the system, the number of such systems, the number of houses to be served (if applicable), or the number of animals or humans the system(s) are expected to serve.

N/A

c. Water runoff (including stormwater):

1) Describe the source of runoff (including storm water) and method of collection and disposal, if any (include quantities, if known). Where will this water flow? Will this water flow into other waters? If so, describe.

N/A

2) Could waste materials enter ground or surface waters? If so, generally describe.

N/A

3) Does the proposal alter or otherwise affect drainage patterns in the vicinity of the site? If so, describe.

N/A

d. Proposed measures to reduce or control surface, ground, and runoff water, and drainage pattern impacts, if any:

N/A

4. **Plants** [\[help\]](#)

a. Check the types of vegetation found on the site:

N/A

- ___deciduous tree: alder, maple, aspen, other
- ___evergreen tree: fir, cedar, pine, other
- ___shrubs
- ___grass
- ___pasture
- ___crop or grain
- ___Orchards, vineyards or other permanent crops.
- ___wet soil plants: cattail, buttercup, bullrush, skunk cabbage, other
- ___water plants: water lily, eelgrass, milfoil, other
- ___other types of vegetation

b. What kind and amount of vegetation will be removed or altered?

N/A

c. List threatened and endangered species known to be on or near the site.

N/A

d. Proposed landscaping, use of native plants, or other measures to preserve or enhance vegetation on the site, if any:

N/A

e. List all noxious weeds and invasive species known to be on or near the site.

N/A

5. **Animals** [\[help\]](#)

a. List any birds and other animals which have been observed on or near the site or are known to be on or near the site.

Examples include:

birds: hawk, heron, eagle, songbirds, other:

mammals: deer, bear, elk, beaver, other:

fish: bass, salmon, trout, herring, shellfish, other _____

N/A

b. List any threatened and endangered species known to be on or near the site.

N/A

c. Is the site part of a migration route? If so, explain.

N/A

d. Proposed measures to preserve or enhance wildlife, if any:

N/A

e. List any invasive animal species known to be on or near the site.

N/A

6. **Energy and Natural Resources** [\[help\]](#)

- a. What kinds of energy (electric, natural gas, oil, wood stove, solar) will be used to meet the completed project's energy needs? Describe whether it will be used for heating, manufacturing, etc.

N/A

- b. Would your project affect the potential use of solar energy by adjacent properties? If so, generally describe.

N/A

- c. What kinds of energy conservation features are included in the plans of this proposal? List other proposed measures to reduce or control energy impacts, if any:

N/A

7. **Environmental Health** [\[help\]](#)

- a. Are there any environmental health hazards, including exposure to toxic chemicals, risk of fire and explosion, spill, or hazardous waste, that could occur as a result of this proposal? If so, describe.

N/A

- 1) Describe any known or possible contamination at the site from present or past uses.

N/A

- 2) Describe existing hazardous chemicals/conditions that might affect project development and design. This includes underground hazardous liquid and gas transmission pipelines located within the project area and in the vicinity.

N/A

- 3) Describe any toxic or hazardous chemicals that might be stored, used, or produced during the project's development or construction, or at any time during the operating life of the project.

N/A

- 4) Describe special emergency services that might be required.

N/A

- 5) Proposed measures to reduce or control environmental health hazards, if any:

N/A

b. **Noise**

- 1) What types of noise exist in the area which may affect your project (for example: traffic, equipment, operation, other)? N/A

- 2) What types and levels of noise would be created by or associated with the project on a short-term or a long-term basis (for example: traffic, construction, operation, other)? Indicate what hours noise would come from the site. N/A

- 3) Proposed measures to reduce or control noise impacts, if any: N/A

8. **Land and Shoreline Use** [\[help\]](#)

- a. What is the current use of the site and adjacent properties? Will the proposal affect current land uses on nearby or adjacent properties? If so, describe.

N/A

- b. Has the project site been used as working farmlands or working forest lands? If so, describe. How much agricultural or forest land of long-term commercial significance will be converted to other uses as a result of the proposal, if any? If resource lands have not been designated, how many acres in farmland or forest land tax status will be converted to nonfarm or nonforest use?

N/A

- 1) Will the proposal affect or be affected by surrounding working farm or forest land normal business operations, such as oversize equipment access, the application of pesticides, tilling, and harvesting? If so, how:

N/A

- c. Describe any structures on the site.

N/A

- d. Will any structures be demolished? If so, what?

N/A

- e. What is the current zoning classification of the site?

N/A

- f. What is the current comprehensive plan designation of the site?

N/A

- g. If applicable, what is the current shoreline master program designation of the site?

N/A

- h. Has any part of the site been classified as a critical area by the city or county? If so, specify.

N/A

- i. Approximately how many people would reside or work in the completed project?

N/A

- j. Approximately how many people would the completed project displace?

N/A

- k. Proposed measures to avoid or reduce displacement impacts, if any:

N/A

- L. Proposed measures to ensure the proposal is compatible with existing and projected land uses and plans, if any:

N/A

- m. Proposed measures to reduce or control impacts to agricultural and forest lands of long-term commercial significance, if any:

N/A

9. Housing [\[help\]](#)

- a. Approximately how many units would be provided, if any? Indicate whether high, middle, or low-income housing.

N/A

- b. Approximately how many units, if any, would be eliminated? Indicate whether high, middle, or low-income housing.

N/A

- c. Proposed measures to reduce or control housing impacts, if any:

N/A

10. Aesthetics [\[help\]](#)

- a. What is the tallest height of any proposed structure(s), not including antennas; what is the principal exterior building material(s) proposed?

N/A

- b. What views in the immediate vicinity would be altered or obstructed?

N/A

- b. Proposed measures to reduce or control aesthetic impacts, if any:

N/A

11. Light and Glare [\[help\]](#)

- a. What type of light or glare will the proposal produce? What time of day would it mainly occur?

N/A

- b. Could light or glare from the finished project be a safety hazard or interfere with views?

N/A

- c. What existing off-site sources of light or glare may affect your proposal?

N/A

- d. Proposed measures to reduce or control light and glare impacts, if any:

N/A

12. Recreation [\[help\]](#)

- a. What designated and informal recreational opportunities are in the immediate vicinity?

N/A

- b. Would the proposed project displace any existing recreational uses? If so, describe.

N/A

- c. Proposed measures to reduce or control impacts on recreation, including recreation opportunities to be provided by the project or applicant, if any:

N/A

13. Historic and cultural preservation [\[help\]](#)

- a. Are there any buildings, structures, or sites, located on or near the site that are over 45 years old listed in or eligible for listing in national, state, or local preservation registers? If so, specifically describe.

N/A

- b. Are there any landmarks, features, or other evidence of Indian or historic use or occupation? This may include human burials or old cemeteries. Are there any material evidence, artifacts, or areas of cultural importance on or near the site? Please list any professional studies conducted at the site to identify such resources.

N/A

- c. Describe the methods used to assess the potential impacts to cultural and historic resources on or near the project site. Examples include consultation with tribes and the department of archeology and historic preservation, archaeological surveys, historic maps, GIS data, etc.

N/A

- d. Proposed measures to avoid, minimize, or compensate for loss, changes to, and disturbance to resources. Please include plans for the above and any permits that may be required.

N/A

14. Transportation [\[help\]](#)

- a. Identify public streets and highways serving the site or affected geographic area and describe proposed access to the existing street system. Show on site plans, if any.

N/A

- b. Is the site or affected geographic area currently served by public transit? If so, generally describe. If not, what is the approximate distance to the nearest transit stop?

N/A

- c. How many additional parking spaces would the completed project or non-project proposal have? How many would the project or proposal eliminate?

N/A

- d. Will the proposal require any new or improvements to existing roads, streets, pedestrian, bicycle or state transportation facilities, not including driveways? If so, generally describe (indicate whether public or private).

N/A

- e. Will the project or proposal use (or occur in the immediate vicinity of) water, rail, or air transportation? If so, generally describe.

N/A

- f. How many vehicular trips per day would be generated by the completed project or proposal? If known, indicate when peak volumes would occur and what percentage of the volume would be trucks (such as commercial and nonpassenger vehicles). What data or transportation models were used to make these estimates?

N/A

- g. Will the proposal interfere with, affect or be affected by the movement of agricultural and forest products on roads or streets in the area? If so, generally describe.

N/A

- h. Proposed measures to reduce or control transportation impacts, if any:

N/A

15. Public Services [\[help\]](#)

- a. Would the project result in an increased need for public services (for example: fire protection, police protection, public transit, health care, schools, other)? If so, generally describe.

N/A

- b. Proposed measures to reduce or control direct impacts on public services, if any.

N/A

16. Utilities [\[help\]](#)

- a. Circle utilities currently available at the site:
electricity, natural gas, water, refuse service, telephone, sanitary sewer, septic system,
other _____

N/A

- b. Describe the utilities that are proposed for the project, the utility providing the service, and the general construction activities on the site or in the immediate vicinity which might be needed.

N/A

C. Signature [\[HELP\]](#)

The above answers are true and complete to the best of my knowledge. I understand that the lead agency is relying on them to make its decision.

Signature: _____

Name of signee Robert JacobsPosition and Agency/Organization Regional ManagerDate Submitted: 9/21/21**D. Supplemental sheet for nonproject actions** [\[HELP\]](#)

(IT IS NOT NECESSARY to use this sheet for project actions)

Because these questions are very general, it may be helpful to read them in conjunction with the list of the elements of the environment.

When answering these questions, be aware of the extent the proposal, or the types of activities likely to result from the proposal, would affect the item at a greater intensity or at a faster rate than if the proposal were not implemented. Respond briefly and in general terms.

1. How would the proposal be likely to increase discharge to water; emissions to air; production, storage, or release of toxic or hazardous substances; or production of noise?
It would not. The proposed non-project action simply allows existing commercial buildings in the City's CC Zone (hotels) to be repurposed for non-transient housing and smaller, high-quality apartments. Eliminating the footnote in the City's zoning code purporting to require the first floor of commercial buildings to stay commercial even when (see attached)

Proposed measures to avoid or reduce such increases are:

Compliance with all applicable building and fire codes at the project stage, potential shared use of common areas on hotel conversion projects, reducing the land and infrastructure needed for flexible housing options for the City's residents.

2. How would the proposal be likely to affect plants, animals, fish, or marine life?
The proposal will have no impact on plants, animals, fish or marine life. All hotel buildings constructed (or converted) in the City's Central Commercial Zone already will have available city water and sewer, and storm water will be required to be maintained on site in accordance with all applicable law.

Proposed measures to protect or conserve plants, animals, fish, or marine life are:

Compliance with all City development standards on a project basis.

3. How would the proposal be likely to deplete energy or natural resources?
It would not. Removing the commercial use requirement on the ground floor of existing hotel buildings in the City's Central Commercial Zone could save energy and natural resources. Smaller dwelling units are more energy efficient consistent with updated building and environmental codes. Projects with single-room occupancy units (see attached)

Proposed measures to protect or conserve energy and natural resources are:

Smaller dwelling units at the project stage would be much more energy efficient consistent with updated building environmental codes. Potential hotel conversions in the City's CC Zone using smaller dwelling units also could obtain energy upgrades during renovation.

4. How would the proposal be likely to use or affect environmentally sensitive areas or areas designated (or eligible or under study) for governmental protection; such as parks,

wilderness, wild and scenic rivers, threatened or endangered species habitat, historic or cultural sites, wetlands, floodplains, or prime farmlands?

Allowing limited residential use on the first floor of existing commercial hotels being converted to residential use would not affect environmentally sensitive areas and could lower the impacts on City green space and parks. In general, residential use may have lower impacts than more intense commercial (i.e. hotel) use.

Proposed measures to protect such resources or to avoid or reduce impacts are:

Hotel conversions of existing buildings in the City's CC Zone will ensure less intensive use of environmentally sensitive areas than short-stay residents. New conversion projects would be evaluated at the project stage and would comply with City development standards including maintaining storm water on site, providing landscaping and green space and/or are using existing City landscaping and green space in a less intensive way.

5. How would the proposal be likely to affect land and shoreline use, including whether it would allow or encourage land or shoreline uses incompatible with existing plans?

Eliminating commercial use requirements on the first floor of existing hotel buildings would have no impact on City shoreline uses. Existing hotels in the City's CC Zone are away from critical areas and shorelines repurposing them for residential use would be no more than intensive than hotels, motels and apartments currently allowed.

Proposed measures to avoid or reduce shoreline and land use impacts are:

Compliance with all existing development regulations and City critical areas at the project stage. The proposed non-project action would have no impacts on shoreline and may simply facilitate the conversion of existing hotels adversely impacted by economic conditions including COVID, by allowing them to be converted to longer term extended stays or small apartment-type buildings.

6. How would the proposal be likely to increase demands on transportation or public services and utilities?

The proposed non-project action would not directly impact the City's transportation or public service or utilities. Single-room occupancy apartments or facilities would more likely use currently available public transportation and could reduce off-street parking requirements and commutes. New residential projects with smaller dwelling units on City's CC Zoned property with existing buildings would utilize available transportation services and utilities (see attached)

Proposed measures to reduce or respond to such demand(s) are:

Any new residential projects would comply with all applicable development standards at the time of application.

7. Identify, if possible, whether the proposal may conflict with local, state, or federal laws or requirements for the protection of the environment.

Eliminating the commercial use requirement on the ground floor of existing hotel buildings in the City's CC Zone would not conflict with any local, state or federal law. Providing a very limited exception to a commercial use requirement in the City's CC Zone would not in any way adversely affect the City's commercial core. The trend nationwide and post-GMA is to allow smaller dwelling units to take advantage of existing infrastructure. The City and its residents would not be impacted or even notice a change from an existing hotel to a residential use. Project residents would continue to use and frequent City's commercial businesses and hotel conversion projects would in no way limit future commercial projects and uses.

As set forth in the Application, allowing smaller dwelling units in the City's CC Zone using existing buildings actually implements multiple policies in the City's adopted Comprehensive plan designed to support higher residential densities, especially in and near the City's commercial areas and core. City planning policies in its Land Use and Housing element of its Comprehensive Plan support increased residential densities through smaller units in and around the City's central business district area which would include all areas zoned CC.

Determination of Completeness

Notice is hereby given on this date, October 11, 2021, of the determination of completeness on the application/proposal described in this notice, by the City of Walla Walla Development Services. The following information may be included, where indicated, in the application or a determination of completeness upon the proposal made by the City of Walla Walla. If reference is made below to the application or determination of completeness, copies of the referenced materials are attached hereto or available on request. Preliminary determinations and information contained herein shall not bind the City of Walla Walla and are subject to continuing review and modification.

1. Applicant: Fortify Holdings, LLC, 17933 NW Evergreen Place, Suite 300, Beaverton, OR 97006
2. Application filing date: September 21, 2021.
3. Date that application was determined to be substantially complete: October 11, 2021.
4. Location and description of proposed action: Non-project action; The applicant is requesting a Walla Walla Municipal Code (WWMC) [Zoning Code] text amendment to allow, within the Central Commercial zoning district, existing hotel buildings to be used for residential purposes or non-transient housing on all floors.
5. A public hearing will be held on the proposal by the City of Walla Walla Planning Commission, but it has not been scheduled yet.
6. The following listed permits and/or authorizations have been requested in the application: Code Amendment review and SEPA review.
7. The following listed permits and/or authorizations, if any, may be required for the proposal but are not included in the present application: N/A
8. The City of Walla Walla has preliminarily determined that the application will be processed in accordance with the Walla Walla Municipal Code (WWMC) Level V review process.
9. The City of Walla Walla has preliminarily determined that the Walla Walla Comprehensive Plan/Environmental Impact Statement and the following listed code provisions, development standards, and regulations may apply to the application and mitigation of proposal impacts: WWMC Titles 12, 13, 15, 19, 20 and 21.
10. The City of Walla Walla has preliminarily determined that the proposal is consistent with applicable development regulations, or, in the absence of applicable regulations, the Walla Walla Comprehensive Plan, Walla Walla 2040/Environmental Impact Statement.
11. The City of Walla Walla has preliminarily determined that the following identified departments, agencies, and/or authorities may have jurisdiction over some part of the application: City of Walla Walla Development Services, and Washington State Department of Ecology.
12. At this time, the Applicant has been requested to provide the following additional information and/or studies: None identified at this time.
13. The City of Walla Walla has preliminarily determined that, in addition to the applicant

and any general public notice that may be required, the following identified parties are entitled to notice of the application/proposal: available on request.

14. SEPA lead agency: City of Walla Walla

15. The SEPA responsible official has preliminarily determined that the proposal is subject to SEPA threshold determination requirements, and the responsible official expects to issue the following threshold determination: Determination of Non-Significance (DNS)
16. The Responsible Official has preliminarily determined that the following listed conditions are being considered to mitigate environmental impacts: None identified at this time.
17. The Responsible Official has determined that the application, environmental checklist, Walla Walla Comprehensive Plan/Environmental Impact Statement and the following listed environmental documents and/or studies may be used to evaluate the proposal. Copies of these materials may be reviewed by contacting the Development Services Department at 509-524-4710 or visiting the city's website at www.wallawallawa.gov.
18. Existing Environmental Documents. The following identified existing environmental documents are hereby incorporated by reference, and all or part of the documents may be used to evaluate the application/proposal:
 - The Walla Walla Comprehensive Plan, Walla Walla 2040, and Final Environmental Impact Statement issued May 22, 2018
 - Submitted SEPA environmental checklist.
19. These documents are located at the City of Walla Walla Development Services at 55 E. Moore St., Walla Walla, Washington, and shall be made available for public review during all applicable comment periods on the application/proposal. The application documents may be reviewed by contacting the Development Services Department at 509-524-4710 or visiting the city's website at www.wallawallawa.gov. The relevant content of these documents is briefly described as an environmental impact statement for the Walla Walla urban growth area which evaluates proposed actions, alternatives, and environmental impacts of activities allowed by the Walla Walla Comprehensive Plan & Environmental Impact Statement, as amended, for designated land use classifications.
20. For additional information please contact the City of Walla Walla Development Services at 55 East Moore Street, Walla Walla, WA 99362; (509)524-4710

NOTICE OF APPLICATION/PROPOSAL
File# ZCA-21-0001& SEP-21-0025

Notice is hereby given on this date: **October 15, 2021**, that the application/proposal described in this notice has been filed with the City of Walla Walla. The application /proposal may be reviewed at the City of Walla Walla Development Services at 55 East Moore St., Walla Walla, WA 99362 or visiting the city's website at <https://www.wallawallawa.gov/government/development-services/public-notice>.

All interested persons and parties may comment on the application, receive notice of hearing and/or a copy of decision(s) made on the proposal by filing a special notice request with the City of Walla Walla as provided in section 20.14.015 of the Walla Walla Municipal Code (WWMC), and participate in hearings, if any.

The City of Walla Walla Development Services has determined that this proposal is subject to environmental review. The City of Walla Walla is the lead agency for the proposal under the Washington State Environmental Policy Act (SEPA).

We have reviewed the following: Submitted SEPA Checklist, and the existing environmental documents: Walla Walla Comprehensive Plan Final Environmental Impact Statement (FEIS), issued May 22, 2018 and Walla Walla Comprehensive Plan - Walla Walla 2040, Ordinance 2018-15, adopted June 13, 2018. The relevant content of these documents is briefly described as an Environmental Impact Statement for the Walla Walla Comprehensive Plan which evaluates proposed actions, alternatives, and environmental impacts of activities allowed by the Walla Walla Comprehensive Plan & Environmental Impact Statement. If reference is made below to the application or determination of completeness, copies of the referenced materials are attached hereto.

The following information may be included, where indicated, in the application or a determination of completeness upon the proposal made by the City of Walla Walla. If reference is made below to the application or determination of completeness, copies of the referenced materials are attached hereto. Preliminary determinations and information contained herein shall not bind the City of Walla Walla and are subject to continuing review and modification.

1. Applicant: Fortify Holdings, LLC, 17933 NW Evergreen Place, Suite 300, Beaverton, OR 97006
2. Application filing date: September 21, 2021
3. Date that application was determined to be substantially complete: October 11, 2021
4. Location and description of proposed action: Non-project action; The applicant is requesting a Walla Walla Municipal Code (WWMC) [Zoning Code] text amendment to allow, within the Central Commercial zoning district, existing hotel buildings to be used for residential purposes or non-transient housing on all floors.
5. Comments on this application must be submitted in writing to the City of Walla Walla Development Services Department at 55 East Moore St., Walla Walla, WA 99362 or via email to permits@wallawallawa.gov.
6. **Comments must be received by the City of Walla Walla Development Services Department before 5:00 p.m. on the following date: November 8, 2021.**
7. A public hearing will be held by the City of Walla Walla Planning Commission on the proposal, but it has not been scheduled yet. A separate public hearing notice with the City of Walla Walla Planning Commission will also be issued pursuant to the Walla

Walla Municipal Code.

7. The following listed permits and/or authorizations have been requested in the application: Municipal Code Amendment.
8. The following listed permits and/or authorizations, if any, may be required for the proposal but are not included in the present application: N/A
9. The City of Walla Walla has preliminarily determined that the application will be processed in accordance with the WWMC Level V review process.
10. The City of Walla Walla has preliminarily determined that the Walla Walla Comprehensive Plan/Environmental Impact Statement and the following listed code provisions, development standards, and regulations may apply to the application and mitigation of proposal impacts: WWMC Titles 20 and 21.
11. The City of Walla Walla has preliminarily determined that the proposal is consistent with applicable development regulations, or, in the absence of applicable regulations, the Walla Walla comprehensive plan/environmental impact statement.
12. SEPA lead agency: City of Walla Walla
13. The City of Walla Walla has preliminarily determined that the following identified departments, agencies, and/or authorities may have jurisdiction over some part of the application: State of Washington.
14. The SEPA Responsible Official has determined that the application, environmental checklist, Walla Walla Comprehensive plan/Environmental Impact Statement and the following listed environmental documents and/or studies may be used to evaluate the proposal. Copies of these materials may be reviewed at the City of Walla Walla Development Services at 55 East Moore St., Walla Walla, WA.
15. At this time, the Applicant has been requested to provide the following additional information and/or studies: None identified.
16. The Responsible Official has preliminarily determined that the following listed conditions are being considered to mitigate environmental impacts: None identified.
17. The City of Walla Walla preliminarily determined that, in addition to the applicant and any general public notice that may be required, the following identified parties are entitled to notice of the application/proposal: available on request.
18. **For additional information, please contact the
City of Walla Walla Development Services
55 East Moore St., Walla Walla, WA 99362.
(509) 524-4710
www.wallawallawa.gov**





NOTICE OF PUBLIC HEARING

UPON APPLICATION/PROPOSAL

FILE# ZCA-21-0001 & SEP-21-0025

Notice is also hereby given by the City of Walla Walla Development Services Department that a Public Hearing will be held on the application/proposal by the City of Walla Walla Planning Commission **on Monday, December 6, 2021 at 6:30 P.M. at the City Hall in the Council Chambers**; 15 N. 3rd Avenue, Walla Walla, WA (N. 3rd Avenue and Rose Street). The purpose of this Public Hearing is to consider a request for text amendments to the Walla Walla Municipal Code.

Note: This meeting will be conducted in person at City Hall.

Members of the public may also attend and participate in the public hearing virtually by using this Zoom meeting link: <https://bit.ly/31yM5uj> , dial in : 253-215-8782 and entering meeting ID 811 4947 8974, for The purpose of this Public Hearing is to consider a request for text amendments to the Walla Walla Municipal Code.

1. Applicant: Fortify Holdings, LLC, 17933 NW Evergreen Place, Suite 300, Beaverton, OR 97006
2. Application filing date: September 21, 2021.
3. Location and description of proposed action: The applicant is requesting a Walla Walla Municipal Code (WWMC) [Zoning Code] text amendment to allow, within the Central Commercial zoning district, existing hotel buildings to be used for residential purposes or non-transient housing on all floors.

All interested persons and parties may participate in the public hearing. The public hearing shall be open to consideration of the environmental impacts of the proposal. Interested persons and parties may also receive a copy of any decision(s) made on the proposal by filing a special notice request with the Development Services Department as provided in Section 20.14.015 of the Walla Walla Municipal Code (WWMC). Appeal rights are outlined in WWMC Chapter 20.38 and other code provisions referenced therein.

A staff report and information packet, with all submitted documents, will be available for reviewing at the City of Walla Walla Development Services Department, prior to the Public Hearing. Application materials and additional information are available at the City of Walla Walla Development Services Department office or website:

www.wallawallawa.gov/government/development-services/public-notice

Staff Contact: Jon Maland, Senior Planner
 City of Walla Walla Development Services
 55 E. Moore Street, Walla Walla, WA 99362 (509) 524-4710
 Email: permits@wallawallawa.gov

**State Environmental Policy Act SEPA
Determination of Non-Significance (DNS)
File# ZCA-21-0001 & SEP-21-0025**

Date of Issuance: November 15, 2021

Lead Agency: City of Walla Walla Development Services

Agency Contact: Jon Maland, AICP, Senior Planner
jmaland@wallawallawa.gov, 509-524-4710

Description of

Proposal: The applicant is requesting a Walla Walla Municipal Code (WWMC) Text Amendment to allow, within the Central Commercial zoning district, existing hotel buildings to be used for residential purposes or non-transient housing on all floors.

Location of

Proposal: City of Walla Walla, within the Central Commercial (CC) zoning district.

Proponent: Fortify Holdings, LLC, 17933 NW Evergreen Place, Suite 300
Beaverton, OR 97006

The City of Walla Walla Development Services has determined that this proposal will not have a probable significant adverse impact on the environment. An environmental impact statement (EIS) is not required under RCW 43.21C.030(2)(c). We have reviewed the following: Submitted SEPA Checklist, and the existing environmental documents: Walla Walla Comprehensive Plan Final Environmental Impact Statement (FEIS), issued May 22, 2018 and Walla Walla Comprehensive Plan - Walla Walla 2040, Ordinance 2018-15, adopted June 13, 2018. The relevant content of these documents is briefly described as an Environmental Impact Statement for the Walla Walla Comprehensive Plan which evaluates proposed actions, alternatives, and environmental impacts of activities allowed by the Walla Walla Comprehensive Plan & Environmental Impact Statement. This information is available
<https://www.wallawallawa.gov/government/development-services/public-notice>.

This determination is based on the following findings of fact and conclusions of law:

FINDINGS OF FACT:

1. Application filing date: September 21, 2021
2. Date that application was determined to be substantially complete: October 6, 2021
3. Description of proposed action: Walla Walla Municipal Code (WWMC) Text Amendment to allow, within the Central Commercial zoning district, existing hotel buildings to be used for residential purposes or non-transient housing on all floors.

CONCLUSIONS OF LAW:

Staff has concluded that a Determination of Non-Significance (DNS) shall be issued. This determination is based upon the environmental checklist and other information on file.

State Environmental Policy Act SEPA
Determination of Non-Significance (DNS)
File# ZCA-21-0001 & SEP-21-0025

The DNS is supported by Plans and regulations formally adopted by the City for the exercise of substantive authority under SEPA. The DNS also takes note of the extent to which many local, State and Federal regulations and permit requirements will govern the project to mitigate its potential impacts, in accordance with WAC 197-11-158. The following are City of Walla Walla adopted goals and policies which support the DNS:

Community Character Goal 4 Downtown is the heart of Walla Walla, making all people feel welcome, accommodating a wide variety of civic and commercial functions, and reflecting the city's history.

Community Character Policy 4.1 Carefully protect and enhance Downtown's visual character, the most important single aspect of the city's identity, through historic preservation activities, complementary infill development, and sensitively designed public works.

Land Use Goal 3 There are a variety of uses allowed throughout Walla Walla that encourage options for housing and business.

Land Use Policy 3.1 Encourage mixed use development in Downtown that includes new housing.

Economic Development Policy 5.1 Regularly review development regulations, evaluate the impact of regulations, and the needs of local businesses.

Economic Development Goal 6 Downtown Walla Walla is full of thriving businesses and is recognized and celebrated as the center of the community.

Economic Development Policy 6.1 Retain and recruit businesses in the Central Business District.

Economic Development Policy 6.2 Encourage Downtown's continued revitalization through appropriate development, redevelopment, and rehabilitation.

CONCLUSIONS OF THE RESPONSIBLE OFFICIAL:

The Lead Agency has determined that the requirements for environmental analysis, protection, and mitigation measures have been adequately addressed in the development regulations and comprehensive plan adopted under chapter 36.70A RCW, and in other applicable local, state, or federal laws or rules, as provided by RCW 43.21C.240 and WAC 197-11-158. Our agency will not require any additional mitigation measures under SEPA.

This Determination of Non-Significance (DNS) is issued under WAC 197-11-340(2) and the comment period will end at 5:00 p.m. on December 3, 2021.


Responsible official: J Preston Frederickson, Director

Address: City of Walla Walla Development Services
 55 E. Moore Street
 Walla Walla, WA 99362

Issue Date: November 15, 2021

**State Environmental Policy Act SEPA
Determination of Non-Significance (DNS)
File# ZCA-21-0001 & SEP-21-0025**

Signature



Date: November 15, 2021

Appeal information is addressed in City of Walla Walla Municipal Code (WWMC) 21.08.170. Appeal rights are outlined within WWMC Chapter 20.38 and other code provisions referenced therein. Please contact City of Walla Walla Development Services at (509) 524-4710 to read or obtain a copy of this section of the Municipal Code.



Department of Commerce

Notice of Intent to Adopt Amendment Cover Sheet

Pursuant to RCW 36.70A.106, the following jurisdiction provides the following required state agency notice.

1. Jurisdiction Name:	City of Walla Walla
2. Select Submittal Type: Select the Type of Submittal listed. (Select One Only)	<input checked="" type="checkbox"/> 60-Day Notice of Intent to Adopt Amendment.
3. Amendment Type: Select Type of Amendment listed. (Select One Only)	<input checked="" type="checkbox"/> Development Regulation Amendment.
4. Description Enter a brief description of the amendment. Begin your description with "Proposed" or "Adopted", based on the type of Amendment you are submitting. (Maximum 400 characters).	Proposed Walla Walla Municipal Code (WWMC) amendment to allow first floor residential within the Central Commercial zoning district. The proposed amendment would remove strict application of Footnote 3 to WWMC 20.100.040(F) which allows residential uses in commercial zones only if the first floor of a building is used for commercial purposes.
5. Is this action part of your 8-year periodic update required under RCW 36.70A.130 of the Growth Management Act (GMA)?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6. Proposed Dates: Enter the anticipated public hearing date(s) for your Planning Commission/ or for your Council/	Planning Commission: December 6, 2021 City Council: January 12, 2021 Proposed / Date of Adoption: January 17, 2021
7. Contact Information:	
A. Prefix/Salutation:	Mr.



Department of Commerce

(Examples: "Mr.", "Ms.", or "The Honorable" (elected official))	
B. Name:	Jonathan Maland
C. Title:	Senior Planner
D. Email:	jmaland@wallawallawa.gov
E. Work Phone:	(509) 524-4710
F. Cell/Mobile Phone: (optional)	
Consultant Information:	
G. Is this person a consultant?	<input type="checkbox"/> Yes
H. Consulting Firm name?	
8. Would you like Commerce to contact you for Technical Assistance regarding this submitted amendment?	<input type="checkbox"/> Yes

REQUIRED: Attach or include a copy of the proposed amendment text or document(s). We do not accept a website hyperlink requiring us to retrieve external documents. Jurisdictions must submit the actual document(s) to Commerce. If you experience difficulty, please email the reviewteam@commerce.wa.gov

Questions? Call the review team at (360) 725-3066.



STATE OF WASHINGTON
DEPARTMENT OF COMMERCE
1011 Plum Street SE • PO Box 42525 • Olympia, Washington 98504-2525 • (360) 725-4000
www.commerce.wa.gov

10/14/2021

Mr. Jonathan Maland
Senior Planner
City of Walla Walla
15 N 3rd Avenue
Walla Walla, WA 99362

Sent Via Electronic Mail

Re: City of Walla Walla-2021-S-3272--60-day Notice of Intent to Adopt Amendment

Dear Mr. Maland:

Thank you for sending the Washington State Department of Commerce (Commerce) the 60-day Notice of Intent to Adopt Amendment as required under [RCW 36.70A.106](#). We received your submittal with the following description.

Proposed Walla Walla Municipal Code (WWMC) amendment to allow first floor residential within the Central Commercial zoning district. The proposed amendment would remove strict application of Footnote 3 to WWMC 20.100.040(F) which allows residential uses in commercial zones only if the first floor of a building is used for commercial purposes.

We received your submittal on 10/14/2021 and processed it with the Submittal ID 2021-S-3272. Please keep this letter as documentation that you have met this procedural requirement. Your 60-day notice period ends on 12/13/2021.

We have forwarded a copy of this notice to other state agencies for comment.

Please remember to submit the final adopted amendment to Commerce within ten days of adoption.

If you have any questions, please contact Growth Management Services at reviewteam@commerce.wa.gov, or call William Simpson, (509) 280-3602.

Sincerely,

Review Team
Growth Management Services



CERTIFICATE


I certify under penalty of perjury under the laws of the State of Washington that the:

The Notice of Application and Washington State Environmental Policy Act (SEPA) checklist was circulated to the SEPA distribution list and Washington State Department of Ecology's SEPA register on October 13, 2021.

Notice of Application for ZCA-21-0001 was published in the Walla Walla Union Bulletin (WWUB) on the following stated date(s): October 15, 2021

Public Hearing Notice for ZCA-21-0001 was published in the Walla Walla Union Bulletin (WWUB) on the following stated date(s): November 19, 2021

November 22, 2021
Date




Signature

I certify under penalty of perjury under the laws of the State of Washington that the:

Notice of Application for ZCA-21-0001 was posted on the City of Walla Walla website and provide to SPRC member and SEPA contacts on the following-stated date: October 14, 2021

Public Hearing Notice for ZCA-21-0001 was posted on the City of Walla Walla website on the following-stated date: November 15, 2021

November 22, 2021
Date



Signature